





HAMPDEN COUNTY REENTRY & RECOVERY PROGRAMS

We can help you explore your employment options, showcase your skills, create a solid resume, and prepare for the interviewing process through in-person counseling services, specialized workshops, and other offerings.

Meet employers hiring now through Virtual Career Fairs and other virtual and live hiring events. Our Employment Specialists are available to help you with your employment needs



- JOB **APPLICATION ASSISTANCE**
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MASSHIRE HOLYOKE - 850 HIGH STREET - HOLYOKE, MA 01040





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Dunkin' Crew Member

Salema Management 1211 East Columbus Avenue, Springfield, MA 01105 \$15 - \$16 an hour **Apply on Indeed**

Job Details: Crew Members are the foundation of what keeps the store running and America running. We are looking to add to our team of positive, energetic employees who are passionate about the Dunkin' Brand and delivering exceptional customer service. Crew Members prepare products according to operational and quality standards and serve them with enthusiasm in a clean, fast paced environment. They work as part of a team to meet our Guests' needs and give them a reason to come back.

Requirements: Provide excellent guest satisfaction, service speed, and product quality. Previous experience working in a cafe or quick service restaurant preferred. Show passion about results by setting compelling targets and delivering on commitments. Meet safety and sanitation standards. Anticipate and understand guests' needs and exceed their expectations. Works well in a team environment. Must be 18 or older. Must have weekend availability.

Order Selector

Performance Foodservice (part of Performance Food Group) 1 Performance Blvd, Springfield, MA 01104 \$21.57 an hour - Full-time Apply on Indeed

Job Details: Select cases and other containers of food and non-foods products to fill out customer orders from multi-level rack warehouse storage systems. Items are placed on pallets and completed orders are moved to the loading dock staging area with an electric pallet jack/forklift, wrapped, labeled, and readied for shipment in a timely manner observing all safety regulations and ensuring all quality standards are met while maintaining the efficient flow of product through the production process. Functions as a team member within the department and organization, as required, and perform any duties assigned to best serve the company.

JOB QUALIFICATIONS: Must be able to work the scheduled / assigned times and required overtime for the position. Able to stand, walk, reach and lift repeatedly throughout shift. Able to lift, stack, and/or pull products off shelves, as well as replenish products, from various heights weighing between 10-35 pounds and generally up to between approximately 60 and 90 pounds, depending on the location, throughout shift. Able to work in multi-temperature environments, i.e. cooler, freezer and dry. Pass post offer drug test and criminal background check.





Pest Control- General Labor

Mosquito Squad of Hartford-Springfield 36 Ramah Circle North, Agawam, MA 01001 \$18 - \$22 an hour - Part-time, Full-time **Apply on Indeed**

Job Details: Drive a company vehicle to customer homes for mosquito control treatments. Carry and use a 50lb backpack sprayer for the duration of the treatment. Mix pesticides and apply treatments according to safety guidelines. Maintain excellent customer relations while on-site. Ensure a clean and organized work environment. Work outdoors in various weather conditions.

JOB QUALIFICATIONS: No experience needed (paid training provided). Must be able to lift and carry up to 50lbs. Valid driver's license with a clean driving record. Ability to work semi-independently and follow instructions. Strong customer service and communication skills. Ability to work a flexible schedule (4-5 days per week).

Full-Time Yard Forklift Operator

84 Lumber Company 38 Monterey Drive, West Springfield, MA 01089 Full-time

Apply On Indeed

Job Details: Building loads for delivery and unloading freight including lumber and building supplies. Forklift training, certification, and operation. Communicating delays or discrepancies with management. Maintaining a lumber yard and warehouse. Other duties as assigned.

Requirements: Ability to read and comprehend simple instructions, short correspondence and memos; write simple correspondence; effectively present information to others one-on-one. Must be able to periodically lift up to 80 pounds. High school diploma or general education degree (GED). High school diploma or general education degree (GED).





