





HAMPDEN COUNTY REENTRY & RECOVERY PROGRAMS

We can help you explore your employment options, showcase your skills, create a solid resume, and prepare for the interviewing process through in-person counseling services, specialized workshops, and other offerings.

Meet employers hiring now through Virtual Career Fairs and other virtual and live hiring events. Our Employment Specialists are available to help you with your employment needs



- JOB APPLICATION **ASSISTANCE**
- RESUME DEVELOPMENT AND CRITIQUE
- CAREER **EXPLORATION**
- INTERVIEWING SKILLS
- JOB MATCHING AND JOB DEVELOPMENT
- ASSISTANCE OBTAINING YOUR CORI

MASSHIRE HOLYOKE - 850 HIGH STREET - HOLYOKE, MA 01040





413-532-4900 www.masshireholyoke.org



masshire@gmail.com





Grounds and Maintenance Technician

Confidential
Springfield, MA 01101
Apply on Indeed

Job Details: Perform general groundskeeping duties, including landscaping, snow removal, and seasonal upkeep. Ability complete basic mechanical repairs and routine maintenance on equipment and facility structures. Safely operate tools and machinery while following company safety protocols.

Requirements: Valid driver's license with a clean driving record. Ability to work outdoors in all weather conditions. Basic mechanical skills for minor repairs and equipment maintenance. Ability to lift and carry up to 50 lbs.

Parking Services Coordinator

Executive Parking Springfield, MA **Apply on Indeed**

Job Details: Greet and assist customers in a friendly manner. Manage cash and credit card transactions. Direct vehicles to open parking spaces. Provide information about events, rates, policies, and available parking. Effective communication with team to ensure safety and smooth traffic flow.

Requirements: High school diploma or equivalent. Previous experience in customer service and cashiering preferred. Excellent communication and interpersonal skills. Ability to work independently and as part of a team. Strong attention to detail. Proficient in using computers and related technology. Ability to walk or stand for extended periods. Must be able to work outdoors in various weather conditions. Outdoors in public areas and interacting with the public.





Retail Sales Associate

Party World and Other Things West Springfield, MA 01089 **Apply on Indeed**

Job Details: Be able to lift, push and/or pull up to 50 pounds. Be able to lift, bend, kneel, twist, and stand for extended periods of time. Be able to safely climb up and down a ladder/stool. Be positive, friendly, patient, calm and professional under pressure. Be able to communicate with customers and associates in person, via email or by phone. Be reliable and have reliable transportation. Be organized and good at multi-tasking. Be able to perform basic cash register functions. Be willing to clean, organize and tidy up the store and workspace.

Requirements: You will be responsible for providing helpful customer service, processing sales, performing cash register operations, inventory organization, shelf stocking, cleaning/dusting, product packaging, and other related duties as needed.

Laborer/ Small Equipment Operator

Stateline Landscaping, Inc East Longmeadow, MA **Apply On Indeed**

Job Description: Perform various seasonal tasks including but not limited to mowing, landscape installation, operating handheld power tools, lifting & bending, hand digging, towing & backing trailers, installing hardscapes, snow plowing, shoveling, etc. Always follow safety protocols and regulations while operating equipment. Collaborate with team members to complete projects efficiently and effectively. Follow written and verbal instructions. Excellent communication skills. Polite and professional to customers.

Requirements: DOT medical card preferred but not required. OSHA 10 card preferred but not required. CDL preferred but not required. Hoisting license preferred but not required. Must have vehicle to drive to work and cell phone. Ability to work overtime when needed. Willing and able to work outdoors in adverse conditions all year. Operating zero turn mowers, string trimmers, hedge trimmers, chain saws, edging machines, partner saws, and various hand tools such as shovels, rakes, edging shovels, hand pruners, etc. Towing and backing various trailers. Experience in hardscapes preferred but not required. Experience in landscape installation (mulching, stone, plantings) preferred but not required.





