



HAMPDEN COUNTY REENTRY & RECOVERY PROGRAMS

We can help you explore your employment options, showcase your skills, create a solid resume, and prepare for the interviewing process through in-person counseling services, specialized workshops, and other offerings.

Meet employers hiring now through Virtual Career Fairs and other virtual and live hiring events. Our Employment Specialists are available to help you with your employment needs

- JOB APPLICATION ASSISTANCE
- RESUME DEVELOPMENT AND CRITIQUE
- CAREER **EXPLORATION**
- INTERVIEWING SKILLS
- JOB MATCHING AND JOB DEVELOPMENT
- ASSISTANCE OBTAINING YOUR CORI



MASSHIRE HOLYOKE - 850 HIGH STREET - HOLYOKE, MA 01040



413-532-4900 🍈 www.masshireholyoke.org

rmasshire@gmail.com



Groundskeeper

Springfield College 263 Alden St, Springfield, MA 01109 Full-time **Apply on Indeed**

Job Details:

Perform landscaping and turf, garden, tree maintenance as part of the Grounds Department. Perform turf mowing and related work [herbicide spraying, fertilizing, seeding, and aerating]. Perform all ground related tasks including but not limited to raking, weeding, sweeping, shoveling, plowing, etc. Support the activities of the Grounds Department, staff, other personnel, and contractors to ensure effective and efficient maintenance of campus grounds and facilities. Assist in the supervision of student workers and outside contractors. Operate hand and power equipment related to Grounds and general maintenance. Must be able to maintain, respect, and care for equipment and Grounds vehicles.

Requirements: Minimum of a high school diploma or equivalent. 1-3 years of experience of various outdoor/grounds trades (mowing, raking, planting, equipment operations, etc.). Experience with snow removal operations. Pesticide applicator and hoisters license required or ability to attain within 6-months. Must possess a valid Driver's License. A full motor vehicle/driving history report will be required as a part of the background check process. Candidate's driver history must be approved by the college's vehicle insurance carrier for operation of all college vehicles.

Cashier

90 Meat Outlet 90 Avocado Street, Springfield, MA 01104 Full-time **Apply on Indeed**

Job Details: The ideal candidate would have experience of using a register, good customer service skills, and the ability to work in a fast-paced environment is a must. The right candidate will also be skilled in cash handling, able to work on their feet, and must be friendly and outgoing. Some nights until 6pm (2 days a week max) and Saturdays until 3pm are required. We are closed on Sundays and Holidays so only some weekend availability is necessary. This a 30-35 hour per week position with the potential of benefits for those considered full-time. Must be able to work well with others and take direction. Bilingual (English & Spanish) is a plus but not required.



General Laborer

Vanguard Mold Remedition Springfield, MA \$18 - \$25 an hour - Part-time, Full-time **Apply on Indeed**

Job Details: We are seeking a skilled General Laborer to join our team. The ideal candidate will have experience is a self-starter and coachable. Set up work area and keep equipment and trucks clean. Operate hand tools and machinery to produce high-quality products. Tear dry wall and be able to lift over 25lbs. Clean worksite thoroughly.

Requirements: No experience needed. Opportunity for advancement!

Road Service Technician Maybury Material Handling

Springfield, MA Apply on Indeed

Job Details: In this position, you will travel right from your home to our warehousing, distribution and manufacturing customers in a company van to maintain and repair forklifts. Through our comprehensive training and mentoring program, our technicians have the opportunity to develop and grow not only forklift maintenance and repair skills, but they also learn to perform service on other types of material handling equipment such as conveyors, dock equipment, high speed doors, etc.

Requirements: Mechanical aptitude and the ability to work with hand and power tools. Previous experience as an auto or diesel mechanic or maintenance, repair, or related experience is preferred but not required. Ability or aptitude to learn to read and interpret documents such as electrical wiring/hydraulic schematics and procedure manuals. Intermediate Windows, email and internet skills as well as great customer service skills. Valid driver's license and good driving history is required. Must be able to lift or move up to 50 lbs.