Dock Worker

Ashley Furniture Industries (part of Ashley Furniture Industries) 35 Manning Road, Enfield, CT 06082 From \$17 an hour - Full-time Apply on Indeed

Job Details: Pick furniture for delivery trucks. Inspect/assembling furniture. Perform minor repair work.

Requirements: Must be able to lift in excess of 100 lbs. on a regular basis. Must be able to work Tuesday-Saturday 7:00am-3:30pm. Warehouse experience: 1 year (Required).

Parts Department Associate

Sarat Ford Lincoln 245 Springfield Street, Agawam, MA 01001 Full-time Apply on Indeed

Job Description: Pull and organize parts accurately for service technicians and repair orders. Receive and stock incoming inventory. Perform regular inventory checks and assist with cycle counts. Coordinate with the dispatch team to ensure timely and accurate delivery of parts. Maintain a clean, organized area. Assist with returns, warranty parts processing, and other departmental tasks. Communicate effectively with technicians, service advisors, and parts staff.

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Driver/Warehouse

mSupply Springfield, MA \$20 - \$23 an hour - Full-time **Apply on Indeed**

Job Description: Check orders to be sure they're correct and good to go. Load & unload product. Drive our super cool Munch trucks. Make deliveries to or from customers, vendors, or other branch locations. Make new friends (our customers) and get their orders ready. Keep their ride and work areas clean (easier than home!) Learn to use cool new "toys:" a pallet jack, two and four-wheel cars and box cutters (did we mention safety?)

Requirements: DOT Medical Certification card and a valid Driver's License. Ability to drive a 16-foot box truck. High school diploma or equivalent and minimum one year experience. Able to pass background checks. Able to work overtime and on Saturdays as needed. Must be able to lift at least 50 pounds. Forklift experience a plus.

Freight/Receiving

Home Depot 179 Dagget Drive, West Springfield, MA 01089 **Apply on Indeed**

Job Description: Associates in Freight/Receiving positions ensure the store is stocked and ready for business every day. They load and unload trucks, move material from the receiving area throughout the store, may operate forklifts and may perform critical functions for maintaining proper on-hands and pricing for our customers. Direct customer interaction is frequently required for some positions and excellent customer service skills are required. The Freight/Receiving positions may include Freight Team Associate, Freight Team Lead, Receiving Associate and Receiving Support.





Shop Support

RoadSafe Traffic Systems Springfield, MA 01104 \$22 - \$24 an hour **Apply on Indeed**

Job Description: Accurately manage and maintain inventory records. Fulfill customer sales and rental orders with precision. Adhere to all company safety regulations and protocols. Receive, sort, and distribute incoming shipments and purchase orders. Process customer sale orders at the point of sale. Respond to customer inquiries via phone, email, or at the sales counter. Load and unload trucks manually or using forklifts. Organize and maintain warehouse shelves according to schematics. Operate power tools for cutting, drilling, and other shop-related tasks. Maintain a clean and organized work environment. Perform additional duties as assigned.

Requirements: Strong ability to follow instructions and work efficiently. Knowledge of inventory management best practices. Ability to lift and carry up to 50 pounds. Valid driver's license required. Must pass a background check, MVR, drug test, and road test. Must meet DOT standards and compliance requirements. Flexible availability, including potential overtime or varied shifts. High school diploma or equivalent required.

Full-Time Store Associate

ALDI 903 Riverdale Street, West Springfield, MA \$19 - \$21 an hour - Full-time **Apply on Indeed**

Job Description: As a Store Associate, you'll be responsible for merchandising and stocking product, cashiering, and cleaning to keep the store looking at its best. You'll enhance the customer shopping experience by working collaboratively with the ALDI team and providing exceptional customer service.

Requirements: Consistently demonstrate the Mindsets, ALDI Acts Competencies and Professional Skills (M.A.P.) as outlined for the role. Processes customer purchases, perform general cleaning duties, stocks shelves and merchandise displays neatly. Provide exceptional customer service, assisting customers with their shopping experience. Collaborate with team members and communicate clearly to the store management team. Provide feedback to management on all products, inventory losses, scanning errors, and general issues. Participate in taking store inventory counts according to guidelines and monitoring inventory for accuracy. Adheres to cash policies and procedures to minimize losses. Complies with all established company policies and procedures while upholding the security and confidentiality of documents and data. Other duties as assigned.