Store Associate

CVS Health Longmeadow, MA 01106

Apply on Indeed

Job Details: Providing differentiated customer service by anticipating customer needs, demonstrating compassion and care in all interactions, and actively identifying and resolving potential service issues. Focusing on the customer by giving a warm and friendly greeting, maintaining eye contact and offering help locating additional items, when needed. Accurately perform cashier duties - handling cash, checks and credit card transactions with precision while following company policies and procedures. Maintaining the sales floor by restocking shelves, checking in vendors, updating pricing information and completing inventory management tasks as directed by the store manager. Support opening and closing store activities, when needed. Providing customer support to all departments, including photo and beauty, ensuring departments are fully stocked and operational while remaining current with all updated services and tools. Assisting pharmacy personnel when needed, including working regular shifts in the pharmacy as part of opportunities for growth and career development. Embracing and advocating for new CVS services and loyalty programs that support our purpose of helping people on their path to better health.

Requirements: At least 16 years of age. Remaining upright on the feet, particularly for sustained periods of time. Lifting and exerting up to 35 lbs of force occasionally, up to 10 lbs of force frequently, and a negligible amount of force regularly to move objects to and from, including overhead lifting. Visual Acuity - Having close visual acuity to perform activities such as: viewing a computer terminal, reading, visual inspection involving small parts/details.

Warehouse Worker II

Thermo Fisher Scientific Agawam, MA 01001 **Apply in person**

Job Description: Process customer orders daily to meet their expectations. Work in one or more process paths; receiving, picking, packing, or shipping. Package and label shipments according to standard operating procedures and complete documentation requirements for hazardous materials. Help ensure inventory is stored properly.

Requirements: Ability to stand and move about the warehouse for significant periods of time (involving walking, stooping, bending, and reaching) required. Ability to lift, carry, and push up to 50 lbs. High school diploma or equivalent required.





Warehouse Associate -Stock

Parts Authority LLC 945 Main Street, West Springfield, MA 01089 **Apply on Indeed**

Job Description: Receive merchandise from vendors and other stores and put it in the proper location on the shelves. Check off merchandise as received. Correct mistakes found on the inventory count sheet. Assist in pulling parts during busy times. Clean up inside/outside the warehouse. Work with the stock manager to address any problems with orders. Resolve problems with how the warehouse is stocked. Miscellaneous projects and perform other related duties as assigned.

Requirements: Accurately follow directions, both written and verbal. Maintain individual productivity and quality standards according to department requirements. Focus and remain on task in a fast-paced environment. Attention to detail. Great communication skills. Regularly lift, push, pull and/or move objects 10-50lbs and occasionally lift and/or move objects that weigh up to 100 lbs. Frequently required to stand, walk, stoop, kneel, crouch, crawl, reach. Occasionally required to sit and climb (ladders and/ or stairs) or balance. May be subject to environmental conditions. Protection from weather conditions but not necessarily from temperature changes. May be required to function in narrow aisles or passageways. Specific vision abilities required for this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust and focus. Time management skills. Able to work well under pressure. Must be able to work well with other staff members and supervisors. Must have open availability, flexible and able to work various shifts and overtime. 1-2 years Warehouse experience preferred. Familiarity with safety measures in a warehouse. Maintain and promote workplace safety. Securing and transferring cash or other assets.

Laundry Associate - Full-Time

Loomis Lakeside at Reeds Landing Springfield, MA 01109 **Apply on Indeed**

Job Description: Loads articles into washer and adds specified amount of detergent, soap, or other cleaning agent. Starts machine that automatically washes and rinses articles. Lifts clean, wet articles from washer and place them into dryers for measured time cycles. Sorts dried articles according to identification system. Folds, counts, and distributes items to appropriate locations. Presses/irons garments as instructed.

Requirements: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodation may be made to enable individuals with disabilities to perform the essential functions.





