





HAMPDEN COUNTY REENTRY & RECOVERY PROGRAMS

We can help you explore your employment options, showcase your skills, create a solid resume, and prepare for the interviewing process through in-person counseling services, specialized workshops, and other offerings.

Meet employers hiring now through Virtual Career Fairs and other virtual and live hiring events. Our Employment Specialists are available to help you with your employment needs



- JOB APPLICATION **ASSISTANCE**
- RESUME DEVELOPMENT AND CRITIQUE
- CAREER **EXPLORATION**
- INTERVIEWING SKILLS
- JOB MATCHING AND JOB DEVELOPMENT
- ASSISTANCE OBTAINING YOUR CORI

MASSHIRE HOLYOKE - 850 HIGH STREET - HOLYOKE, MA 01040





413-532-4900 www.masshireholyoke.org



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Wingstop Cashier

Wingstop 601 Memorial Drive, Chicopee, MA 01020 **Apply on Indeed**

Job Details: Now Hiring Cashier/Customer Service Reps! We will train you to be part of our team and succeed in your position. With a positive attitude, hunger to grow and ability to move with a sense of urgency, anything is possible. A Wingstop cook is responsible for preparing quality food that tastes great and is consistent from day-to-day.

Requirements: Manage transactions with customers using the cash register. Collect payments whether in cash or credit. Issue receipts, refunds, change or tickets Cross-selling products. Resolve customer complaints and provide relevant information. Greet customers when entering or leaving the store. Maintain clean and tidy areas. Track transactions on balance sheets and report any discrepancies. Work experience as a customer service rep or a cashier or in a similar role in sales. Basic PC knowledge. Familiarity with electronic equipment, like cash register and POS. Good math skills. Strong communication and time management skills. Customer satisfaction oriented. High school diploma or GED. Minimum 6 months' experience in restaurant or retail environment. Prefer some experience using a computer and register (POS) system.

Counter Associate

F.W. Webb Company Springfield, MA 01104 **Apply on Indeed**

Job Details: Greet customers and create a positive FW Webb experience. Assist customers with placing orders and checking inventory. Pull, double check, and pack product for counter customers. Check on parts, pricing and availability from outside vendors for customers. Face shelves, put away counter stock, and restock pipe racks daily. Create transfers for customers if the product is unavailable. Process returns, debit memos, and warranties. Write bids. Effectively multitask in a fast-paced work environment. Other duties as assigned.

Requirements: Previous counter experience preferred. Customer service must be focused and quality oriented. Good communication and interpersonal skills.





Produce clerk - Salad Bar

Geisslers Supermarket Inc 830 Suffield Street, Agawam, MA 01001 **Apply on Indeed**

Job Details: Friendly. Good customer service skills. Good communication and listening skills. Ability to follow directions. Attention to detail. Ability to lift (up to 50 lbs.) Ability to bend, stoop, and reach. Ability to stand for extended periods of time.

Requirements: Participates in training activities to increase personal skill levels and improve overall department processes and customer service. Performs other duties as assigned by the department head or other management personnel. Meets the physical requirements to perform the job functions listed above. Provides light supervision and training of other associates when assigned. Experience in Produce retail.

Part-Time Beauty Advisor - Sephora

KOHLS 800 Boston Rd, Springfield, MA 01119 **Apply On Indeed**

Job Description: Build strong client loyalty and influence clients by identifying their needs and suggesting products to drive sales, including the opportunity to upsell products. Demonstrate credibility to the client through knowledge of products and beauty trends. Inspire clients through demonstrating products and application of products to drive sales. Actively engage and complete all required training to expand knowledge.

Requirements: Authentic passion for beauty. Client-facing retail or service industry experience. Excellent written and verbal communication skills with the ability to influence in a clear and concise manner. Flexible availability to work days, nights, weekends and holidays.





Weighmaster / Scale Operator / Shipper Receiver

Confidential Springfield, MA 01105 **Apply on Indeed**

Job Details: Weighing Materials: Accurately weigh incoming and outgoing metal loads using appropriate equipment such as truck scales, platform scales, or other weighing systems. Data Entry: Record the weight of materials, including any associated information (e.g., type of metal, customer details) into the system. Customer Interaction: Greet customers, assist with unloading scrap metal, and ensure correct material classification.