Retail Fragrances Sales Associate, Holyoke Mall at Ingleside - Full Time

Macy's Holyoke, MA 01041 \$15.00 - \$18.50 an hour - Full-time **Apply on Indeed**

Job Description: As a Fragrance Sales Associate, you provide exceptional customer service by demonstrating and selling fragrances and related beauty items to our customer. Both a product educator and beauty enthusiast, you specialize in making our customers feel beautiful and confident. You will also attend product training classes and seminars and contribute to the success of the department by achieving personal sales goals.

Requirements: Prolonged periods of standing/walking around the store or department. Frequent use of computers, handheld electronic equipment and cash registers. Reaching, crouching, kneeling, stooping and color vision. Lifting and moving items weighing up to 25 lbs.

General Laborer

Spherion Chicopee, MA 01013 From \$18.50 an hour - Full-time **Apply on Indeed**

Job Description: Load raw materials onto industrial machinery. Replenish stock. Palletize finished products for shipment. Perform repetitive heavy lifting throughout the shift. Maintain a clean and safe work area. Assist with general production tasks as needed. Inspect and Package orders for quality. Update inventory levels and track inventory.

Requirements: Ability to lift 50+ lbs repeatedly. Prior experience in a manufacturing or warehouse setting preferred. Strong work ethic and ability to follow safety procedures. Reliable and punctual.





Beauty Manager

<u>JcPenney</u> Holyoke, MA 01041 \$16.49 - \$23.56 an hour **Apply on Indeed**

Job Description: Responsible for leading your team – You've led people before and know how important it is to a) provide your team frequent coaching / feedback, b) focus on differentiating performance across team members, c) empower your team to take control and make good decisions, d) set expectations with your team on what needs to be done and what successful performance looks like, e) find ways to motivate your team to do the best work of their lives, and f) sincerely recognize each and every team member for their individual contribution to the store's success.

Requirements: Eligible for a bonus under the Management Incentive Plan. If eligible, we offer a competitive benefits package including medical/dental/vision, term life insurance, paid vacation/holidays*, and 401(k) with Company match. All associates are eligible for an associate discount on JCPenney merchandise. For paid holidays, associates who are eligible for paid vacation (MTO) are also eligible for eight paid holidays during the calendar year. All store hourly associates scheduled to work on a designated holiday will receive additional compensation. *For paid vacation days, as well as eligibility requirements for other benefits, please visit www.yourjcpbenefits.com.

Cashier

Rocky's Ace Hardware 10 Springfield Street, Agawam, MA 01001

Apply on Indeed

Job Description: Receiving and Unloading: Load and unload cartons and merchandise from and to delivery trucks, conveyor systems, etc. Sorting and Organizing: Lifts, carries, pushes, and pulls packages on a continuous and repetitive basis. Processing: Complete all processing and receiving activities in accordance with productivity standards and timelines. Team Collaboration: Work collaboratively with other team members to achieve sales goals and maintain a positive work environment. Communicate effectively with colleagues and supervisors, sharing feedback, ideas, and concerns. Foster an environment of acceptance and respect that strengthens relationships, and ensures authentic connections with colleagues, customers, and communities.

Requirements: No Education or Experience Required. Flexible availability, including days, evenings, weekends and holidays with regular, dependable attendance and punctuality. Ability to read and interpret instructional documents such as safety rules, operating and maintenance instructions, and procedural manuals. Self-starter in adapting quickly to changing customer expectations and needs. Proficient in the use of computers and handheld technology.





Cashier

Rocky's Ace Hardware 28 North Main Street, East Longmeadow, MA 01028

Apply on Indeed

Job Description: Ability to combine amazing customer service with strong sales skills; Perform all tasks in the store including such activities as cashiering, product placement, receiving of merchandise, processing shipments and/or store stocking, store cleanliness, sales, and operating equipment; Work with management team to achieve established sales and productivity goals; Assisting in maintaining the good working condition of store equipment; Work with management to develop and execute ideas and activities to increase store traffic.