Security Officer

Six Flags New England Agawam, MA 01001 Part-time **Apply in person**

Job Description: Interact with guests providing directions and assistance. Protect employees, guests, and company property. Enforce Park policies. Control Park access, checking vehicle permits and scanning ID badges for team members, vendors, and contractors. Patrol and inspect assigned areas of the park. Keep unauthorized personnel out of restricted areas. Greet and screen entering through metal detection and check their bags for prohibited items. Rapidly respond to active alarms, first aid, and other emergency situations. Monitor all areas for safety hazards, including fire, theft, and vandalism. Maintain ride queue lines, sending line jumpers to the back to ensure an efficient boarding process. Write detailed reports of damage, incident logs, and security records. Apprehend violators, including on-foot pursuits when necessary. Escort guests and team members as needed for assistance and protection.

Qualifications: Must be 16 years or older. Able to lift, carry, and balance heavy loads. Excellent verbal and written communication skills. Able to read, speak, write, and understand the English language. Able to meet the physical demands of the job, with or without reasonable accommodation, including walking long distances, standing for long periods of time, lifting, working at heights, etc. Able to work a flexible schedule, including nights, weekends, and holidays

Retail Sales Associate

One Rate Wireless 2460 Main Street, Springfield, MA 01107 \$15 - \$17 an hour - Full-time **Apply on Indeed**

Job Description: Provide exceptional customer service to all customers. Operate cash registers and handle transactions accurately. Maintain a clean and organized sales floor. Communicate effectively with customers to understand their needs and preferences.

Requirements: Must speak Spanish. Must drive to work. Proficiency in operating cash registers and POS systems. Excellent communication skills to interact with customers and team members. Experience in upselling products to enhance customer experience.



Group Home Worker

LifeConnections Agawam, MA Up to \$21 an hour - Part-time, Full-time **Apply on Indeed**

Job Description: Group Home for Adults with Developmental Disabilities.

Requirements: Must be at least 21 years old and have a HS Diploma or GED.

Cleaning Technician Baystate Restoration Group Chicopee, MA From \$16.50 an hour - Full-time **Apply In Person**

Job Description: Perform cleaning tasks in accordance with company standards and procedures. Wrapping, Cleaning, and storing damaged properties until they can be returned to the home. Clean bathrooms, vanities, sinks, mirrors, toilets, and tubs. Sweep and mop floors. Dust all surface areas, furniture, fixtures, and equipment. Vacuum carpets and mop floors. Restock supplies as needed.

Requirements: Previous experience in Fire cleaning preferred but not required. Ability to work independently as well as in a group and follow instructions. Strong attention to detail and organizational skills. Good communication skills. Ability to prioritize tasks and manage time effectively.



Telecom Lineman Apprentice

Sertex Broadband Solutions Springfield, MA \$20 - \$25 an hour - Full-time **Apply on Indeed**

Job Description: Must be able to climb poles. Learn to operate cable placing equipment, including bucket trucks and reel trailers. Learn to safely climb telephone poles and ladders. Learn to read and understand engineering plans and construction prints. Learn to troubleshoot problems as they arise in the field. Learn to work with specialized off-road equipment such as tracked and all-terrain vehicles.

Requirements: Driver's License (Required), Candidates must be able to work from heights and ability to lift/push/pull up to 75 pounds, have a valid driver's license, have the ability to obtain a DOT

medical card, and have a good driving record. Must pass a pre-employment drug test, physical evaluation, and background check.

Pipefitters Youngblood Co., Inc Massachusetts \$75,000 - \$100,000 a year - Full-time **Apply on Indeed**

Job Description: EXPERIENCED WELDERS.