Requirements: High school or equivalent (Preferred)

Valet Attendant Days FT or PT

Valet Park of America 185 Spring Street, Springfield, MA 01105 **Apply in person**

Job Description: Be able to drive a standard transmission vehicle to the satisfaction of management (training can be arranged). Have your own transportation (driving experience). Have experience working in customer service. Be over the age of 18 (due to laws about operating heavy machinery). License(s) required – The general Valet Attendant position requires a valid Class D license to operate a motor vehicle. This license must have been held for at least one year prior to applying. A driving record will be required at the time of application, and it must be approved for the applicant to be considered for a position. The Class D license must be kept in good standing for the duration of employment.

Requirements: All employees must undergo a criminal records check. Must be available to work weekends and holidays when necessary. Must have a neat appearance and a good attitude. All employees are hired on a 30-day trial period. If during that time the employee does not perform their duties to the satisfaction of management, they can be terminated without cause. All employees will train for four shifts. During this time, they will not receive tips but will receive a higher pay rate as compensation. VPA is an Equal Opportunity Employer. Management will make all final decisions regarding employment offers.





Guest Service Associate/Sales Associate

European Wax Center West Springfield, MA 01089

Apply on Indeed

Job Description: As a Guest Service Associate you will ensure our guests have the Ultimate Wax Experience each time they visit us. You are the first and last impression of the guest's entire experience, so it's important to always maintain a cheerful and positive attitude. You will also make it easy for our guests to return to EWC at the "lowest possible price" by Selling our Wax Passes. 90% of our regular guests love these passes because it saves them so much money!

Requirements: MUST be able to work between 24-35 hours per week and work weekends, Be positive, friendly, upbeat and personable, Maintain a professional appearance at all times, Able to work in a fun, fast paced environment, Ability to work flexible days and hours, and have reliable transportation.

Receiving Clerk

Trinity Health Of New England Springfield, MA 01104 **Apply on Indeed**

Job Description: Performs a variety of manual and clerical duties relating to the receiving, storage, and distribution of all products used by the Nutrition Department. Assists in the ordering and inventory taking functions of the department.

Requirements: Requires the ability to read and write English and perform simple math. Six months' experience in a food service receiving type position required. Ability to operate food service scales and pallet jacks. Ability to evaluate product quality. Ability to organize and maintain a FIFO food rotation system.





General Labor

Smithfield Foods Springfield, MA **Apply on Indeed**

Job Description: Production employees at Smithfield handle materials and use hand tools, knives, machinery, and equipment to help deliver good food responsibly to America's dinner table. Production team members at Smithfield perform physically demanding work that requires good hand-eye coordination, attention to detail, strength and stamina. Team members must be available to work scheduled hours, which may include mandatory overtime, depending upon production demands.

Qualifications: High School diploma or equivalent and/or experience in a hotel or a related field preferred. Must be able to convey information and ideas clearly. Must be able to evaluate and select among alternative courses of action quickly and accurately. Must work well in stressful high-pressure situations. Must maintain composure and objectivity under pressure.

Shipping Clerk

Smithfield Foods Springfield, MA

Apply on Indeed

Job Description: Maintenance Apprentices will work closely with the maintenance department on various assignments throughout the buildings. Tasks may include janitorial work, painting, cleaning production areas and grounds keeping. Job requirements include the ability to pass a drug test, show up for work every day and be on time, get along with fellow employees, work productively and work safely.

Qualifications: High school or equivalent (Preferred)





Grounds Crew Position

Twin Hills Country Club 700 Wolf Swamp Road, Longmeadow, MA 01106 **Apply on Indeed**

Job Description: Mowing, hand raking, blowing debris, watering, walk mowing, fly mowing, fill divots, tree pruning, operating equipment, weed eating, trash pickup, Backpack Blowing, Raking, Shoveling, Operation of turf equipment, Ability to lift 50 lbs.

