



## Hampden County Reentry & Recovery Program Hot Jobs! May 11, 2026



# HAMPDEN COUNTY REENTRY & RECOVERY PROGRAMS

We can help you explore your employment options, showcase your skills, create a solid resume, and prepare for the interviewing process through in-person counseling services, specialized workshops, and other offerings.

Meet employers hiring now through Virtual Career Fairs and other virtual and live hiring events. Our Employment Specialists are available to help you with your employment needs



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### **Associate - 7-Eleven (Springfield, MA) (Full-Time)**

APPLEGREEN USA CENTRAL SERVICES LLC

1830 Wilbraham Road, Springfield, MA 01119

\$15.50 - \$16.00 an hour - Full-time

**Apply in person**

**Job Details:** Must be able to communicate clearly and effectively with customers and co-workers. Desire to be part of a performance-driven team. Provide outstanding service. Maintain a clean, customer-friendly environment. Stock and merchandise products and operate the register. Demonstrate reliability, honesty, and greet customers with a smile. Provide prompt, efficient, and courteous customer service. Drive sales through effective communication with customers. Maintain a clean, customer friendly environment in your store. Perform cashier duties (ring sales and maintain cash control). Perform all regular cleaning activities, and other tasks included in your job assignments. Forecast, order and stock merchandise (with appropriate training). Check in merchandise deliveries from vendors.

**Requirements:** High school diploma or equivalent preferred. Must be at least eighteen (18) years of age. Constant standing and walking with occasional stooping, reaching, kneeling, and crouching/squatting. Frequent or occasional lifting, carrying, pushing, and pulling of 20 – 50 pounds is required. Ability to work a flexible schedule to include days, nights, weekends and holidays to meet the needs of the business.

### **Retail Sales Associate**

Skechers USA Retail, LLC

219 Memorial Avenue, West Springfield, MA 01089

\$17.00 - \$18.04 an hour - Part-time

**Apply on Indeed**

**Job Details:** As a Sales Associate, better known as a “Product Specialist,” at Skechers, you’re not just working a job—you’re joining a team where growth, customer connections, fashion, and comfort are at the core. In this entry-level retail role, you’ll engage with customers, provide exceptional customer service, and contribute to the success of the store. Whether you’re passionate about retail sales, skilled as a cashier, or looking for a position with a flexible schedule, this opportunity offers room to grow.

**Requirements:** High school diploma or equivalent preferred but not required. Experience in retail sales, customer service, or cashier roles is a plus but not essential. Must be at least 18 years of age at time of application.



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### Server, Fine Dining

Bnapoli Italian  
Springfield, MA 01104  
Part-time  
**Apply On Indeed**

**Job Details:** *Bnapoli Italian* is seeking qualified servers to join our professional service team. Bnapoli Italian provides impeccable service, outstanding wine and high-end Italian food.

**Requirements:** Candidates should have at least 2 years of serving experience in a "Fine Dining" atmosphere with food, beverage and wine knowledge. Excellent interpersonal, oral and written communication skills are needed. Only professional experienced servers need apply.

### Customer Service Representative

Agawam Medical Supply Corp  
Agawam, MA 01001  
From \$20 an hour - Full-time  
**Apply on Indeed**

**Job Details:** Answers incoming calls from patients and referrers in a high-volume call center. Help walk in customers with prescriptions. Processes patient orders and supply requests via fax, phone, email, or in person. Handles incoming communications from customers and referrers, in a professional and friendly manner. This includes walk-in patients. Obtains and verifies patient demographic information, insurance coverage and authorization, and benefit information, updating as needed. Collect patient payments. Ensure patients understand cost responsibilities. Conduct training in proper use of equipment. Other tasks and duties as required.

**Requirements:** Proven customer support experience or experience as a client service representative. Strong phone contact handling skills and active listening. Customer orientation and ability to adapt/respond to different types of characters. Excellent communication and presentation skills. Ability to multi-task, prioritize, and manage time effectively. Strong attention to detail. Experience with insurance verification & data entry.



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### Customer Service Representative

Longo Carpet Cleaning  
80 Ramah Circle South, Agawam, MA 01001  
\$20 an hour - Full-time

**Apply On Indeed**

**Job Details:** Answer incoming calls and respond to customer inquiries. Schedule appointments and coordinate with field technicians. Schedule service estimates and explain offerings to customers. Maintain accurate customer records and logs. Follow up on service calls and ensure customer satisfaction. Handle basic administrative tasks.