Requirements: Pipefitters License (Required) Relevant: 1 year (Required)



PCA-Personal Care Assistance

Guardian Angel Senior Services Springfield, MA 01104 \$18 - \$20 an hour - Part-time, Full-time **Apply on Indeed**

Job Description: Assisting clients with personal hygiene and getting dressed. Performing general cleaning duties. Assisting with eating. Assist with shopping errands. Medication Reminders. Perform light housekeeping duties. Maintaining cleanliness and orderliness of the home. Shopping for groceries and household supplies. Vacuuming, sweeping, and mopping. Cleaning rooms, halls, and bathrooms. Emptying and replacing trash containers. Plan and prepare meals with assistance from the client. Be a pleasant and supportive companion. Report any unusual incidents. Act quickly and responsibly in cases of emergencies.

Requirements: Have Own Vehicle. Valid Driver's License. Training available upon hire. Ability to write, read, and speak English fluently. Willingness to adhere to health and safety standards. Respectful and compassionate. Good time management skills. Outstanding communication and interpersonal skills. Covid Vaccinated- Booster is not require**.

Team Member

Plato's Closet West Springfield 1472 Riverdale Street, West Springfield, MA 01089 \$15 an hour - Part-time, Full-time **Apply on Indeed**

Job Description: We are looking for hard-working people to join our store! If you love following the latest trends and enjoy helping people, putting together looks that fit their personal style, then Plato's Closet is the place for you!



CNA/HHA Springfield

Prime Home Health and Companion Care Springfield, MA \$17 - \$20 an hour - Part-time, Full-time **Apply on Indeed**

Job Descriptions: Understand the nuances of home health care and the various diseases, conditions, and disabilities that necessitate such services. - Demonstrate empathy, respect, and assistance towards patients with specialized needs. - Offer emotional support to individuals requiring special care. - Adhere to care plans outlined by healthcare professionals including nurses, therapists, and doctors. - Experience with Hoyer lifts and Sit-to-Stand equipment is advantageous. - Create a clean, secure, and conducive environment for patients with specific needs.

Qualifications: Proficiency in caregiving practices. - Knowledge of HIPAA regulations. - Familiarity with assisted living and memory care. - Experience in home community care or home care settings. - Ability to work effectively with individuals with developmental disabilities. - Capacity to maintain cleanliness and organize medical records.

Office Assistant

The Michaels Organization 15 Girard Avenue, Springfield, MA 01109 \$16 - \$18 an hour - Full-time **Apply on Indeed**

Job Description: Answer phones, retrieve messages, follow-up with call backs from answering service. Faxing, filing, mailing notices, letters and handouts to residents and applicants. Initiate, track and close work orders utilizing systems for property. Assist Community Manager with ordering office supplies for property when necessary. Show vacant units to prospective tenants if required. Report all incidents and emergencies to Community Manager or Assistant Community Manager. Assist Assistant Community Manager and/or Community Manager with other tasks and duties as required.

Job requirements: Must have excellent organizational skills. Must present professional business appearance.



Waterworks Service Technician Apprentice

University of Prescott by E.J. Prescott, Inc. Massachusetts \$17 an hour - Full-time **Apply on Indeed**

Job Description: Safety Training. OSHA 30 Hour. Forklift training and certification. DOT medical card training and certification. Students will receive training (instruction and hands-on) on all aspects of our business. Students will spend time training at different divisions to gain experience and knowledge.

Requirements: Must be 18 years old. Pass Pre-Employment Checks. Must have reliable transportation (mileage reimbursed). Willingness to travel throughout New England, New York, and the Midwest during training. Must be reliable and punctual. Physical requirements include frequent lifting of up to 50 lbs. Frequent bending, stooping, squatting, pushing and pulling is required. Must work well with others. High School / vocational / or equivalent education and work experience preferred, but not required.

