





HAMPDEN COUNTY REENTRY & RECOVERY PROGRAMS

We can help you explore your employment options, showcase your skills, create a solid resume, and prepare for the interviewing process through in-person counseling services, specialized workshops, and other offerings.

Meet employers hiring now through Virtual Career Fairs and other virtual and live hiring events. Our Employment Specialists are available to help you with your employment needs



- JOB **APPLICATION ASSISTANCE**
- RESUME DEVELOPMENT AND CRITIQUE
- CAREER **EXPLORATION**
- INTERVIEWING SKILLS
- JOB MATCHING AND JOB DEVELOPMENT
- ASSISTANCE OBTAINING YOUR CORI

MASSHIRE HOLYOKE - 850 HIGH STREET - HOLYOKE, MA 01040





413-532-4900 www.masshireholyoke.org



rmasshire@gmail.com





Warehouse Worker

Chicopee Mason Supplies 451 Mckinstry Avenue, Chicopee, MA 01020 \$20 - \$222 an hour - Full-time **Apply in person**

Job Details: Operate forklifts and other heavy equipment safely and efficiently. Assist with shipping and receiving processes, ensuring accurate documentation and inventory control. Handle materials with care, including heavy lifting of items up to 100 lbs. Maintain an organized and clean warehouse environment. Utilize warehouse management systems (WMS) for tracking inventory and managing stock levels. Collaborate with team members to meet daily operational goals and deadlines. Follow all safety protocols and guidelines to ensure a safe working environment.

Requirements: Previous experience in a warehouse setting is preferred. Proficiency in operating forklifts and other heavy equipment is a plus. Familiarity with shipping and receiving processes. Strong skills in materials handling and ability to perform heavy lifting tasks. Excellent organizational skills with attention to detail. Ability to work effectively both independently and as part of a team. Commitment to maintaining a safe working environment.

SALES FLOOR ASSOCIATE

Dollar Tree 17 Springfield Street, Agawam, MA 01001 **Apply on Indeed**

Job Details: Responsible for assisting with the complete operations of the assigned store, in conjunction with assigned tasks and duties. Assist in the merchandising of the store. Fully crosstrained to assist with cash register operations, customer service and stock replenishment. Handle all sales transactions while operating assigned cash register. Maintains security of all cash. Protects all company assets. Maintains a high level of good customer service. Maintains a pleasant, friendly, cooperative attitude with customers, co-workers and supervisors.

JOB QUALIFICATIONS: General math skills to allow for cash accounting. Strong verbal communication skills to allow for proper interaction with customers. High level of integrity and honesty; will be responsible for handling cash.





Parts Shipping/Receiving and Inventory Associate

Maybury Material Handling East Longmeadow, MA

Apply on Indeed

Job Details: Unpacks and examines incoming parts shipments and vendor stock orders; verifies information against bill of lading packaging lists; damages or shortages. Accurately and promptly pulls purchased parts from stock to fill orders, shipments, consignments, van inventories, etc. Prepares packages for shipment including determining the best shipping method and weighing, labeling, and affixing postages. Operates powered material handling equipment to move shipments from the shipping and receiving area to work or storage areas.

JOB QUALIFICATIONS: High school diploma or GED and at least 3 months of related experience required. Knowledge of Windows and intermediate skills in Microsoft Office (Word, Excel, and Outlook) Experience with GP Dynamics a plus. Strong attention to detail as well as customer service and organizational skills required. Valid driver's license and good driving history is required. Must be able to frequently lift or move up.

Culinary Apprentice

Casa Di Lisa Restaurant 801 Springfield Street, Feeding Hills, MA 01030 \$18 - \$25 an hour - Part-time, Full-time **Apply On Indeed**

Job Details: Prefer cooking experience but willing to train candidates that are seriously interested in learning the craft. Need to be self-motivated & team player that absolutely has the skills of multitasking. Weekends are a must as well as some holidays. Local owned family restaurant for 30+ years.





