





### **HAMPDEN COUNTY REENTRY &** RECOVERY PROGRAMS

We can help you explore your employment options, showcase your skills, create a solid resume, and prepare for the interviewing process through in-person counseling services, specialized workshops, and other offerings.

Meet employers hiring now through Virtual Career Fairs and other virtual and live hiring events. Our Employment Specialists are available to help you with your employment needs



- JOB **APPLICATION ASSISTANCE**
- RESUME DEVELOPMENT AND CRITIQUE
- CAREER **EXPLORATION**
- INTERVIEWING **SKILLS**
- JOB MATCHING AND JOB DEVELOPMENT
- ASSISTANCE OBTAINING YOUR CORI

MASSHIRE HOLYOKE - 850 HIGH STREET - HOLYOKE, MA 01040





413-532-4900 www.masshireholyoke.org



rmasshire@gmail.com





#### **Team Member**

Dunkin' | Salema Management 77 West Street, Springfield, MA 01104 \$15 - \$16 an hour - Part-time Apply in person

**Job Details:** Provide excellent guest satisfaction, service speed, and product quality. Previous experience working in a cafe or quick service restaurant preferred. Show passion about results by setting compelling targets and delivering on commitments. Meet safety and sanitation standards. Anticipate and understand guests' needs and exceed their expectations. Works well in a team environment. Must be 18 or older. Must have weekend availability.

#### Host

LongHorn Steakhouse (part of Darden Restaurants) 1105 Riverdale Street, West Springfield, MA 01089 \$6.75 an hour + tips Apply on Indeed

**Job Details:** Enthusiastically Welcome and Thank our Guests for choosing LongHorn. Manage the lobby experience. Work as a team to clear, clean, and reset tables for our Guests.

#### Sanitation Associate

Salema Management 350 Cottage Street, Springfield, MA 01104 Full-time **Apply on Indeed** 

**Job Details:** Follow Brand standards and systems. Maintain a clean and organized workstation. Communicate effectively with managers and coworkers. Thoroughly clean equipment and tools. Maintain and clean all floor surfaces, including sweeping, mopping, scrubbing, or squeegeeing. Follow procedures for the use of chemical cleaners in order to prevent damage to floors and other equipment. Open vat fryer filtration maintenance.

Requirements: Facility Maintenance: 1 year (Preferred). Custodial: 1 year (Preferred).





### **Team Member/Cashier**

ANTOJOS 263 Hancock St, Springfield, MA 01109 \$15 - \$16 an hour - Part-time **Apply on Indeed** 

**Job Details**: Process customer transactions accurately using the Point of Sale (POS) system. Provide excellent customer service by greeting customers and addressing their inquiries. Upsell additional products or services to enhance customer experience. Maintain cleanliness and sanitation standards in the kitchen or retail area. Assist with food preparation when necessary, ensuring compliance with health and safety regulations. Handle cash, credit, and debit transactions while adhering to company policies.

**Requirements:** Previous experience in a cashier or customer service role is preferred, especially in the food industry or retail environment. Strong time management skills to handle multiple tasks efficiently. Familiarity with POS systems and cash handling procedures. Ability to work effectively in a fast-paced environment while maintaining attention to detail. Excellent communication skills and a friendly demeanor towards customers and colleagues. Knowledge of food preparation techniques is a plus but not required. A commitment to maintaining high standards of cleanliness and sanitation.

#### Sandwich Artist

Subway - 44274-0 Springfield, MA 01105 Part-time, Full-time **Apply On Indeed** 

**Job Details**: Providing excellent Guest experience Preparing and serving great food. Keeping restaurants clean and beautiful. Being a Team player.