Requirements: People with a criminal record are encouraged to apply

Floor Cleaning and Restoration Service Specialist

Longo Carpet Cleaning 80 Ramah Circle South, Agawam, MA 01001 **Apply on Indeed**

Job Description: We're looking for an energetic, responsible person to clean a variety of floor coverings (including carpet, tile, vinyl, hardwood floors, etc.) and help restore our disaster restoration customers. Previous cleaning experience is not necessary. We will train you. We are more interested in a positive attitude and a willingness to learn.

Snow Team Members

Mountain View Landscapes Chicopee, MA 01020

Apply on Indeed

Job Description: Clearing snow from commercial properties primarily through shoveling, salting, and sanding. Operating snow removal equipment, depending on experience and licensing. Being available to work during all winter storms throughout the season. Maintaining a positive attitude and commitment to safety during all tasks.

Requirements: Willingness to work in all winter weather conditions. Reliable Transportation which includes the ability to report to your assigned location on time in any weather. Reliability and commitment to the full winter season must be available 24/7 during storms. Must be able to lift 50-100 lbs. Must be able to work safely and dress appropriately for the elements, which include extreme conditions and long hours.





TEAM LEADER

618 Main Clothing Corp. 1075 Boston Road, Springfield, MA 01119 **Apply on Indeed**

Job Description: High School Diploma or equivalent required. Minimum of 1 - 2 years of fashion retail experience and/or visual merchandising. Ability to work a flexible schedule including nights and weekends. Must have a high level of integrity. Must have excellent customer service skills. Demonstrates proficiency using a personal computer and company communication tools, such as email, Internet, and Microsoft products (e.g., Word, Excel, Office, and Outlook).

Qualifications: High School Diploma or equivalent required. Minimum of 1 - 2 years of fashion retail experience and/or visual merchandising. Ability to work a flexible schedule including nights and weekends. Must have a high level of integrity. Must have excellent customer service skills. Demonstrates proficiency using a personal computer and company communication tools, such as email, Internet, and Microsoft products (e.g., Word, Excel, Office, and Outlook).

Seasonal Sales Associate

Men's Wearhouse 48 Hazard Ave, Enfield, CT 06082

Apply on Indeed

Job Description: Customer service – or as we call it – culture of customer-obsession by being customer-ready and delivering a world-class experience every day. Desire to learn and adapt to new programs. Ability to work well and consult with retail sales associates at all levels and contribute to a positive work environment.

Qualifications: Ability to stand and walk for the majority of work shift, frequently bend, squat and twist, lift up to 50 lbs., climb a ladder to reach merchandise and or supplies, and see and distinguish between fabric patterns and colors.





Part-Time Beauty Advisor - Sephora

KOHLS 800 Boston Rd, Springfield, MA 01119 **Apply on Indeed**

Job Description: Build strong client loyalty and influence clients by identifying their needs and suggesting products to drive sales, including the opportunity to upsell products. Demonstrate credibility to the client through knowledge of products and beauty trends. Inspire clients through demonstrating products and application of products to drive sales. Actively engage and complete all required training to expand knowledge. Execute and maintain all Sephora visual merchandising and operational standards, including merchandise sets, tester maintenance and department cleanliness and hygiene standards. Support omni-processing within the department. Support inventory management from receipt to sale, including freight processing, back stocking, replenishment, inventory counts and price changes. Support visual elements of the department and communicate missed or damaged product/fixtures to the supervisor.

Qualifications: Authentic passion for beauty. Client-facing retail or service industry experience. Excellent written and verbal communication skills with the ability to influence in a clear and concise manner. Flexible availability to workdays, nights, weekends and holidays.

Associate, Holyoke Mall

Lane Bryant 50 Holyoke Street, Holyoke, MA 01040

Apply on Indeed

Job Description: Identifies customer needs & wants with curiosity and confidence through intentional conversation. Use company resources to reinforce brand experience and facilitate/build strong, enduring relationships. Shares and represents current products, fit and fashion trends with customers to appropriately wardrobe, inspire and build trust.