### Customer Service Representative - Manufacturing

Toner Plastics, Inc.  
35 Industrial Drive, East Longmeadow, MA 01028  
From \$25 an hour - Full-time

**Apply on Indeed**

**Job Description:** Enter new customer orders into the MRP system. Distribute order documentation to shipping and production. Prepare shipping labels. Provide order confirmations for customers. Preparing invoices. Run and distribute various reports. Maintain customer-specific documentation. Maintain various spreadsheet tools

**Requirements:** The Customer Service Representative is an entry to mid-level position requiring advanced skills in the MS Office suite of programs, ability to learn MRP software, and excellent customer service presence. Strong attention to detail and excellent communication skills, with the ability to provide accurate and professional customer support. A positive attitude, excellent follow-up and organizational skills, the ability to work under pressure, and the capacity to learn more and grow are critical hiring factors. Candidates with more experience will receive preference, but acumen, ability, and attitude are the most sought-after attributes for this position. High school degree is required, some college coursework preferred.



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### Part Time Customer Service Representative

VCA Animal Hospitals

(part of Mars)

E Longmeadow, MA

\$17 - \$21 an hour - Part-time

**Apply On Indeed**

**Job Description:** Customer service functions, including greeting visitors, answering telephones, and managing the day's scheduled appointment via check-in and check-out. Scheduling and confirming appointments. Placing outbound calls for follow-ups and reaching out to prospective clients. Presenting and explaining fees, including processing payments. Recommending, selecting, and obtaining products and services, including prescriptions, Care club Services, CareCredit applications. Answering questions regarding products and services, including educating clients on general animal husbandry and non-medical pet care (i.e., heartworm prevention, housebreaking, and flea & tick control). Managing medical records, charts, reports and correspondence. Hospital maintenance (including removal of animal waste) and ensure that facility is always neat and clean—both inside and outside.

**Requirements:** The information in this position description indicates the general nature and level of work to be performed. It is not designed to be interpreted as a comprehensive inventory of all duties, responsibilities, and qualifications required of associates assigned to this job. Management reserves the right to revise the job description or require that other tasks be performed when the circumstances of the job change (for example, emergencies, change in personnel, workload, or technical development).



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### Medical Call Center Representative

West Springfield, MA 01089

\$18 - \$20 an hour - Full-time

**Apply on Indeed**

**Job Description:** Answer incoming calls promptly with a friendly, professional demeanor, demonstrating excellent phone etiquette. Assist patients by collecting and verifying personal and medical information with clarity and accuracy. Schedule appointments, follow-up calls, and coordinate with healthcare providers to ensure smooth patient flow. Provide detailed explanations of medical procedures, insurance processes, or appointment requirements in clear language. Maintain comprehensive records by accurately entering data into electronic health record systems while adhering to confidentiality standards. Support medical office staff by handling administrative tasks such as data entry, appointment reminders, and documentation updates. Communicate effectively with multilingual patients, utilizing bilingual skills when available to enhance understanding and service quality.

**Requirements:** Prior experience in a medical office or healthcare setting is preferred but not required; training will be provided. Analytical skills to assess caller needs quickly and provide appropriate solutions or escalate issues as necessary. This role is ideal for motivated individuals eager to contribute to quality healthcare delivery through exceptional communication and organizational skills. We value diversity and are committed to providing an inclusive environment where all team members can thrive!

### Cook [dining]

Senior Living Residences

Westfield, MA 01085

\$20 - \$21 an hour - Full-time

**Apply on Indeed**

**Job Description:** The cook will be responsible for preparing and plating food for meals and special events, and accommodating residents' dietary needs as required.

**Job Experience:** Food Safety certification, preferred. Minimum 1-2 years as a cook in a fast-paced setting. Lifting trays and dishes, occasionally moving dining tables and furniture. An ability to communicate effectively with residents and co-workers. Our residents rely on us to assist them with their daily living activities, and we expect our associates to deliver on this promise.