Food Service Worker - Western New England University Retail

Aramark Springfield, MA 01119 \$17 an hour **Apply on Indeed**

Job Details: Prepare quality food and baked goods according to a planned menu. Prepare a daily report that verifies transactions. Understand what is inclusive of a meal. Ensure storage of food in an accurate and sanitary manner. Serve food according to meal schedules, department policies and procedures. Use and care of kitchen equipment, especially knives. Timely preparation of a variety of food items, beverages, and Add garnishments to ensure customer happiness and eye appeal. Coordinate and assist in major cleaning of refrigerators, freezers, and cooking and serving equipment. Adhere to all food safety regulations for sanitation, food handling, and storage.

Requirements: Food Service Certificate as needed. Sufficient education or training to read, write, and follow verbal and written instructions. Be able to work quickly and concisely under pressure.

Delivery Driver

Aarons Springfield, MA 01103 \$18.75 - \$19.75 an hour **Apply on Indeed**

Job Description: Load, secure and protect merchandise. Offload, install and demonstrate merchandise. Safely operate delivery vehicle. Assist in store when needed.

Requirements: Age: 21 (18 in Canada). HS diploma or equivalent preferred. Must meet DOT requirements for certification (U.S.). Able to perform physical job including lifting up to 50 lbs. without help and 300 lbs. with a dolly (don't worry, we'll train you and give you the tools to do it safely). Able to work in all outdoor weather, including rain or summer sun. A valid driver's license is required, but not a CDL. No overnight travel.





Maintenance Technician

Falvey Linen Supply 100 Brookdale Drive, Springfield, MA 01104 \$15 - \$30 an hour - Full-time **Apply on Indeed**

Job Description: Ensures proper operation of plant and production equipment. Completes preventative maintenance and repairs following diagrams, sketches, operation manuals. Troubleshoot malfunctions. Complete work orders. Follows Company safety policies.

Requirements: Programmable logic controllers: 1 year (Preferred). Mechanical knowledge: 1 year (Preferred).

Delivery Driver/Dock Worker

JACK HOOD TRANSPORTATION Chicopee, MA Full-time

Apply on Indeed

Job Description: DELIVERY OF NEWSPAPERS MONDAY THROUGH SATURDAY ON A DEDICATED RUN FROM CHICOPEE TO WEST LEBANON, 9:15 PM - 1:45 AM DRIVING OUR NON CDL BOX TRUCK TO DESIGNATED DROPS. ALSO, DOCK WORK WITH LIFTING, PUSHING, PULLING STACKING & WRAPING BUNDLES OF NEWSPAPERS APPROX. 35 LBS. BENEFITS AVAILABLE INCLUDING VACATION, SICK TIME, MEDICAL, VISION, DENTAL, LIFE, ACCIDENTAL INSURANCE. HOME NIGHTLY. MUST BE OVER 21 YEARS OLD, DEPENDABLE, ABLE TO PASS A DOT PHYSICAL & DRUG SCREEN AND APPROVED MOTOR VEHICLE REPORT.





Restaurant Server

Mr Stax - IHOP West Springfield, MA 01089 \$600 - \$700 a week - Part-time, Full-time **Apply on Indeed**

Job Description: Maintain a neat and clean personal appearance adhering to IHOP and Mr. Stax Inc uniform standards at all times. Greet guest with a smile and seat guests with menus in the Host/Hostess' absence. Clear extra settings and take drink orders. Introduce yourself to the guests and describe any specials. Deliver drink orders, pour coffee and ask guests if they are ready to order their meal. Take meal order, use suggestive selling technique when appropriate, repeat back the meal order to guest to eliminate errors. Input meal order into the computer system for cook to prepare, total check. Serve any soups, salads, beverages, condiments etc. Garnish food order, serve to guests and leave guest check on the table. Call back at each table to make sure everything is satisfactory to the guest. Pre-bus table by removing plates from guests when finished. If absence of the Host/Hostess and with the General Manager's authorization, take payment (cash, credit card, gift card) at register, ring check before making change, thank guests and invite them to return.