Requirements: Must be energetic with excellent verbal communication skills. Must be able to complete sales transactions in the register system. You must be available to work a flexible schedule to meet the needs of the business which may include the closing shift, weekends, and holidays. Must be able to spend up to 100% of the working time standing and walking. Must be able to lift and carry up to 20 lbs.

Cashier - Western New England University

Aramark Springfield, MA 01119 \$17 an hour **Apply on Indeed**

Job Description: Accurately operate a register/POS and handle cash and credit card transactions. Greet and assist customers while anticipating their needs. Count, organize and balance cash drawer, fill out the cashier slip and make deposits. Adheres to Aramarks cash handling policies and procedures. Understand and be knowledgeable of the merchandise for sale to assist customers and accurately process transactions. Complete opening and closing procedures assigned for the unit based on operating hours. Maintain a clean and sanitary work environment during service and at the end of shift. Ensure products in location is stocked to appropriate levels throughout service and replenish items as needed. Follow all safety policies and procedures.

Requirements: Previous customer service experience preferred. Previous cash handling experience preferred. Basic math & counting skills required. Must be able to work independently with limited supervision. Complete Food Handler and Alcohol Service training as required by location. This role may have physical demands including, but not limited to, lifting, bending, pushing, pulling and/or extended walking and standing. This role may also require uniforms and/or usage of Personal Protective Equipment (PPE).





Store Manager

Take 5 Oil Change 1267 Boston Road, Springfield, MA 01119 From \$55,000 a year - Full-time **Apply on Indeed**

Job Description: Be prepared for the early hours and work approximately 55 hours per week. Shop Managers are the first line of defense for customer service. Must be adaptive to change. Basic computer skills are needed. Must maneuver in and out of a shallow 3' deep pit used to position yourself safely under cars. You will walk, stand, bend, stoop, twist, etc. for extended periods of time and perform activities involving holding, grasping, pulling and turning. You may need to work in hot/cold weather conditions. Always be alert and aware of your surroundings. Must be able to lift up to fifty (50) pounds.

Requirements: Recruiting, Interviewing, Onboarding. Responsible for motivating the team, holding the team accountable, and making personnel decisions. Check in with customers before they leave the shop to make sure they have a great experience. Ensure the crew actively provides excellent customer experience. Control inventory: Conduct End of Period (EOP) and End of Year (EOY) inventory. Place product orders. Understand the shop's financials to drive results and beat budget. Conduct quarterly employee evaluations. Submit payroll. Create crew schedule. Support technicians with their duties.

Outlet Sales Associate

Bob's Discount Furniture West Springfield, MA 01089 Full-time **Apply on Indeed**

Job Description: At Bob's Discount Furniture, we love what we do, we have fun, and it shows in our expansive growth! Using a low pressure, honest and consultative approach, our Outlet Sales Associates - Retail Outlet Experience Specialists - exceed customer expectations by offering beautiful home furnishing solutions at incredibly marked down prices. At Bob's Discount Furniture we are looking for motivated and career-minded team players that set the benchmark high for true sales professionals. Our Outlet Sales Associates - Retail Outlet Experience Specialists provide a world class customer experience by championing the "Bob's Way" of treating people with integrity and respect.

Requirements: Energetic, self-motivated customer service professional with exceptional interpersonal, listening and communication skills, bilingual a plus! Flexibility to work a 5 day retail schedule that includes nights, weekends (both Saturdays and Sundays for Full Time, either / or for Part Time), and most holidays. Basic computer skills. Previous sales or customer service experience in the retail environment are a plus but not required. Strong organizational skills.