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### Hot Punch Operator

Stanley Black & Decker

East Longmeadow, MA

\$20.04 - \$22.09 an hour - Full-time

**Apply on Indeed**

**Job Description:** Learn to operate multiple pieces of equipment including a horizontal furnace, butt welder, punch press. Work as part of a team to identify quality and production goals. Flex hours/schedule as demand dictates. Participate in safety initiatives. Meet customer quality and production needs. Willing to cross-train on multiple pieces of equipment.

**Requirements:** Willing to be hands-on with equipment troubleshooting and process improvements. Analytical and problem-solving skills. Computer ability. Mathematical ability. High School diploma or equivalent.

### Counter Sales

BellSimons

Springfield, MA 01105

Full-time

**Apply on Indeed**

**Job Description:** Provides exceptional customer service through timely, professional communication and resolution of inquiries. Manages pricing, product availability, and order status via phone, email, fax, and in-person interactions. Processes orders, coordinates deliveries, and ensures accurate and timely fulfillment. Maintains strong, solutions-oriented relationships with customers, vendors, and internal teams. Completes all required training and applies knowledge effectively across branch operations. Performs general warehouse duties while maintaining a clean, safe, and organized environment.

**Requirements:** High school diploma or GED equivalent. Minimum 3 years of customer service experience. Proficient in MS Office (Word, Excel, PowerPoint, Outlook). Strong aptitude for numerical analysis and mathematical operations. Skilled in office technology, including computers, scanners, phones, and virtual meeting tools.



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### **Stock Lead (Part-time) Basketball Hall of Fame**

Event Network

1000 Hall of Fame Avenue, Springfield, MA 01105

\$16.00 - \$16.25 an hour - Part-time

**Apply on Indeed**

**Job Description:** Master Inventory Management: Take charge of all new inventory receipts, ensuring every item is accounted for and ready to wow our guests. Organize with Precision: Keep our inventory shipshape by receiving, transferring, packing, stocking, and ticketing products with care and attention to detail. Create Visual Magic: Maintain our stores with a keen eye for detail, ensuring shelves are filled with the right merchandise and follow visual best practices. Stockroom Superhero: Keep our stockroom in top-notch condition, ensuring it's always organized and ready for action. Warehouse Wizardry: Lead the charge in unloading and inventorying our weekly warehouse deliveries.

### **Warehouse/ Delivery Driver Floater**

Manny's Appliances

Springfield, MA 01129

\$21 - \$29 an hour - Full-time

**Apply on Indeed**

**Job Description:** Safely operate a 26 ft box truck to deliver appliances to residential customers. Load, transport, and unload products using proper equipment and safety procedures. Verify delivery orders and ensure all items are accurate and accounted for. Provide professional, timely, and courteous service at each delivery stop. Assist with navigating routes and ensuring safe truck positioning at delivery locations. Work closely with delivery helpers to complete installations and remove old appliances.

**Qualifications:** Experience driving a 26-ft-box truck (or similar commercial vehicle). Valid driver's license with a clean driving record required. Valid DOT Medical card required. Strong customer service and communication skills. Ability to lift and move heavy items (up to 100 lbs with assistance/equipment). Experience in delivery, warehouse, or logistics environments preferred. Familiarity with pallet jacks or material handling equipment is a plus. Mechanical aptitude is helpful but not required. Strong time management and reliability.



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### Manufacturing Associate

United Innovations

120 Whiting Farms Road, Holyoke, MA 01040

\$15 - \$18 an hour - Full-time

**Apply on Indeed**

**Job Description:** Stamping machine, hand gluing leather/vinyl together. Hand sharing and punching of metal pieces. Industrial stitching machine. In process and final inspection using basic quality control and inspection tools. Operating a CNC is a plus. A Clean Body and Mind a Necessity (no smoking/vaping). Drug testing for marijuana must be agreed to.

**Requirements:** Production & Assembly Occupations: 1 year (Preferred). Driver's License (Required).

### Store Manager

Joe's Kwik Mart

453 Cooley Street, Springfield, MA 01128

\$21 - \$22 an hour - Full-time

**Apply on Indeed**

**Job Description:** Oversee all daily store operations, ensuring efficient and effective execution of policies and procedures. Ensure the store is well-stocked, organized, clean, and fully operational always. Monitor store performance and address any operational issues that may arise. Ensure that the store meets all local health, safety, and regulatory standards.