**Requirements:** Some high school or equivalent. No previous experience required.





#### **Cashier**

Rocky's Ace Hardware 28 North Main Street, East Longmeadow, MA 01028 \$15 - \$16 an hour **Apply on Indeed** 

**Job Details:** Ability to combine amazing customer service with strong sales skills. Perform all tasks in the store including such activities as cashiering, product placement, receiving of merchandise, processing shipments and/or store stocking, store cleanliness, sales, and operating equipment; Work with management team to achieve established sales and productivity goals; Assisting in maintaining the good working condition of store equipment; Work with management to develop and execute ideas and activities to increase store traffic; Ensure that end-caps, dump bins and feature displays are properly merchandised and maintained; Ensure each customer receives amazing service which follows the Helpful Customer Service behaviors and mystery shop standards. Greet customers as they enter the store. Answer phone calls.

### **Medical Receptionist/Front Desk**

Western Massachusetts Podiatry Associates, P.C. 264 North Main Street, East Longmeadow, MA 01028 Part-time

Fax resume to 413-525-9098

**Job Description:** Answering phones, responding to medical record requests, referral tracking, preparing paper charts, entering medical claims, filing, able to work well with teammates.

**Requirements:** Experience preferred.





#### **Material Handler**

Plastipak Packaging, Inc. East Longmeadow, MA 01028 Full-time **Apply on Indeed** 

**Job Description:** Operate a forklift to transport raw materials & finished goods between the warehouse & production areas. Use an RF scanning device to scan goods & properly maintain inventory records. Load finished goods to ship to customers. Grow your knowledge & skills through a wide variety of training & on-the-job experiences.

**Requirements:** High School Diploma, GED or equivalent. Minimum of one year of forklift experience. This can be through work experience &/or education & training. Ability to lift up to 50 pounds with or without reasonable accommodation.

### Meat/Seafood Clerk

Big Y Foods, Inc. 802 Williams Street, Longmeadow, MA 01106 \$17.25 - \$21.80 an hour - Full-time **Apply on Indeed** 

**Job Description:** The Meat/Seafood Clerk is responsible for providing exceptional customer experience by preparing and ensuring the freshest quality product. The Meat/Seafood Clerk maintains department conditions, including preparing, stocking and serving meat/seafood products. They also maintain food safety standards and cleanliness in the meat/seafood areas and handle customer inquiries while providing product knowledge.

**Requirements:** Ability to represent and support Big Y's culture of caring while living our *Mission & Vision*. Supports Big Y's Diversity, Equity and Inclusion initiatives. Must project a clean and professional appearance. Ability to operate within company policies, procedures, and standards. Willingness to cross train and learn other areas as needed. Ability to work a flexible schedule in accordance with the needs of the store. Must be 18 years of age or older.





### Personal Care Homemaker/ HHA

Patient Centered Medical Care Inc Springfield, MA 01105 \$15.50 - \$16.50 an hour - Part-time, Full-time **Apply on Indeed** 

**Job Description:** Patient Centered Medical Care (PCMC) is currently looking for enthusiastic, empathetic, hardworking, culturally sensitive employees to join the team. Free in house training on personal care and Homemaking is provided to those without a certificate. You pick your schedule. Flexible hours. Must have been Fully Vaccinated, Physical within 1 year, and TB shot and Immunizations. Professional References and CORI will be done. Looking forward for you to be joining our team and treating each patient as your favorite grandparent.

**Job Experience:** Driver's License (Preferred). CNA (Preferred)

#### **Crew member**

Little Caesar's (part of Ilitch Holdings) 626 North Main Street, East Longmeadow, MA 01028 \$15 an hour - Part-time, Full-time **Apply on Indeed** 

**Job Description:** Take customer orders accurately and efficiently. Prepare and cook pizzas according to our quality standards. Ensure a clean and organized work area. Provide excellent customer service.

**Job Experience:** No previous experience required - we provide training! Ability to work in a fast-paced environment. Strong communication and teamwork skills.