Service Technician - Swimming Pool

Drewnowski Pools 1815 Main Street, Agawam, MA 01001 **Apply on Indeed**

Job Description: Perform regular pool maintenance tasks including cleaning, chemical balancing, and equipment inspections. Utilize hand tools and power tools for repairs and maintenance of pool equipment. Under the guidance of experienced teammates, you will troubleshoot, and repair mechanical issues related to pool systems.

Qualifications: Must have a positive attitude with a willingness to learn. Able to work outdoors for extended periods of time, in varying climates. Able to lift 80 pounds for short periods of time. Able to effectively communicate with other team members and receive directions. Valid driver's license may be required for travel between job sites.

Night Maintenance

Cracker Barrel Old Country Store 227 Whiting Farms Rd., Holyoke, MA 01040 **Apply on Indeed**

Job Description: As a Night Maintenance, you will protect the guest experience by ensuring the building and equipment are ready for the next day. This is a third-shift role, so you will use the time the store is closed to focus on the appearance of the building and the cleanliness of the food preparation areas. Make sure guest health is protected by using the highest standards of cleanliness in all areas of the store. Follow the company's policies and procedures, including those for safety and security.

Qualifications: No experience is necessary; we will teach you what you need to know!





Cleaner

Roberto's Restaurant 223 Pleasant Street, Northampton, MA 01060 **Apply on Indeed**

Job Description: Perform cleaning duties in assigned areas, including restrooms, kitchen, dining area and common spaces. Dust, sweep, mop, and vacuum floors to maintain cleanliness. Clean the fryer daily. Clean windows, mirrors, and other glass surfaces to ensure a clear view. Dispose of trash and recycling materials properly. Restock supplies such as paper towels, toilet paper, and soap as needed. Report any maintenance issues or safety hazards to management promptly. Follow all safety protocols and procedures while performing cleaning tasks. Maintain equipment and cleaning supplies in good working conditions.

Requirements: Strong attention to detail and thoroughness in cleaning tasks. Ability to work independently with minimal supervision. Good time management skills to complete tasks efficiently. Basic knowledge of cleaning products and their proper usage. Physical stamina to perform repetitive tasks and lift moderate weights. Excellent communication skills to report issues effectively. Previous experience in a cleaning role is preferred but not required.

Lawn Care Technician

Weed Man USA Springfield, MA 01107

Apply on Indeed

Job Description: Applying fertilizer, treating weeds and performing other professional applications. Interacting with customers and ensuring top-of-the-line service. Accurately measuring lawns, providing lawn care quotes. Completing lawn analyses and making service recommendations.

Requirements: Valid driver's license. Willing to become certified to apply pesticides. Ability to carry up to 50 pounds, 8-10 hours per day. Able and willing to work in various weather conditions for long periods of time. Professional appearance. Ability to work in a results-oriented environment. Previous sales or industry experience is an asset but is not required.





Greenhouse Crew Member

Andrews Greenhouse Amherst, MA 01002

Apply on Indeed

Job Description: We are searching for enthusiastic, energetic and able-bodied people to become part of a top-notch greenhouse crew. You will be involved in many aspects of growing and retailing plants including transplanting, watering and stocking. You will also gain experience in retail sales and customer service. This is an excellent opportunity to increase your expertise of growing plants while working in a fast paced, fun environment.

Requirements: Applicants should have a strong work ethic, enthusiasm for plants, and operate well within a team environment. Knowledge of plants and retail experience is helpful but not required. Love of plants a must! Full and part-time (24 hours+) available, some weekend work required. Positions start approximately mid-March and continue through mid-June.

Machine Operator trainee

Tiger Press 50 Industrial Drive, East Longmeadow, MA 01028 **Apply on Indeed**

Job Description: We will train you in operating print machinery. Start at \$15 per hour and after 3 months earn \$18 per hour. Must be flexible to work as needed, and work OT as scheduled. You will work either Saturdays or Sundays, one weekend day. The second shift is only weekdays. Good physical condition, heavy lifting, and working on your feet all day. High school graduate or equivalent. Apply in person 8-5 M-F.