**Experience:** Minimum of 2 years of experience in retail or convenience store management, with at least 1 year in managerial role. Proven leadership skills with the ability to motivate and manage a diverse team of employees. Excellent communication and interpersonal skills, with a strong focus on customer satisfaction and service. Ability to address and resolve operational and customer issues quickly and efficiently. Strong organizational and time-management skills with the ability to prioritize tasks in a fast-paced environment. Experience managing store budgets, achieving sales targets, and analyzing financial reports. Proficient in using point-of-sale systems, inventory management software, and Microsoft Office (Excel, Word). High school diploma or equivalent required; associate or bachelor's degree in business, retail management, or a related field is preferred. Valid State Driver's License.



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### Sales Associate/Stock

Rainbow

Springfield, MA

**Apply on Indeed**

**Job Description:** Prepare food according to approved menus, recipes, and portion standards. Support timely production and service of all scheduled meals. Maintain food quality, temperature, and presentation. Perform dishwashing and maintain cleanliness of kitchen equipment and work areas. Food safety and compliance: Follow all food safety, sanitation, and hygiene standards. Completely required temperature logs and cleaning checklists. Maintain clean/organized workstations. Comply with inspection and regulatory requirements. Kitchen operations support: Assist with prep, cooking, and service. Support proper storage, labeling, and inventory rotations. Receive and put away deliveries. Participate in daily cleaning and closing procedures.

**Requirements:** Excellent ability to train and motivate staff. Able to handle multi-tasks. Friendly and courteous with a positive attitude. Strong interpersonal skills. Able to organize and prioritize work. Must be punctual. Must be organized. Must have great attention to detail. Must be a team-player.

### Overnight Apparel Part Time

BJ's Wholesale Club, Inc.

Springfield, MA 01129

\$16.25 - \$19.50 an hour - Part-time

**Apply on Indeed**

**Job Description:** Carry out job functions and responsibilities as assigned. Support the application of club policies, procedures and compliance. We strive for flawless execution and hold ourselves accountable. Acts with honesty and integrity and lead with the member in mind to address all concerns and to escalate any concerns, as appropriate. Ensure a safe and positive environment for our members and each other.

**Requirements:** Must successfully complete required training and certification processes. Strong interpersonal skills and attention to detail required.



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### **Starbucks - Barista part time**

COLUMBUS HOTEL MANAGEMEN LLC  
1414 Main Street, Springfield, MA 01144  
Part-time  
**Apply On Indeed**

**Job Description:** Prepare and serve a variety of coffee and tea beverages in accordance with Starbucks standards. Provide excellent customer service by greeting customers, taking orders, and addressing inquiries. Maintain cleanliness and organization of the store, including equipment and workstations. Follow health and safety guidelines to ensure a safe environment for staff and customers. Upsell products and promote new offerings to enhance customer experience. Collaborate with team members to ensure smooth store operations during shifts.

**Requirements:** Previous experience in customer service or food and beverage role is preferred. Strong communication and interpersonal skills. Ability to work efficiently in a fast-paced environment. Flexibility to work various shifts, including evenings, weekends, and holidays. Basic math skills for handling transactions and cash register operations. Passion for coffee, beverages, and creating positive customer interactions. Ability to work as part of a team and take initiative when needed.

### **Sales Associate**

Cricket Authorized Retailer  
(part of AT&T)  
754 Sumner Avenue, Springfield, MA 01108  
From \$16.50 an hour - Full-time  
**Apply on Indeed**

**Job Description:** Greet customers and identify their wireless needs through effective discovery. Present, promote, and sell Cricket Wireless products and services with confidence. Drive activations, upgrades, accessories, and add-on features to maximize revenue. Meet and exceed individual and store sales targets (GAs, upgrades, accessories, etc.) Educate customers on plans, features, and promotions to provide the best value. Build and maintain strong customer relationships to encourage repeat business.

**Requirements:** Previous retail or sales experience preferred (wireless is a plus). Strong communication and interpersonal skills. Competitive mindset with a passion for hitting goals and making money. Ability to work in a fast-paced, team-oriented environment. Basic computer skills (POS systems, CRM tools, MS Office). Strong time management and multitasking abilities. Flexible availability, including evenings and weekends.



