

On-Site Career Center Services Resume *October 4, 2021*

We are pleased to announce that beginning on Monday, October 4, 2021, MassHire Holyoke will be providing **limited** on-site services. Please be aware that no group activities will be available. **We do not have an Unemployment Specialist to talk with directly.**

You may come to the center without an appointment to:

- Use the computers, fax and telephone in the Resource Center (limited to 6 customers)
- Schedule an appointment for a future date (or possibly later in the day if available) to meet with a career counselor or confer with MHH team members
- Receive assistance in obtaining a print-out of your UI claim documents

The full range of MassHire Holyoke career center services remains available virtually. Please visit www.masshireholyokey.org to learn more and to view the menu of services that are provided.

If you need to attend a Career Center Seminar or Orientation, you must register on-line at www.masshireholyokey.org, or by using JobQuest, at <https://jobquest.dcs.eol.mass.gov/jobquest/>. The Career Center Seminars, and all workshops/webinars, will continue to be offered only on-line.

Please also be aware of the following guidelines when entering the Center:

- **Masks are required to be worn at all times in our building without regard to vaccination status. A supply of free masks will be available for distribution.**
- Upon entry, customers will be provided and asked to read the following written statement, which will be available in English and Spanish:

“Please do not attend today’s appointment if you have a high temperature/fever, feeling feverish, respiratory symptoms including shortness of breath, chills, nausea, fatigue, headache, muscle/body aches, runny nose/congestion not consistent with allergies, cough or sore throat, gastrointestinal (GI) issues, such as diarrhea or vomiting, or new loss of taste or smell.

Please do not attend today’s appointment if you have you been in close contact (within 6 feet for 15 minutes or more) or coming in direct contact with anyone (either a family member or otherwise) who has been confirmed positive or is waiting on a COVID-19 test result during the last 15 days.”

If you have questions about the resumption of on-site career center services, please call 413-532-4900, or go to the “Do you have concerns or questions” link on our website, www.masshireholyokey.org.

The MassHire Holyoke Career Center Team looks forward to transitioning back to meeting with folks in-person. We’ve missed you! Take care and stay well.