Requirements: Restaurant server: 2 years (Preferred)

Customer Service Rep

Dominos 907 Sumner Avenue, Springfield, MA 01118 \$16 - \$18 an hour - Full-time **Apply on Indeed**

Job Description: Domino's Pizza on Boston RD in Springfield MA is now hiring Part Time and Full. Time Pizza Makers. Are you in school or have another job? No problem, we offer great schedule flexibilities. Must be able to work Nights and Weekends. Must be 18 years or Older to Apply. We offer Great Career opportunities!!





Outlet Sales Associate

Bob's Discount Furniture West Springfield, MA 01089 Full-time

Apply on Indeed

Job Description: Welcome and engage customers, providing them with world class customer service and offer customers an unforgettable shopping experience. Generating sales through *a low-pressure consultative approach*.

Requirements: Energetic, self-motivated customer service professional with exceptional interpersonal, listening and communication skills, bilingual a plus! Flexibility to work a 5 day retail schedule that includes nights, weekends (both Saturdays and Sundays for Full Time, either / or for Part Time), and most holidays. Basic computer skills. Previous sales or customer service experience in the retail environment are a plus but not required. Strong organizational skills.

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Route Driver

New England Uniform 355 Union Street, West Springfield, MA 01089 \$47,000 - \$49,000 a year - Full-time **Apply on Indeed**

Job Description: The Route Service/Sales Driver delivers in a truck along an established route and services and sells within an existing customer base. It is a physical, dynamic, fast-paced, indoor/outdoor position in which the Route Service/Sales Driver delivers and picks up Uniforms, Shop Towels, Mats, Mops and other rental items. The Route Service/Sales Driver are the Representatives of New England Uniform are the bridge to our customers and must work to build rapport with key decision makers, ensure quality standards and pro-actively solve customer concerns. Job responsibilities also include growing our existing customer base by upselling and cross-selling additional products and services, and controlling inventory while working professionally, safely and in compliance with driving and vehicle regulations.

Requirements: The ability to meet the physical requirements of the position. A High School diploma, GED or Military Service. The ability to demonstrate a strong customer service orientation. Self-motivation and the drive to work in an environment that relies on teamwork to meet goals. A positive attitude, along with ambition, organization and a service frame of mind. Communication and language skills. Prior customer service, route sales, delivery and/or entrepreneurial experience preferred.





Dog Groomer

Pet Supplies Plus 356 Cooley St, Springfield, MA 01128 \$15 - \$25 an hour - Full-time **Apply on Indeed**

Job Description: Delighting neighbors and pets with grooming services, like brushing, bathing, and conditioning. Grooming and styling pets per owners' instruction and/or according to breed standards. Always ensuring the wellness and safety of furry patrons. Developing long-term relationships with pet parents by understanding their needs and recommending products and services that will keep their pet healthy and happy. Community outreach to attract new neighbors into our store. Successfully completing Safety Training certification. Performing routine cleaning to keep the grooming environment fun and inviting. Assisting store team members during grooming downtime.

Requirements: A High school diploma or GED. 1-year or more of grooming experience with formal training certification and/or experience under an established certified groomer. 1-year of experience in retail or other service industry where they've provided top notch service. Ability to move or lift merchandise, equipment or pets weighing up to 50 pounds. Ability to stand, bend or stoop for extended periods of time. Ability to provide your own equipment (clippers/blades/scissors/etc.). Flexibility in working evenings, weekends and holidays. Candidates must pass the drug screening (in applicable states) and be 18 years or older.

Team Leader Trainee

Subway - 21544-0 Springfield, MA 01119 \$17 - \$18 an hour - Part-time, Full-time **Apply on Indeed**

Job Description: Managing a staff of 4-12 including assigning and evaluating work. Assisting in the planning of special events and promotions in restaurants, coordinating any training needed to make events successful. Assisting with product ordering and inventory as needed.

Requirements: High school diploma or equivalent. Experience in a restaurant operation, preferably with supervisory experience.