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### **PT Clerk - Produce**

Stop & Shop

470 North Main Street, East Longmeadow, MA 01028

\$15 an hour - Part-time

**Apply on Indeed**

**Job Description:** Our produce clerks look after everything in the produce department. They fill our displays and shelves with fresh, good quality produce and make sure the department is neat and clean. They do their best to help our customers find what they're looking for too. This is only a general overview of their job duties. Lettuce tells you more about our produce clerks in one of our stores or on our website!

# "HOT DOGS FOR HOT JOBS" JOB FAIR!



## JOIN US!



Friday, June 12<sup>th</sup>, 2026  
11:00am – 2:00pm



Outdoors at  
Heritage State Park  
221 Appleton  
Street Holyoke MA

## GET YOUR RESUMES READY!

It's Our  
18<sup>th</sup>  
Annual  
HDHJ Fair!

- ✓ 100s of Job Opportunities!
- ✓ Raffle Prizes!
- ✓ Music/DJ!
- ✓ Hot Dogs!



Use Link Below or Snap QR Code  
for More Information Including  
Participating Employers.

<https://bit.ly/18th-HDHJ-JobFair>





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### Workshop Offerings at MHH

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**For a current Calendar of workshop offerings, visit: <https://masshireholyoke.org/events/> or snap the QR Code above.**

**ChatGPT-Your Job Search Key!:** Discover how ChatGPT can turbocharge your job search! Join our workshop, 'ChatGPT-Your Job Search Key!' and learn expert strategies to optimize resumes, target job searches, ace interviews, and negotiate salaries. Regardless of where you are in the job search process, this workshop will revolutionize your approach to landing your dream job. Don't miss out — secure your spot now and accelerate your career with ChatGPT!

**TORQ & ONET Secret Weapons for Your Job Search (Remote using Zoom):** Learn how the easy-to-use tools found on TORQ Works can generate suggestions for new career pathways based on how your skills and experience apply to today's job market and break free from the trappings of "career tunnel vision" when choosing your next career. Discover the vast wealth of labor market information found on O\*NET Online and explore ways to leverage this information to expand your career exploration, gain valuable insights into industry trends and job outlooks, cure your writer's block in preparing resumes, cover letters and job interviews by accessing professional language to describe your previous work experience, and even find job openings near you! Don't miss this opportunity to harness the full potential of what these two secret weapons can do to ensure a successful job search process!

**The Curious Candidate-A Career Exploration Webinar (Remote using Zoom):** Are you considering a career change either to earn more money, for greater personal fulfillment, more flexibility or simply to try something new? It is all too easy to get "career pathway tunnel vision" and feel stuck in one particular occupation. This webinar will help participants assess their priorities, needs and interests in choosing a new career pathway, as well as identifying where they can apply their transferable skills and experience to new opportunities, and how they can pursue training opportunities to fill any skills gaps.

**Job Search Tips and Tools (Remote using Zoom):** This webinar will go over the tools and strategies to ensure an efficient and successful job search. Topics include career exploration, labor market investigation (LMI), where to find job openings, how to leverage your social media accounts, and how to develop the skills you need to land the job that is right for you. We will also discuss how MassHire Career Centers can support you along the way!

**Outsmart the Resume Robots (Remote using Zoom):** In this webinar you will learn what Applicant Tracking Systems (ATS) are and what happens after an applicant applies for a job online through an ATS Platform. We will teach you how to create a resume that will get you noticed through these systems and how to maximize your chances of getting a response from employers throughout the online job application process. We will also discuss how the ATS benefits employers, and apply that knowledge to the online application process in order to maximize your chances of getting an interview.

**Interviewing Skills (Remote using Zoom):** During this interactive webinar you will know the steps to prepare for a successful virtual or in-person interview, draft a Personal Commercial, and practice



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questions and answers to enable you to relate your skills and accomplishments in ways to show how you can help the employer. The concept of “Information Interviews” and salary negotiations will also be discussed.

**Networking to Your Next Job Webinar (Remote using Zoom):** Networking is an important and often unused job search tool to access the “hidden job market.” This webinar provides suggestions for creating a successful networking plan, as well as providing a description of the “Information Interview” process.

**Job Search Strategies for Mature Workers (Remote using Zoom):** This webinar will discuss suggestions, advice, and information for older job seekers. It will discuss examples of what to include in a job search plan, including terminology, the assets older workers provide employers, resume and cover letter descriptions, as well as how to develop networking strategies and interview preparation.