#### **Retail Sales Associate**

Cumberland Farms, Inc. 514 Belmont Avenue, Springfield, MA 01108 \$15.50 - \$17.50 an hour - Full-time Apply on Indeed

**Job Description:** We like to make sure all Guests are greeted with a warm welcome and a smile! After all, we are known for delivering exceptional Customer Service! Operating the cash register in an efficient manner. Ability to adjust to whatever's thrown your way, the environment here is fast paced (no 2 days are alike, that's what keeps it fun). Brew coffee, stocking shelves, coolers, and freezers. We love to keep a clean store. We work as a team and do our part to maintain impeccable standards.

**Job Experience:** Ability to maneuver and regularly lift and or move up to 10 pounds, frequently lift and/or move up to 25 pounds, and occasionally lift and/or move up to 40 pounds. Ability to stand/walk 8 hours a day; reach overhead, bend, squat, twist, reach, grasp and grip and work in cooler (cold temperatures). The noise level in the work environment is usually moderate.

#### **Maintenance Worker**

Comfort Inn & Suites 106 Capital Drive, West Springfield, MA 01089 \$20 an hour - Full-time **Apply on Indeed** 

**Job Description:** Maintain interior and exterior of our entire property. Fix any issues that may arise in guest rooms, public areas, and staff areas. Maintain hotel landscaping year-round. Clean and always maintain pool. This job may also require you to be on call. **Come and fill out an application at the hotel. Please bring a resume, if you have one.** 





### **Mover/Professional Mover**

College Hunks Hauling Junk & Moving 311 West St, Ludlow, MA 01056 \$20 - \$26 an hour - Part-time **Apply on Indeed** 

**Job Description:** Provide friendly, positive and stress-free moving or hauling experience to all customers. Safely move, pack, and unpack customer belongings. Be on time. Be friendly. Be safe. Lead by example. Always be branding.

**Requirements:** Must be willing to submit to a pre-employment background check. Endurance to lift and carry heavy items (75 lbs. or more) while climbing stairs, balancing, and walking. Eligible to work in the United States. A valid/active driver's license. A Medical DOT card is a bonus! You do not have to have truck driving experience, but the expectation is that advancement/promotions require the willingness to learn how to drive a truck. Reliable transportation to and from work. Previous experience in general labor, loading, unloading, landscaping, construction, production, manufacturing, assembly, or warehouse work is helpful but not required.

#### **Grounds Maintenance Person**

City of Springfield, MA Springfield, MA \$18.47 an hour - Full-time **Apply on Indeed** 

**Job Description:** Maintains parks by weeding, cutting grass, trimming trees, blowing leaves, removing snow, and sanding sidewalks. Maintains Park equipment. Picks up trash, empties trash bins, and clears illegal dump sites. Set-up and closes events in parks. Maintains athletic fields. May operate motor equipment of from light to moderate tonnage. Performs related work as required.

**Experience:** High school diploma or equivalent, including or supplemented by training in a specialized trade. At least two years of experience in the work performed.





### Groundskeeper

Springfield College 263 Alden St, Springfield, MA 01109 \$18 an hour - Full-time **Apply on Indeed** 

**Job Description:** Perform landscaping and turf, garden, tree maintenance as part of the Grounds Department. Perform turf mowing and related work [herbicide spraying, fertilizing, seeding, and aerating]. Perform all ground-related tasks including but not limited to: raking, weeding, sweeping, shoveling, plowing, etc. Support the activities of the Grounds Department, staff, other personnel, and contractors to ensure effective and efficient maintenance of campus grounds and facilities. Assist in the supervision of student workers and outside contractors. Operate hand and power equipment related to Grounds and general maintenance. Must be able to maintain, respect, and care for equipment and Grounds vehicles.

**Job Experience:** Minimum of a high school diploma or equivalent. 1-3 years of experience of various outdoor/ground trades (mowing, raking, planting, equipment operations, etc.). Experience with snow removal operations. Pesticide applicator and hoisters license required or ability to attain within 6 months. Must possess a valid Driver's License. A full motor vehicle/driving history report will be required as a part of the background check process. Candidate's driver history must be approved by the college's vehicle insurance carrier for operation of all college vehicles.