Warehouse Loader

J. Polep Distribution Services 705 Meadow Street, Chicopee, MA 01013 \$18.00 - \$18.50 an hour - Full-time **Apply on Indeed**

Job Description: You will be responsible for Loading totes and boxes on to trucks. Checking the load to ensure that it is properly loaded. Maintaining the cleanliness of the area. Attention to detail and safety. Must be able to use RF Scanners.

Requirements: Good communication skills. Adhering to safety guidelines and procedures. Must have the ability to do simple math such as Add and Subtract. High school diploma or equivalent preferred. Previous work experience within the last 2 years preferred. Entry level position.

Full-Time Store Associate

ALDI 903 Riverdale Street, West Springfield, MA \$19 - \$21 an hour - Full-time **Apply on Indeed**

Job Description: Consistently demonstrate the Mindsets, ALDI Acts Competencies and Professional Skills (M.A.P.) as outlined for the role. Processes customer purchases, perform general cleaning duties, stocks shelves and merchandise displays neatly. Provide exceptional customer service, assisting customers with their shopping experience. Collaborate with team members and communicate clearly to the store management team.

Requirements: You must be 18 years of age or older to be employed for this role at ALDI. Ability to provide prompt and courteous customer service. Ability to operate a cash register efficiently and accurately. Ability to safely and properly operate equipment, including electric/manual hand jack, floor scrubber, and cardboard baler. Ability to perform general cleaning duties to company standards. Ability to interpret and apply company policies and procedures. Excellent verbal and written communication skills. Ability to work both independently and within a team environment. Ability to stay organized, give attention to detail, follow instructions and multi-task in a professional and efficient manner. Meet any state and local requirements for handling and selling alcoholic beverages. High School Diploma or equivalent preferred. Prior work experience in a retail environment preferred. A combination of education and experience providing equivalent knowledge.





Store Associate

CVS Health West Springfield, MA 01089 \$15 - \$22 an hour - Full-time **Apply on Indeed**

Job Description: Providing differentiated customer service by anticipating customer needs, demonstrating compassion and care in all interactions, and actively identifying and resolving potential service issues. Focusing on the customer by giving a warm and friendly greeting, maintaining eye contact and offering help locating additional items, when needed. Accurately perform cashier duties - handling cash, checks and credit card transactions with precision while following company policies and procedures.

Requirements: Previous experience in retail or customer service settings. High School diploma or equivalent preferred but not required.

Sales Associate/Stock

Rainbow Springfield, MA **Apply on Indeed**

Job Description: This is our entry level management position, which will allow you to learn about our business, while giving you the skills to operate one of our stores. At least 6 months' experience as a department manager in a retail store is required.

Requirements: Excellent ability to train and motivate staff. Able to handle multi-tasks. Friendly and courteous with a positive attitude. Strong interpersonal skills. Able to organize and prioritize work. Must be punctual. Must be organized. Must have great attention to detail. Must be a team-player.





Retail Scan Associate

ScanScape Springfield, MA 01119 \$16 an hour - Part-time **Apply on Indeed**

Job Description: Provides customer engagement in a positive and approachable manner. Assists in maintaining a clean, well-stocked store for customers during their shopping experience. Helps in the unloading of merchandise from delivery trucks, organizes merchandise, and transports merchandise from stockroom to sales floor. Independently stocks shelve and recover merchandise in the store.

Requirements: At least 18 years old with a valid driver's license. Reliable vehicle with minimum state auto insurance coverage. Ability to endure being on your feet for long periods of time, while accessing products throughout the store. Ability to lift up to 25 pounds, reach 6 feet in the air, and bend/stretch/stand. Ability to perform repetitive movements with hands, wrists, arms and legs for prolonged periods of time. Attention to detail and ability to work independently. High school diploma or GED (preferred).