Retail Operations Team Member

Nouria Energy 518 Memorial Avenue, West Springfield, MA 01089 **Apply on Indeed**

Job Description: Must be able to work a flexible schedule as needed. Communicate verbally and in writing with various management on store operations in a very quick timeline, especially any changes or items that may adversely affect the store's operations. You must be able to interact with customers in a friendly, professional manner. Prepare a shift report at the end of the shift as per company guidelines. Must be 18 years of age or older.

Qualifications: Read, understand, and write the English language at the eighth-grade level. Perform arithmetic calculations at the eighth-grade level in order to be able to make changes, complete shift reports, and account for a variety of products during vendor check-in. Having the ability to validate Identification prior to selling tobacco and/ or alcohol (as required under regulations). Can lift up to 30 pounds, and carry cases of milk cartons and soft drinks, beer and juice containers through proper lifting techniques. Ability to remain calm and respond according to policies and procedures in any form of emergencies. Tolerate exposure to gasoline fumes and cleaning products; Ability to work in various temperature environments (coolers, outside in various weather conditions, and in the store). Perform general housekeeping duties as needed. Must be 18 years of age.

Line Cook

Ninety Nine Restaurant & Pub Chicopee, MA 01020 **Apply on Indeed**

Job Description: At The Ninety-Nine Restaurant & Pub, we're proud to offer flexible schedules, full training with opportunities to grow your career, comprehensive benefits, and a safe enjoyable work environment. We treat people right, and that's why our team makes new guests feel welcome, and regulars feel right at home.





Cook

The Boulevard Tavern &. Grill 664 Page Boulevard, Springfield, MA 01104

Apply on Indeed

Job Description: The Assistant Manager will be responsible for: Conducting on-site assessments to diagnose and repair electrical and mechanical issues with meters. Utilizing power tools and hand tools to complete tasks efficiently. Maintaining a strong understanding of mechanical meter systems, including low voltage systems. Ensuring all equipment is properly maintained and repaired to ensure optimal performance. Operating a van. Troubleshooting equipment malfunctions and providing recommendations for repair. Assisting in the management of inventory and supplies. Collaborating with other team members to achieve departmental goals. Ability to recognize and fix issues with meters and poles.

Experience: The successful candidate will possess: A strong background in electrical and mechanical systems. Experience with equipment repair and maintenance. Knowledge of electrical and mechanical tools, including power tools and hand tools. Experience with field service. Strong mechanical knowledge and the ability to troubleshoot equipment malfunctions. Effective communication and leadership skills. A high school diploma or equivalent is required.

Housekeeper

Greathorse Hampden, MA 01036

Apply on Indeed

Job Description: Service public areas of high quality as directed by the maintenance manager. Service guest bedrooms as per the list to the required standard. Replace and restock all items for guest use within each room and bathroom. Strip and make beds to quality standard, always following the trained procedure.

Qualifications: Must be at least 18 years old. Availability to work various shifts, including weekends. Must be able to stand and walk for extended periods. Have a good attitude and participate as a member of the team.





Attractions Operator

Sonnys Place 349 Main Street, Somers, CT 06071

Apply on Indeed

Job Description: Ensuring the facility remains clean and orderly, including maintaining tidy workstations and cleaning restrooms. Follow all safety guidelines for each attraction and specific area while operating our attractions. This includes but is not limited to the arcade, batting cages, carousel, climbing walls, Karts, Bumper Boats, Laser Tag, Miniature Golf, Monkey Motion, Playland, Soaring Eagle Zip Line, and XD Dark Ride. Maintains reasonable, regular, punctual attendance consistent with Company policies, the Americans with Disabilities Act (ADA), the Family Medical Leave Act (FMLA), and other federal, state, and local standards. Adapts to changing duties, as required, based on business needs.