#### **Fulfillment Associate**

Harvey Performance Company West Springfield, MA 01089 Full-time

#### **Apply on Indeed**

**Job Description:** Work in a team-based environment to pick, pack, and ship orders to our customers. Verify incoming goods against Packing Lists and check for accuracy. Package, label, and inventory tools correctly. Assist in other tasks as needed.





### Warehouse Team Member - FDC QA Inventory- Days

Lowe's Westfield, MA \$19.45 - \$23.95 an hour - Full-time **Apply on Indeed** 

**Job Description:** Receive, organize, and ship products accurately and efficiently. Prioritize safety by adhering to proper procedures and conventions. Perform tasks in various departments assigned by the Operations Supervisor. Conduct safety inspections of equipment and adhere to safety regulations.

**Qualifications:** High school diploma or GED equivalent. Previous experience in distribution center operations or warehouse settings. Proficiency in operating power equipment (e.g., forklift, reach truck). Detail-oriented with experience in a fast-paced environment. Basic math, reading comprehension, and computer skills. Spatial reasoning for effective product positioning.

### Warehouse Associate / Delivery Driver (Immediate Start)

Bay State Plumbing & Heating Supply 15 Mill Street, Springfield, MA 01108 \$20 - \$26 an hour - Full-time **Apply on Indeed** 

**Job Description:** Pick, pack, and stage customer orders. Load/unload trucks. Deliver material to contractors. Help keep warehouse clean & organized. Operate forklifts/pallet jacks.

**Qualifications:** Valid driver's license. Able to lift 75 lbs regularly. Good attitude & reliability. Forklift experience a plus (not required).





### **Surgical Material Handler**

Holyoke Medical Center 575 Beech Street, Holyoke, MA 01040 Full-time

#### **Apply on Indeed**

**Job Description:** In a surgical setting, a material handler plays a crucial role in managing all supplies and materials so they are available and ready for use during surgical procedures. By fulfilling these functions, a material handler ensures that the surgical environment is well-prepared, safe, and efficient, which is critical for the success of surgical procedures and patient outcomes.

**Qualifications:** Minimum one year's experience in receiving or distribution and related procedures, including familiarity with invoices, purchase orders, bills of lading, freight bills, and other traffic documents. Experience in a surgical setting preferred.

#### **Retail Warehouse & Production Associate**

Savers/Value Village 135 Memorial Avenue, West Springfield, MA 01089 \$15.00 - \$15.81 an hour - Part-time, Full-time **Apply on Indeed** 

**Job Description:** At Savers / Value Village our Retail Warehouse & Production Associates create an awesome experience for our Customers, Donors and other Team Members. We are hiring for both Full Time and Part Time Retail Warehouse & Production Associates.





#### **Warehouse Associate**

Bellsimons
Palmer, MA 01069
Full-time
Apply on Indeed

**Job Description:** Performs a range of warehouse tasks including shipping, receiving, transfers, and order fulfillment. Accurately picks, stages, and moves orders; assists with unloading and check-in of incoming merchandise. Sorts store products using standardized inventory systems and maintain a clean, safe, and accessible work environment. Follows standard procedures for loading, documentation, and exception handling. Safely operates warehouse equipment and completes assigned aisle duties.

**Requirements:** High school diploma or GED equivalent. 1+ year of experience in warehousing or related functions. Strong aptitude for math and numerical analysis. Proficient in office technology, including computers, scanners, phone systems, and virtual meeting platforms.

#### **Warehouse Associate**

Allegiance Trucks 268 Park Street, West Springfield, MA 01089 \$20 - \$22 an hour - Full-time **Apply on Indeed** 

**Job Description:** Receive, process, verify, and reconcile all incoming and outgoing shipments. Maintain safe and secure environment. Pull orders accurately and efficiently. Secure for proper shipping method. Obtain and stock all orders received. Ensure orders have no damage when received or shipped. Assist with other projects as needed.