Retail Cashier

DICK'S Sporting Goods 1081 Riverdale Street, West Springfield, MA 01089 \$15 - \$22 an hour - Part-time **Apply on Indeed**

Job Description: Greet everyone and proactively approach customers to understand their needs and support their shopping experience. Process customer sales transactions and returns in accordance with established Front-End procedures. Promote company programs (i.e., customer loyalty program participation, warranty sales, private label credit card enrollment, etc.).

Requirements: Prior retail sales, cashier, or customer-focused experience preferred. Ability to stand, bend, stoop, reach, push, pull and lift up 15 to 35 lbs. items occasionally (up to 5 times per hour). Ability to work extended periods of time (up to 4 hours) standing or walking. Ability to perform repetitive motions for short periods of time (up to 2 hours continuously).





SMITH VOCATIONAL & AGRICULTURAL HIGH SCHOOL PRESENTS

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Workshop Offerings at MHH

For a current Calendar of workshop offerings, visit: https://masshireholyoke.org/events/ or snap the QR Code above.

ChatGPT-Your Job Search Key!: Discover how ChatGPT can turbocharge your job search! Join our workshop, 'ChatGPT-Your Job Search Key!' and learn expert strategies to optimize resumes, target job searches, ace interviews, and negotiate salaries. Regardless of where you are in the job search process, this workshop will revolutionize your approach to landing your dream job. Don't miss out — secure your spot now and accelerate your career with ChatGPT!

TORQ & ONET Secret Weapons for Your Job Search (Remote using Zoom): Learn how the easy-to-use tools found on TORQ Works can generate suggestions for new career pathways based on how your skills and experience apply to today's job market and break free from the trappings of "career tunnel vision" when choosing your next career. Discover the vast wealth of labor market information found on O*NET Online and explore ways to leverage this information to expand your career exploration, gain valuable insights into industry trends and job outlooks, cure your writer's block in preparing resumes, cover letters and job interviews by accessing professional language to describe your previous work experience, and even find job openings near you! Don't miss this opportunity to harness the full potential of what these two secret weapons can do to ensure a successful job search process!

The Curious Candidate-A Career Exploration Webinar (Remote using Zoom): Are you considering a career change either to earn more money, for greater personal fulfillment, more flexibility or simply to try something new? It is all too easy to get "career pathway tunnel vision" and feel stuck in one particular occupation. This webinar will help participants assess their priorities, needs and interests in choosing a new career pathway, as well as identifying where they can apply their transferable skills and experience to new opportunities, and how they can pursue training opportunities to fill any skills gaps.

Job Search Tips and Tools (Remote using Zoom): This webinar will go over the tools and strategies to ensure an efficient and successful job search. Topics include career exploration, labor market investigation (LMI), where to find job openings, how to leverage your social media accounts, and how to develop the skills you need to land the job that is right for you. We will also discuss how MassHire Career Centers can support you along the way!

Outsmart the Resume Robots (Remote using Zoom): In this webinar you will learn what Applicant Tracking Systems (ATS) are and what happens after an applicant applies for a job online through an ATS Platform. We will teach you how to create a resume that will get you noticed through these systems and how to maximize your chances of getting a response from employers throughout the online job application process. We will also discuss how the ATS benefits employers, and apply that knowledge to the online application process in order to maximize your chances of getting an interview.

Interviewing Skills (Remote using Zoom): During this interactive webinar you will know the steps to prepare for a successful virtual or in-person interview, draft a Personal Commercial, and practice





questions and answers to enable you to relate your skills and accomplishments in ways to show how you can help the employer. The concept of "Information Interviews" and salary negotiations will also be discussed.

Networking to Your Next Job Webinar (Remote using Zoom): Networking is an important and often unused job search tool to access the "hidden job market." This webinar provides suggestions for creating a successful networking plan, as well as providing a description of the "Information Interview" process.

Job Search Strategies for Mature Workers (Remote using Zoom): This webinar will discuss. suggestions, advice, and information for older job seekers. It will discuss examples of what to include in a job search plan, including terminology, the assets older workers provide employers, resume and cover letter descriptions, as well as how to develop networking strategies and interview preparation.