Cashiers, Court Monitors, Party Hosts, Assistant Manager

Fun Z Trampoline Park 443 East Main Street, Westfield, MA 01085 From \$15 an hour - Part-time, Full-time **Apply on Indeed**

Job Description: Cashiering, court monitoring, party hosting, assistant manager. Provide and maintain a safe environment for everyone.

Requirements: Must be able to pass background check. Must have vehicle. Caregiving: 1 year (Required) Driver's License (Required). HHA license (Required).



Shipping Prep/ Yard Jockey

International Container Co. LLC 110 North Bridge Street, Holyoke, MA 01040 \$18 - \$20 an hour - Full-time **Apply on Indeed**

Job Description: Operate and Maintain Forklift. Prepare Units for Shipment in Accordance with Order Requirements. Schedule Trucks for Shipment. Safely Load Trailers for Shipment. Coordinate with Departments for Scheduling. Pull Units for Order Prior to Shipment for Pre-Shipment Inspection. Organize and Maintain Stock Yard.

Requirements: Driving: 1 year (Preferred)

Dishwasher/Prep Cook

Buona Vita 284 N Maple St, Enfield, CT 06082 From \$17 an hour - Part-time, Full-time **Apply on Indeed**

Job Description: Casual dining restaurant. Fast casual restaurant.

Requirements: High school or equivalent (Required). Restaurant experience: 1 year (Required).

Maintenance Person

Garden Park Management 513 Main Street, Springfield, MA 01105 \$19.33 - \$20.28 an hour - Full-time **Apply on Indeed**

Job Description: Perform routine maintenance tasks such as responding to tenant issues and repair routine maintenance of tenant units and properties. Inspect buildings, equipment, and systems to identify any issues. Conduct troubleshooting to determine the root cause of maintenance problems. Provide excellent customer service to tenants and work as a team to meet goals.

Requirements: Proven experience in a maintenance role. Proficiency in English language Spanish speaking preferred.



Customer Service Representative/Order Processor

Chets Chets in Springfield, MA 01104 \$16 - \$20 an hour - Full-time **Apply on Indeed**

Job Description: Communicate with customers via phone, email, and chat to provide assistance and address their needs. Perform data entry tasks accurately and efficiently. Maintain detailed records of customer interactions, rental orders, and payments in the company database. Assist customers in selecting the appropriate dumpster size based on their specific needs and requirements. Utilize strong customer service skills to ensure customer satisfaction. Resolve customer complaints with patience and professionalism. Provide accurate information about products/services and company policies. Maintain phone etiquette standards during all interactions. Collaborate with the drivers to ensure timely deliveries and pickups according to the schedule. Multilingual abilities are advantageous for catering to diverse customer needs.

Requirements: Proven experience in a customer service role or similar position. Excellent communication skills and the ability to interact effectively with customers. Proficiency in data entry tasks with high accuracy. Strong problem-solving skills and the ability to handle challenging situations calmly. Phone etiquette skills are essential for professional customer interactions. Ability to analyze information and provide solutions accordingly.



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Using the Emerge Career platform - you have access to video lectures and practice exams. Upon release - take behind-the-wheel training at our local partner range truck driving school.



GET EMPLOYED

We match you with employers based on your needs and preferences.

Requirements:

- No more than 1 lifetime DUI/DWI
- No sex offenses No trafficking convictions while driving a commercial vehicle
- No vehicular homicide or manslaughter while driving a commercial vehicleReside in MA
- **Other Possible Disqualifiers:**
- Pending Cases
 - Restrictions on driver's license due to lifetime vehicle violations

(Emerge will run your MVR & Criminal Background to help determine your eligibility.)

EQUAL OPPORTUNITY PROGRAM. AUXILIARY AIDS AND SERVICES ARE AVAILABLE UPON REQUEST TO INDIVIDUALS WITH DISABILITIES.