**Requirements:** Minimum of 5 + year warehouse experience required. Data Entry Skills, Telephone Skills, Customer Focus, Customer Service, Verbal Communication, Product Knowledge, Inventory Control, Professionalism, Job Knowledge. Strong written/ verbal communication skills required. Ability to work independently and deal with people. High school diploma or equivalent. Must be able to bend, pull and lift 50 lbs. consistently and throughout the course of a workday.







### Workshop Offerings at MHH

For a current Calendar of workshop offerings, visit: <a href="https://masshireholyoke.org/events/">https://masshireholyoke.org/events/</a> or snap the QR Code above.

ChatGPT-Your Job Search Key!: Discover how ChatGPT can turbocharge your job search! Join our workshop, 'ChatGPT-Your Job Search Key!' and learn expert strategies to optimize resumes, target job searches, ace interviews, and negotiate salaries. Regardless of where you are in the job search process, this workshop will revolutionize your approach to landing your dream job. Don't miss out — secure your spot now and accelerate your career with ChatGPT!

TORQ & ONET Secret Weapons for Your Job Search (Remote using Zoom): Learn how the easy-to-use tools found on TORQ Works can generate suggestions for new career pathways based on how your skills and experience apply to today's job market and break free from the trappings of "career tunnel vision" when choosing your next career. Discover the vast wealth of labor market information found on O\*NET Online and explore ways to leverage this information to expand your career exploration, gain valuable insights into industry trends and job outlooks, cure your writer's block in preparing resumes, cover letters and job interviews by accessing professional language to describe your previous work experience, and even find job openings near you! Don't miss this opportunity to harness the full potential of what these two secret weapons can do to ensure a successful job search process!

The Curious Candidate-A Career Exploration Webinar (Remote using Zoom): Are you considering a career change either to earn more money, for greater personal fulfillment, more flexibility or simply to try something new? It is all too easy to get "career pathway tunnel vision" and feel stuck in one particular occupation. This webinar will help participants assess their priorities, needs and interests in choosing a new career pathway, as well as identifying where they can apply their transferable skills and experience to new opportunities, and how they can pursue training opportunities to fill any skills gaps.

**Job Search Tips and Tools (Remote using Zoom):** This webinar will go over the tools and strategies to ensure an efficient and successful job search. Topics include career exploration, labor market investigation (LMI), where to find job openings, how to leverage your social media accounts, and how to develop the skills you need to land the job that is right for you. We will also discuss how MassHire Career Centers can support you along the way!

**Outsmart the Resume Robots (Remote using Zoom):** In this webinar you will learn what Applicant Tracking Systems (ATS) are and what happens after an applicant applies for a job online through an ATS Platform. We will teach you how to create a resume that will get you noticed through these systems and how to maximize your chances of getting a response from employers throughout the online job application process. We will also discuss how the ATS benefits employers, and apply that knowledge to the online application process in order to maximize your chances of getting an interview.

**Interviewing Skills (Remote using Zoom):** During this interactive webinar you will know the steps to prepare for a successful virtual or in-person interview, draft a Personal Commercial, and practice





questions and answers to enable you to relate your skills and accomplishments in ways to show how you can help the employer. The concept of "Information Interviews" and salary negotiations will also be discussed.

**Networking to Your Next Job Webinar (Remote using Zoom):** Networking is an important and often unused job search tool to access the "hidden job market." This webinar provides suggestions for creating a successful networking plan, as well as providing a description of the "Information Interview" process.

**Job Search Strategies for Mature Workers (Remote using Zoom):** This webinar will discuss. suggestions, advice, and information for older job seekers. It will discuss examples of what to include in a job search plan, including terminology, the assets older workers provide employers, resume and cover letter descriptions, as well as how to develop networking strategies and interview preparation.