Sales Associate - Fairview (Chicopee)

Morgan Memorial Goodwill Industries Chicopee, MA \$16 - \$18 an hour - Full-time **Apply on Indeed**

Job Description: Processes customer sales quickly and accurately on the cash register. Processes cash transactions and customer checks, charges and store credits, and accurately balances register drawer. Provides customer service by knowing inventory, sale information, store policies and procedures, and other related information. Keeps merchandise neat and organized by appropriately distributing stock and pulling stock when necessary. Assesses merchandise and makes pricing recommendations to the Store Manager or Assistant Store Manager. Maintains an orderly store appearance by vacuuming, sweeping, dusting, washing mirrors, doors and windows, and keeping the register area clean. Ensures loss prevention by monitoring dressing rooms and observing customers. Answers the store telephone. May perform other duties as assigned.

Requirements: High School graduate/GED or equivalent work experience preferred. Previous retail experience preferred. Must be able to speak and understand English. Ability to work with a diverse staff, customer base, and individuals with disabilities is essential. Ability to determine when to direct a problem situation to a supervisor required. Satisfactory results of all required background checks.





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Workshop Offerings at MHH

For a current Calendar of workshop offerings, visit: https://masshireholyoke.org/events/ or snap the QR Code above.

ChatGPT-Your Job Search Key!: Discover how ChatGPT can turbocharge your job search! Join our workshop, 'ChatGPT-Your Job Search Key!' and learn expert strategies to optimize resumes, target job searches, ace interviews, and negotiate salaries. Regardless of where you are in the job search process, this workshop will revolutionize your approach to landing your dream job. Don't miss out — secure your spot now and accelerate your career with ChatGPT!

TORQ & ONET Secret Weapons for Your Job Search (Remote using Zoom): Learn how the easy-to-use tools found on TORQ Works can generate suggestions for new career pathways based on how your skills and experience apply to today's job market and break free from the trappings of "career tunnel vision" when choosing your next career. Discover the vast wealth of labor market information found on O*NET Online and explore ways to leverage this information to expand your career exploration, gain valuable insights into industry trends and job outlooks, cure your writer's block in preparing resumes, cover letters and job interviews by accessing professional language to describe your previous work experience, and even find job openings near you! Don't miss this opportunity to harness the full potential of what these two secret weapons can do to ensure a successful job search process!

The Curious Candidate-A Career Exploration Webinar (Remote using Zoom): Are you considering a career change either to earn more money, for greater personal fulfillment, more flexibility or simply to try something new? It is all too easy to get "career pathway tunnel vision" and feel stuck in one particular occupation. This webinar will help participants assess their priorities, needs and interests in choosing a new career pathway, as well as identifying where they can apply their transferable skills and experience to new opportunities, and how they can pursue training opportunities to fill any skills gaps.

Job Search Tips and Tools (Remote using Zoom): This webinar will go over the tools and strategies to ensure an efficient and successful job search. Topics include career exploration, labor market investigation (LMI), where to find job openings, how to leverage your social media accounts, and how to develop the skills you need to land the job that is right for you. We will also discuss how MassHire Career Centers can support you along the way!

Outsmart the Resume Robots (Remote using Zoom): In this webinar you will learn what Applicant Tracking Systems (ATS) are and what happens after an applicant applies for a job online through an ATS Platform. We will teach you how to create a resume that will get you noticed through these systems and how to maximize your chances of getting a response from employers throughout the online job application process. We will also discuss how the ATS benefits employers, and apply that knowledge to the online application process in order to maximize your chances of getting an interview.

Interviewing Skills (Remote using Zoom): During this interactive webinar you will know the steps to prepare for a successful virtual or in-person interview, draft a Personal Commercial, and practice





questions and answers to enable you to relate your skills and accomplishments in ways to show how you can help the employer. The concept of "Information Interviews" and salary negotiations will also be discussed.

Networking to Your Next Job Webinar (Remote using Zoom): Networking is an important and often unused job search tool to access the "hidden job market." This webinar provides suggestions for creating a successful networking plan, as well as providing a description of the "Information Interview" process.

Job Search Strategies for Mature Workers (Remote using Zoom): This webinar will discuss. suggestions, advice, and information for older job seekers. It will discuss examples of what to include in a job search plan, including terminology, the assets older workers provide employers, resume and cover letter descriptions, as well as how to develop networking strategies and interview preparation.