Qualifications: Attractions preferred. Must be 18 years old. Leadership skills. Must be able to stand and walk for extended periods. Have a good attitude and participate as a member of the team. Able to work a weekend, night, and holiday schedule.

Cashiers, Court Monitors, Party Hosts, Assistant Manager

Fun Z Trampoline Park 443 East Main Street, Westfield, MA 01085 **Apply on Indeed**

Job Description: Cashiering, court monitoring, party hosting, assistant manager. Provide and maintain a safe environment for everyone.









Workshop Offerings at MHH

For a current Calendar of workshop offerings, visit: https://masshireholyoke.org/events/ or snap the QR Code above.

ChatGPT-Your Job Search Key!: Discover how ChatGPT can turbocharge your job search! Join our workshop, 'ChatGPT-Your Job Search Key!' and learn expert strategies to optimize resumes, target job searches, ace interviews, and negotiate salaries. Regardless of where you are in the job search process, this workshop will revolutionize your approach to landing your dream job. Don't miss out — secure your spot now and accelerate your career with ChatGPT!

TORQ & ONET Secret Weapons for Your Job Search (Remote using Zoom): Learn how the easy-to-use tools found on TORQ Works can generate suggestions for new career pathways based on how your skills and experience apply to today's job market and break free from the trappings of "career tunnel vision" when choosing your next career. Discover the vast wealth of labor market information found on O*NET Online and explore ways to leverage this information to expand your career exploration, gain valuable insights into industry trends and job outlooks, cure your writer's block in preparing resumes, cover letters and job interviews by accessing professional language to describe your previous work experience, and even find job openings near you! Don't miss this opportunity to harness the full potential of what these two secret weapons can do to ensure a successful job search process!

The Curious Candidate-A Career Exploration Webinar (Remote using Zoom): Are you considering a career change either to earn more money, for greater personal fulfillment, more flexibility or simply to try something new? It is all too easy to get "career pathway tunnel vision" and feel stuck in one particular occupation. This webinar will help participants assess their priorities, needs and interests in choosing a new career pathway, as well as identifying where they can apply their transferable skills and experience to new opportunities, and how they can pursue training opportunities to fill any skills gaps.

Job Search Tips and Tools (Remote using Zoom): This webinar will go over the tools and strategies to ensure an efficient and successful job search. Topics include career exploration, labor market investigation (LMI), where to find job openings, how to leverage your social media accounts, and how to develop the skills you need to land the job that is right for you. We will also discuss how MassHire Career Centers can support you along the way!

Outsmart the Resume Robots (Remote using Zoom): In this webinar you will learn what Applicant Tracking Systems (ATS) are and what happens after an applicant applies for a job online through an ATS Platform. We will teach you how to create a resume that will get you noticed through these systems and how to maximize your chances of getting a response from employers throughout the online job application process. We will also discuss how the ATS benefits employers, and apply that knowledge to the online application process in order to maximize your chances of getting an interview.





Interviewing Skills (Remote using Zoom): During this interactive webinar you will know the steps to prepare for a successful virtual or in-person interview, draft a Personal Commercial, and practice questions and answers to enable you to relate your skills and accomplishments in ways to show how you can help the employer. The concept of "Information Interviews" and salary negotiations will also be discussed.

Networking to Your Next Job Webinar (Remote using Zoom): Networking is an important and often unused job search tool to access the "hidden job market." This webinar provides suggestions for creating a successful networking plan, as well as providing a description of the "Information Interview" process.

Job Search Strategies for Mature Workers (Remote using Zoom): This webinar will discuss. suggestions, advice, and information for older job seekers. It will discuss examples of what to include in a job search plan, including terminology, the assets older workers provide employers, resume and cover letter descriptions, as well as how to develop networking strategies and interview preparation.