HELP WANTED

LANDSCAPE MAINTENANCE CREW: • PART & FULL TIME • COMPETITIVE PAY

REQUIREMENTS: • VALID DRIVER'S LICENSE • ABILITY TO OBTAIN VALID DOT MEDICAL CARD • STRONG WORK ETHIC • POSITIVE ATTITUDE

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Copy and Paste the link https://tinyurl.com/MassHire-EMT or use QR Code for more information and to register!



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THURSDAYS 3PM Masshire Holyoke Esperanza Room



COME FIND OUT ABOUT THE PRE-APPRENTICESHIP PROGRAM OF WESTERN MASS





Workshop Offerings at MHH



For a current Calendar of workshop offerings, visit: <u>https://masshireholyoke.org/events/</u> or snap the QR Code above.

ChatGPT-Your Job Search Key!: Discover how ChatGPT can turbocharge your job search! Join our workshop, 'ChatGPT-Your Job Search Key!' and learn expert strategies to optimize resumes, target job searches, ace interviews, and negotiate salaries. Regardless of where you are in the job search process, this workshop will revolutionize your approach to landing your dream job. Don't miss out — secure your spot now and accelerate your career with ChatGPT!

TORQ & ONET Secret Weapons for Your Job Search (Remote using Zoom): Learn how the easy-touse tools found on TORQ Works can generate suggestions for new career pathways based on how your skills and experience apply to today's job market and break free from the trappings of "career tunnel vision" when choosing your next career. Discover the vast wealth of labor market information found on O*NET Online and explore ways to leverage this information to expand your career exploration, gain valuable insights into industry trends and job outlooks, cure your writer's block in preparing resumes, cover letters and job interviews by accessing professional language to describe your previous work experience, and even find job openings near you! Don't miss this opportunity to harness the full potential of what these two secret weapons can do to ensure a successful job search process!

The Curious Candidate-A Career Exploration Webinar (Remote using Zoom): Are you considering a career change either to earn more money, for greater personal fulfillment, more flexibility or simply to try something new? It is all too easy to get "career pathway tunnel vision" and feel stuck in one particular occupation. This webinar will help participants assess their priorities, needs and interests in choosing a new career pathway, as well as identifying where they can apply their transferable skills and experience to new opportunities, and how they can pursue training opportunities to fill any skills gaps.

Job Search Tips and Tools (Remote using Zoom): This webinar will go over the tools and strategies to ensure an efficient and successful job search. Topics include career exploration, labor market investigation (LMI), where to find job openings, how to leverage your social media accounts, and how to develop the skills you need to land the job that is right for you. We will also discuss how MassHire Career Centers can support you along the way!

Outsmart the Resume Robots (Remote using Zoom): In this webinar you will learn what Applicant Tracking Systems (ATS) are and what happens after an applicant applies for a job online through an ATS Platform. We will teach you how to create a resume that will get you noticed through these systems and how to maximize your chances of getting a response from employers throughout the online job application process. We will also discuss how the ATS benefits employers, and apply that knowledge to the online application process in order to maximize your chances of getting an interview.



Interviewing Skills (Remote using Zoom): During this interactive webinar you will know the steps to prepare for a successful virtual or in-person interview, draft a Personal Commercial, and practice questions and answers to enable you to relate your skills and accomplishments in ways to show how you can help the employer. The concept of "Information Interviews" and salary negotiations will also be discussed.

Networking to Your Next Job Webinar (Remote using Zoom): Networking is an important and often unused job search tool to access the "hidden job market." This webinar provides suggestions for creating a successful networking plan, as well as providing a description of the "Information Interview" process.

Job Search Strategies for Mature Workers (Remote using Zoom): This webinar will discuss. suggestions, advice, and information for older job seekers. It will discuss examples of what to include in a job search plan, including terminology, the assets older workers provide employers, resume and cover letter descriptions, as well as how to develop networking strategies and interview preparation.