Slay Your Resume (in-person): In this resume workshop you will find out what gets a resume noticed and placed at the top of the "Yes" pile. We will go over some best practices, as well as many common *Do's* and *Don'ts* in order to make a positive impression on employers. This workshop is good for people who need to improve their existing resume, are in the beginning stages of creating one, or for those who are just not quite sure why they are not getting interviews.

***This workshop will be held at our second location at the STEAM Building at 208 Race Street, Holyoke, MA.

Learn to Use WinWay Resume Builder: This Webinar will show you how to use the Resume Building Software in the Resource Center at MassHire Holyoke

HCC Grant Information Sessions (Remote using Zoom): Throughout the year, Holyoke Community College offers a number of free workforce training and certification programs in a number of different vocations. This webinar provides an overview of current offerings through the *HCC Adult Education and Workforce Development* and the process to apply for them.

Training Grant Opportunities (Remote using Zoom): This webinar will discuss various training grant opportunities, funding and eligibility possibilities.

***Note: Attending this webinar is a prerequisite first step in order to pursue grant funding through the *Workforce Innovation Opportunity Act (WIOA)* to pay for the cost of certain training programs.

Computer Competence Corner (in-person): is your place to get support and assistance for all your computer and digital literacy needs! At MassHire Holyoke, we understand the importance of technology for the modern job seeker, and this walk-in support service is designed to help you excel. Our Computer Competence Corner can improve your job search process, help you learn new computer skills and advance your career by assisting with a range of tech-related needs, including computer basics, effective internet use, cybersecurity, digital communications, online job search, online job applications and proficiency with commonly used software and apps. The Computer Competence Corner is a walk-in service and is first come, first served, so no appointment is necessary. However, registration is available for those who want to secure a spot and receive a courtesy call to discuss a plan before the workshop. Laptop computers will be available for use during the workshop, but feel free to bring your own laptop computer so that you can learn how to better use your own device.

***This workshop will be held at our second location at the STEAM Building at 208 Race Street, Holyoke, MA.





El Rincón de Competencia Informática (en persona): con MassHire Holyoke es tu lugar para obtener apoyo y asistencia en todas tus necesidades de competencia informática y alfabetización digital. En MassHire Holyoke, entendemos la importancia de la tecnología para el buscador de empleo moderno y este servicio de apoyo sin cita previa está diseñado para ayudarte a destacar. Nuestro *Rincón de Competencia Informática* puede mejorar tu proceso de búsqueda de empleo, ayudarte a aprender nuevas habilidades informáticas y avanzar en tu carrera, asistiendo en una variedad de necesidades relacionadas con la tecnología, que incluyen conceptos básicos de computación, uso eficaz del internet,

ciberseguridad, comunicaciones digitales, búsqueda y solicitud empleo en línea y capacidad en el uso de software y aplicaciones comúnmente utilizados. *El Rincón de Competencia Informática* es un servicio sin cita previa y se atiende por orden de llegada. Sin embargo, la inscripción está disponible para aquellos que deseen asegurar un lugar y recibir una llamada de cortesía para discutir un plan antes del taller. Habrá computadoras portátiles disponibles para su uso durante el taller, no obstante, puedes traer tu propia computadora portátil para que puedas aprender a usarla mejor.

***Este taller se llevará a cabo en nuestra segunda ubicación en el *Edificio STEAM en 208 Race Street, Holvoke, MA.*

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You can register for these workshops using any method below. Please have your MassHire Job Seeker ID Number ready.

- 1. Call us at (413) 532-4900 and speak to a receptionist.
- 2. Sign into your MassHire JobQuest account and click on the "Workshop Section."
- 3. Go to the event section of our website at www.masshireholyoke.org

If you are registering for a remote webinar on Zoom, a link will be emailed to you the day before or the day of the workshop.

MassHire Holyoke Career Center at 850 High Street, Holyoke MA 01040 413-532-4900 >>>Second Location: The STEAM Building at 208 Race Street, Holyoke MA