Slay Your Resume (in-person): In this resume workshop you will find out what gets a resume noticed and placed at the top of the "Yes" pile. We will go over some best practices, as well as many common *Do's* and *Don'ts* in order to make a positive impression on employers. This workshop is good for people who need to improve their existing resume, are in the beginning stages of creating one, or for those who are just not quite sure why they are not getting interviews.

***This workshop will be held at our second location at the STEAM Building at 208 Race Street, Holyoke, MA.

Learn to Use WinWay Resume Builder: This Webinar will show you how to use the Resume Building Software in the Resource Center at MassHire Holyoke

HCC Grant Information Sessions (Remote using Zoom): Throughout the year, Holyoke Community College offers a number of free workforce training and certification programs in a number of different vocations. This webinar provides an overview of current offerings through the *HCC Adult Education and Workforce Development* and the process to apply for them.

Training Grant Opportunities (Remote using Zoom): This webinar will discuss various training grant opportunities, funding and eligibility possibilities.

***Note: Attending this webinar is a prerequisite first step in order to pursue grant funding through the Workforce Innovation Opportunity Act (WIOA) to pay for the cost of certain training programs.

Computer Competence Corner (in-person): is your place to get support and assistance for all your computer and digital literacy needs! At MassHire Holyoke, we understand the importance of technology for the modern job seeker, and this walk-in support service is designed to help you excel. Our Computer Competence Corner can improve your job search process, help you learn new computer skills and advance your career by assisting with a range of tech-related needs, including computer basics, effective internet use, cybersecurity, digital communications, online job search, online job applications and proficiency with commonly used software and apps. The Computer Competence Corner is a walk-in service and is first come, first served, so no appointment is necessary. However, registration is available for those who want to secure a spot and receive a courtesy call to discuss a plan before the workshop. Laptop computers will be available for use during the workshop, but feel free to bring your own laptop computer so that you can learn how to better use your own device.

***This workshop will be held at our second location at the STEAM Building at 208 Race Street, Holyoke, MA.





El Rincón de Competencia Informática (en persona): con MassHire Holyoke es tu lugar para obtener apoyo y asistencia en todas tus necesidades de competencia informática y alfabetización digital. En MassHire Holyoke, entendemos la importancia de la tecnología para el buscador de empleo moderno y este servicio de apoyo sin cita previa está diseñado para ayudarte a destacar. Nuestro *Rincón de Competencia Informática* puede mejorar tu proceso de búsqueda de empleo, ayudarte a aprender nuevas habilidades informáticas y avanzar en tu carrera, asistiendo en una variedad de necesidades relacionadas con la tecnología, que incluyen conceptos básicos de computación, uso eficaz del internet,

ciberseguridad, comunicaciones digitales, búsqueda y solicitud empleo en línea y capacidad en el uso de software y aplicaciones comúnmente utilizados. *El Rincón de Competencia Informática* es un servicio sin cita previa y se atiende por orden de llegada. Sin embargo, la inscripción está disponible para aquellos que deseen asegurar un lugar y recibir una llamada de cortesía para discutir un plan antes del taller. Habrá computadoras portátiles disponibles para su uso durante el taller, no obstante, puedes traer tu propia computadora portátil para que puedas aprender a usarla mejor.

***Este taller se llevará a cabo en nuestra segunda ubicación en el *Edificio STEAM en 208 Race Street, Holyoke, MA*.

You can register for these workshops using any method below. Please have your MassHire Job Seeker ID Number ready.

- 1. Call us at (413) 532-4900 and speak to a receptionist.
- 2. Sign into your MassHire JobQuest account and click on the "Workshop Section."
- 3. Go to the event section of our website at www.masshireholyoke.org

If you are registering for a remote webinar on Zoom, a link will be emailed to you the day before or the day of the workshop.

MassHire Holyoke Career Center at 850 High Street, Holyoke MA 01040 413-532-4900 >>>Second Location: The STEAM Building at 208 Race Street, Holyoke MA 0104