Slay Your Resume (in-person): In this resume workshop you will find out what gets a resume noticed and placed at the top of the "Yes" pile. We will go over some best practices, as well as many common *Do's* and *Don'ts* in order to make a positive impression on employers. This workshop is good for people who need to improve their existing resume, are in the beginning stages of creating one, or for those who are just not quite sure why they are not getting interviews.

***This workshop will be held at our second location at the STEAM Building at 208 Race Street, Holyoke, MA.

Learn to Use WinWay Resume Builder: This Webinar will show you how to use the Resume Building Software in the Resource Center at MassHire Holyoke

HCC Grant Information Sessions (Remote using Zoom): Throughout the year, Holyoke Community College offers a number of free workforce training and certification programs in a number of different vocations. This webinar provides an overview of current offerings through the *HCC Adult Education and Workforce Development* and the process to apply for them.

Training Grant Opportunities (Remote using Zoom): This webinar will discuss various training grant opportunities, funding and eligibility possibilities.

*****Note:** Attending this webinar is a prerequisite first step in order to pursue grant funding through the *Workforce Innovation Opportunity Act (WIOA)* to pay for the cost of certain training programs.

Computer Competence Corner (in-person): is your place to get support and assistance for all your computer and digital literacy needs! At MassHire Holyoke, we understand the importance of technology for the modern job seeker, and this walk-in support service is designed to help you excel. Our **Computer Competence Corner** can improve your job search process, help you learn new computer skills and advance your career by assisting with a range of tech-related needs, including computer basics, effective internet use, cybersecurity, digital communications, online job search, online job applications and proficiency with commonly used software and apps. **The Computer Competence Corner** is a walk-in service and is first come, first served, so no appointment is necessary. However, registration is available for those who want to secure a spot and receive a courtesy call to discuss a plan before the workshop. Laptop computers will be available for use during the workshop, but feel free to bring your own laptop computer so that you can learn how to better use your own device.

***This workshop will be held at our second location at the STEAM Building at 208 Race Street, Holyoke, MA.



El Rincón de Competencia Informática (en persona): con MassHire Holyoke es tu lugar para obtener apoyo y asistencia en todas tus necesidades de competencia informática y alfabetización digital. En MassHire Holyoke, entendemos la importancia de la tecnología para el buscador de empleo moderno y este servicio de apoyo sin cita previa está diseñado para ayudarte a destacar. Nuestro *Rincón de Competencia Informática* puede mejorar tu proceso de búsqueda de empleo, ayudarte a aprender nuevas habilidades informáticas y avanzar en tu carrera, asistiendo en una variedad de necesidades relacionadas con la tecnología, que incluyen conceptos básicos de computación, uso eficaz del internet,

ciberseguridad, comunicaciones digitales, búsqueda y solicitud empleo en línea y capacidad en el uso de software y aplicaciones comúnmente utilizados. *El Rincón de Competencia Informática* es un servicio sin cita previa y se atiende por orden de llegada. Sin embargo, la inscripción está disponible para aquellos que deseen asegurar un lugar y recibir una llamada de cortesía para discutir un plan antes del taller. Habrá computadoras portátiles disponibles para su uso durante el taller, no obstante, puedes traer tu propia computadora portátil para que puedas aprender a usarla mejor. ***Este taller se llevará a cabo en nuestra segunda ubicación en el *Edificio STEAM en 208 Race Street, Holyoke, MA*.

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You can register for these workshops using any method below. Please have your MassHire Job Seeker ID Number ready.

- 1. Call us at (413) 532-4900 and speak to a receptionist.
- 2. Sign into your MassHire JobQuest account and click on the "Workshop Section."
- 3. Go to the event section of our website at <u>www.masshireholyoke.org</u>

If you are registering for a remote webinar on Zoom, a link will be emailed to you the day before or the day of the workshop.

MassHire Holyoke Career Center at 850 High Street, Holyoke MA 01040 413-532-4900 >>>Second Location: The STEAM Building at 208 Race Street, Holyoke MA 01040