**Slay Your Resume (in-person):** In this resume workshop you will find out what gets a resume noticed and placed at the top of the “Yes” pile. We will go over some best practices, as well as many common *Do's* and *Don'ts* in order to make a positive impression on employers. This workshop is good for people who need to improve their existing resume, are in the beginning stages of creating one, or for those who are just not quite sure why they are not getting interviews.

\*\*\*This workshop will be held at our second location at the *STEAM Building at 208 Race Street, Holyoke, MA.*

**Learn to Use WinWay Resume Builder:** This Webinar will show you how to use the Resume Building Software in the Resource Center at MassHire Holyoke

**HCC Grant Information Sessions (Remote using Zoom):** Throughout the year, Holyoke Community College offers a number of free workforce training and certification programs in a number of different vocations. This webinar provides an overview of current offerings through the *HCC Adult Education and Workforce Development* and the process to apply for them.

**Training Grant Opportunities (Remote using Zoom):** This webinar will discuss various training grant opportunities, funding and eligibility possibilities.

\*\*\***Note:** Attending this webinar is a prerequisite first step in order to pursue grant funding through the *Workforce Innovation Opportunity Act (WIOA)* to pay for the cost of certain training programs.

**Computer Competence Corner (in-person):** is your place to get support and assistance for all your computer and digital literacy needs! At MassHire Holyoke, we understand the importance of technology for the modern job seeker, and this walk-in support service is designed to help you excel. Our **Computer Competence Corner** can improve your job search process, help you learn new computer skills and advance your career by assisting with a range of tech-related needs, including computer basics, effective internet use, cybersecurity, digital communications, online job search, online job applications and proficiency with commonly used software and apps. **The Computer Competence Corner** is a walk-in service and is first come, first served, so no appointment is necessary. However, registration is available for those who want to secure a spot and receive a courtesy call to discuss a plan before the workshop. Laptop computers will be available for use during the workshop, but feel free to bring your own laptop computer so that you can learn how to better use your own device.

\*\*\*This workshop will be held at our second location at the *STEAM Building at 208 Race Street, Holyoke, MA.*



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**El Rincón de Competencia Informática (en persona):** con MassHire Holyoke es tu lugar para obtener apoyo y asistencia en todas tus necesidades de competencia informática y alfabetización digital. En MassHire Holyoke, entendemos la importancia de la tecnología para el buscador de empleo moderno y este servicio de apoyo sin cita previa está diseñado para ayudarte a destacar. Nuestro **Rincón de Competencia Informática** puede mejorar tu proceso de búsqueda de empleo, ayudarte a aprender nuevas habilidades informáticas y avanzar en tu carrera, asistiendo en una variedad de necesidades relacionadas con la tecnología, que incluyen conceptos básicos de computación, uso eficaz del internet, ciberseguridad, comunicaciones digitales, búsqueda y solicitud empleo en línea y capacidad en el uso de software y aplicaciones comúnmente utilizados. **El Rincón de Competencia Informática** es un servicio sin cita previa y se atiende por orden de llegada. Sin embargo, la inscripción está disponible para aquellos que deseen asegurar un lugar y recibir una llamada de cortesía para discutir un plan antes del taller. Habrá computadoras portátiles disponibles para su uso durante el taller, no obstante, puedes traer tu propia computadora portátil para que puedas aprender a usarla mejor. **\*\*\*Este taller se llevará a cabo en nuestra segunda ubicación en el Edificio STEAM en 208 Race Street, Holyoke, MA.**

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**You can register for these workshops using any method below. Please have your MassHire Job Seeker ID Number ready.**

1. Call us at (413) 532-4900 and speak to a receptionist.
2. Sign into your MassHire JobQuest account and click on the "Workshop Section."
3. Go to the event section of our website at [www.massshireholyokey.org](http://www.massshireholyokey.org)

**If you are registering for a remote webinar on Zoom, a link will be emailed to you the day before or the day of the workshop.**

*MassHire Holyoke Career Center at 850 High Street, Holyoke MA 01040 413-532-4900  
>>>Second Location: The STEAM Building at 208 Race Street, Holyoke MA*



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