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Main Reception and Resource Center

413-532-4900

NAME	JOB TITLE	DIRECT LINE	E-MAIL
Alba Pagan	Administrative Assistant	322-7158	apagan@masshireholyoke.org
Cindy Gagnon	Resource Center Specialist	322-7139	cgagnon@masshireholyoke.org

Hector Diaz	Resource Center Specialist\HEP	322-7181	hdiaz@masshireholyoke.org
Jharikem Borrero	Administrative Assistant	322-7175	jborrero@masshireholyoke.org
Liz Sotomayor	Administrative Services Director	322-7151	lsotomayor@masshireholyoke.org

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Businesses

413-654-1650

NAME	JOB TITLE	DIRECT LINE	E-MAIL
Yolanda Ruiz-Klopfer	Director of Business Services	322-7136	yruiz@masshireholyoke.org

Cindy Gagnon

Business Acct. Administrator

322-7139

cgagnon@masshireholyoke.org

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Job Seekers

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Job Search Assistance

NAME	JOB TITLE	DIRECT LINE	E-MAIL
Frances Bernier	Career Counselor	322-7138	fbernier@masshireholyoke.org
Frank Martinez	Job Developer	322-7163	fmartinez@masshireholyoke.org
Hector Diaz	Resource Center Specialist\HEP	322-7181	hdiaz@masshireholyoke.org
Joanne Tyler	Specialized Counseling Director	322-7167	ityler@masshireholyoke.org
Kiara Rivera	Job Developer	322-7165	krivera@masshireholyoke.org

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RESEA Program

NAME	JOB TITLE	DIRECT LINE	E-MAIL
April Pike	RESEA Coordinator	322-7161	apike@masshireholyoke.org
Frances Bernier	Career Counselor	322-7138	fbernier@masshireholyoke.org
Joanne Tyler	Specialized Counseling Director	322-7167	jtyler@masshireholyoke.org
Tom Thacher	Director of Workforce Analysis	322-7182	tthacher@masshireholyoke.org

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WIOA Counseling/Training

NAME	JOB TITLE	DIRECT LINE	E-MAIL
Kate Smith	Director of Counseling Services	322-7162	ksmith@masshireholyoke.org
Marilyn Maldonado	WIOA Career Counselor	322-7135	mmaldonado@masshireholyoke.org
Rosa Sanchez	WIOA Career Counselor/CIES	322-7173	rsanchez@masshireholyoke.org
Susan Yelle	WIOA Career Counselor	322-7183	syelle@masshireholyoke.org

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Disability/Ticket to Work Services

NAME	JOB TITLE	DIRECT LINE	E-MAIL
Frank Martinez	Job Developer	322-7163	fmartinez@masshireholyoke.org
Ivie Cordero	Disabilities Services Specialist	322-7133	icordero@masshireholyoke.org

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Veterans

NAME	JOB TITLE	DIRECT LINE	E-MAIL
		532-4900	

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Youth

NAME	JOB TITLE	DIRECT LINE	E-MAIL
Bianca Ortiz	Youth Assistant	437-0299	bortiz@masshireholyoke.org
Gladys Lebron-Martinez	Youth Services Director	322-7143	glebron-martinez@masshireholyoke.org
Jonah Badiab	Westfield HS Career Center Coordinator		ybadiab@masshireholyoke.org
Sergio Vicente	Youth Counselor & Operations Coordinator	322-7168	svicente@masshireholyoke.org

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Re-Entry/Recovery Services

NAME	JOB TITLE	DIRECT LINE E-MAIL	
Carmen Pagan	Employment Support Specialist		cpagan@masshireholyoke.org
Christopher Martinez	Employment Support Specialist		
Diane Rodriguez	Employment Support Specialist		drodriguez@masshireholyoke.org
Gloria Santiago	Recovery Support Specialist	322-7174	gsantiago@masshireholyoke.org
Kevin Klaus	Employment Specialist	322-7137	kklaus@masshireholyoke.org
Kevin Lamson	Recovery Support Specialist	322-7180	klamson@masshireholyoke.org
Melinda Fitzsimmons	Program Support Specialist	322-7148	mfitzsimmons@masshireholyoke.org
Mona Kirschenman	Director of Program Development and Training	322-7172	rkirschenman@masshireholyoke.org
Ramona Reno	Executive Director of the Re-Entry and Recovery Program	322-7131	rreno@masshireholyoke.org
Tashea Jenkins	Employment Specialist		tjenkins@masshireholyoke.org

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Executive Management

NAME	JOB TITLE	DIRECT LINE	E-MAIL
Bud Delphin	Vice President of Programs & Services	322-7145	bdelphin@masshireholyoke.org
David Gadaire	President and CEO	322-7141	dgadaire@masshireholyoke.org
Naomi Klayman	Vice President of Development	322-7184	nklayman@masshireholyoke.org
Shawn Teece	Vice President of Finance	322-7134	steece@masshireholyoke.org

Development

NAME	JOB TITLE	DIRECT LINE	E-MAIL
Barbara Raines	Development Consultant		braines@masshireholyoke.org
Naomi Klayman	Vice President of Development	322-7184	nklayman@masshireholyoke.org

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