**Slay Your Resume (in-person):** In this resume workshop you will find out what gets a resume noticed and placed at the top of the "Yes" pile. We will go over some best practices, as well as many common *Do's* and *Don'ts* in order to make a positive impression on employers. This workshop is good for people who need to improve their existing resume, are in the beginning stages of creating one, or for those who are just not quite sure why they are not getting interviews.

\*\*\*This workshop will be held at our second location at the STEAM Building at 208 Race Street, Holyoke, MA.

**Learn to Use WinWay Resume Builder:** This Webinar will show you how to use the Resume Building Software in the Resource Center at MassHire Holyoke

**HCC Grant Information Sessions (Remote using Zoom):** Throughout the year, Holyoke Community College offers a number of free workforce training and certification programs in a number of different vocations. This webinar provides an overview of current offerings through the *HCC Adult Education and Workforce Development* and the process to apply for them.

**Training Grant Opportunities (Remote using Zoom):** This webinar will discuss various training grant opportunities, funding and eligibility possibilities.

\*\*\*Note: Attending this webinar is a prerequisite first step in order to pursue grant funding through the *Workforce Innovation Opportunity Act (WIOA)* to pay for the cost of certain training programs.

Computer Competence Corner (in-person): is your place to get support and assistance for all your computer and digital literacy needs! At MassHire Holyoke, we understand the importance of technology for the modern job seeker, and this walk-in support service is designed to help you excel. Our Computer Competence Corner can improve your job search process, help you learn new computer skills and advance your career by assisting with a range of tech-related needs, including computer basics, effective internet use, cybersecurity, digital communications, online job search, online job applications and proficiency with commonly used software and apps. The Computer Competence Corner is a walk-in service and is first come, first served, so no appointment is necessary. However, registration is available for those who want to secure a spot and receive a courtesy call to discuss a plan before the workshop. Laptop computers will be available for use during the workshop, but feel free to bring your own laptop computer so that you can learn how to better use your own device.

\*\*\*This workshop will be held at our second location at the STEAM Building at 208 Race Street, Holyoke, MA.





El Rincón de Competencia Informática (en persona): con MassHire Holyoke es tu lugar para obtener apoyo y asistencia en todas tus necesidades de competencia informática y alfabetización digital. En MassHire Holyoke, entendemos la importancia de la tecnología para el buscador de empleo moderno y este servicio de apoyo sin cita previa está diseñado para ayudarte a destacar. Nuestro *Rincón de Competencia Informática* puede mejorar tu proceso de búsqueda de empleo, ayudarte a aprender nuevas habilidades informáticas y avanzar en tu carrera, asistiendo en una variedad de necesidades relacionadas con la tecnología, que incluyen conceptos básicos de computación, uso eficaz del internet,

ciberseguridad, comunicaciones digitales, búsqueda y solicitud empleo en línea y capacidad en el uso de software y aplicaciones comúnmente utilizados. *El Rincón de Competencia Informática* es un servicio sin cita previa y se atiende por orden de llegada. Sin embargo, la inscripción está disponible para aquellos que deseen asegurar un lugar y recibir una llamada de cortesía para discutir un plan antes del taller. Habrá computadoras portátiles disponibles para su uso durante el taller, no obstante, puedes traer tu propia computadora portátil para que puedas aprender a usarla mejor.

\*\*\*Este taller se llevará a cabo en nuestra segunda ubicación en el *Edificio STEAM en 208 Race Street, Holyoke, MA*.

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You can register for these workshops using any method below. Please have your MassHire Job Seeker ID Number ready.

- 1. Call us at (413) 532-4900 and speak to a receptionist.
- 2. Sign into your MassHire JobQuest account and click on the "Workshop Section."
- 3. Go to the event section of our website at www.masshireholyoke.org

If you are registering for a remote webinar on Zoom, a link will be emailed to you the day before or the day of the workshop.

MassHire Holyoke Career Center at 850 High Street, Holyoke MA 01040 413-532-4900 >>>Second Location: The STEAM Building at 208 Race Street, Holyoke MA