Slay Your Resume (in-person): In this resume workshop you will find out what gets a resume noticed and placed at the top of the "Yes" pile. We will go over some best practices, as well as many common *Do's* and *Don'ts* in order to make a positive impression on employers. This workshop is good for people who need to improve their existing resume, are in the beginning stages of creating one, or for those who are just not quite sure why they are not getting interviews.

***This workshop will be held at our second location at the STEAM Building at 208 Race Street, Holyoke, MA.

Learn to Use WinWay Resume Builder: This Webinar will show you how to use the Resume Building Software in the Resource Center at MassHire Holyoke

HCC Grant Information Sessions (Remote using Zoom): Throughout the year, Holyoke Community College offers a number of free workforce training and certification programs in a number of different vocations. This webinar provides an overview of current offerings through the *HCC Adult Education and Workforce Development* and the process to apply for them.

Training Grant Opportunities (Remote using Zoom): This webinar will discuss various training grant opportunities, funding and eligibility possibilities.

***Note: Attending this webinar is a prerequisite first step in order to pursue grant funding through the Workforce Innovation Opportunity Act (WIOA) to pay for the cost of certain training programs.

Computer Competence Corner (in-person): is your place to get support and assistance for all your computer and digital literacy needs! At MassHire Holyoke, we understand the importance of technology for the modern job seeker, and this walk-in support service is designed to help you excel. Our Computer Competence Corner can improve your job search process, help you learn new computer skills and advance your career by assisting with a range of tech-related needs, including computer basics, effective internet use, cybersecurity, digital communications, online job search, online job applications and proficiency with commonly used software and apps. The Computer Competence Corner is a walk-in service and is first come, first served, so no appointment is necessary. However, registration is available for those who want to secure a spot and receive a courtesy call to discuss a plan before the workshop. Laptop computers will be available for use during the workshop, but feel free to bring your own laptop computer so that you can learn how to better use your own device.

***This workshop will be held at our second location at the STEAM Building at 208 Race Street, Holyoke, MA.





El Rincón de Competencia Informática (en persona): con MassHire Holyoke es tu lugar para obtener apoyo y asistencia en todas tus necesidades de competencia informática y alfabetización digital. En MassHire Holyoke, entendemos la importancia de la tecnología para el buscador de empleo moderno y este servicio de apoyo sin cita previa está diseñado para ayudarte a destacar. Nuestro *Rincón de Competencia Informática* puede mejorar tu proceso de búsqueda de empleo, ayudarte a aprender nuevas habilidades informáticas y avanzar en tu carrera, asistiendo en una variedad de necesidades relacionadas con la tecnología, que incluyen conceptos básicos de computación, uso eficaz del internet,

ciberseguridad, comunicaciones digitales, búsqueda y solicitud empleo en línea y capacidad en el uso de software y aplicaciones comúnmente utilizados. *El Rincón de Competencia Informática* es un servicio sin cita previa y se atiende por orden de llegada. Sin embargo, la inscripción está disponible para aquellos que deseen asegurar un lugar y recibir una llamada de cortesía para discutir un plan antes del taller. Habrá computadoras portátiles disponibles para su uso durante el taller, no obstante, puedes traer tu propia computadora portátil para que puedas aprender a usarla mejor.

***Este taller se llevará a cabo en nuestra segunda ubicación en el *Edificio STEAM en 208 Race Street, Holvoke, MA.*

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You can register for these workshops using any method below. Please have your MassHire Job Seeker ID Number ready.

- 1. Call us at (413) 532-4900 and speak to a receptionist.
- 2. Sign into your MassHire JobQuest account and click on the "Workshop Section."
- 3. Go to the event section of our website at www.masshireholyoke.org

If you are registering for a remote webinar on Zoom, a link will be emailed to you the day before or the day of the workshop.

MassHire Holyoke Career Center at 850 High Street, Holyoke MA 01040 413-532-4900 >>>Second Location: The STEAM Building at 208 Race Street, Holyoke MA