Experience: Strong sales or hospitality experience preferred with demonstrated ability to meet or exceed performance standards. Ability to work a flexible schedule including nights, weekends, and holidays. Proficient and confident utilizing mobile technology (e.g. Registers and iPad) to engage with customers. Adjust or move store fixtures including but not limited to garment racks, mannequins, shipment boxes or merchandise weighing up to 25 pounds in all directions on a frequent basis; may need to adjust or move objects or merchandise weighing as much as 50 pounds in all directions on occasion and with assistance as available. Retrieve merchandise displayed or stored above shoulder level on a frequent basis, which may include climbing up to a 12-foot ladder; may need to replace overhead lightbulbs, signs, etc. on an occasional basis using up to a 12-foot ladder.





Dunkin' Crew Member

Salema Management 1211 East Columbus Avenue, Springfield, MA 01105 **Apply on Indeed**

Job Description: Crew Members are the foundation of what keeps the store running and America running. We are looking to add to our team of positive, energetic employees who are passionate about the Dunkin' Brand and delivering exceptional customer service. Crew Members prepare products according to operational and quality standards and serve them with enthusiasm in a clean, fast paced environment. They work as part of a team to meet our Guests' needs and give them a reason to come back.

Requirements: Provide excellent guest satisfaction, service speed, and product quality. Previous experience working in a cafe or quick service restaurant preferred. Show passion about results by setting compelling targets and delivering on commitments. Meet safety and sanitation standards. Anticipate and understand guests' needs and exceed their expectations. Works well in a team environment. Must be 18 or older. We must have weekend availability.

Store Associate

CVS Health East Longmeadow, MA 01028 **Apply on Indeed**

Job Description: Providing differentiated customer service by anticipating customer needs, demonstrating compassion and care in all interactions, and actively identifying and resolving potential service issues. Focusing on the customer by giving a warm and friendly greeting, maintaining eye contact and offering help locating additional items, when needed. Accurately perform cashier duties - handling cash, checks and credit card transactions with precision while following company policies and procedures.

Requirements: Previous experience in a retail or customer service setting. High School diploma or equivalent preferred but not required.





Housekeeping Aide

Trinity Health Of New England Springfield, MA 01104

Apply on Indeed

Job Description: According to established procedures, performs repetitive cleaning tasks to maintain assigned Hospital area in an orderly and sanitary condition. In doing so, moves furniture, equipment and supplies in and around Hospital departments, and performs a variety of heavy and light housekeeping duties. Utilizes Seven-Step cleaning, dry and wet mops floors, strips and buffs floors, shampoos carpet and removes stains from floors, walls, furniture, and the like.

Requirements: Work requires the ability to read and understand written instructions and six to twelve months of previous work-related experience plus three months or less of on-the-job training and orientation. No certification, registration, or licensure required. Work requires the analytical ability to read and understand instructions, add, and subtract numbers, and make comparisons between numbers and letters. Work requires the ability to understand and respond to simple written or verbal instructions. Occasionally it requires contact with patients and/or visitors, which involves ordinary courtesy.

Linen Aide

Trinity Health Of New England Springfield, MA 01104

Apply on Indeed

Job Description: Sorts all incoming clean linen and sets up par stocking on all carts for all. Delivers hand pushed carts containing clean linen to various Medical Center areas according to established delivery schedules or upon request. Retrieves previously delivered carts and returns to Linen Room with unused linens or garments. Collects soiled linen bags from designated areas and delivers to the Soiled Linen Room or puts bags down the linen chute, using hand pushed carts and weighs carts and records weights before sending soiled linen out for reprocessing.





Qualifications: Work requires the ability to read and understand written instructions and previous experience preferred, on-the-job training and orientation. No certification, registration, or licensure required. Work requires lifting objects weighing up to 50 pounds on a daily basis.





Workshop Offerings at MHH

For a current Calendar of workshop offerings, visit: https://masshireholyoke.org/events/ or snap the QR Code above.

ChatGPT-Your Job Search Key!: Discover how ChatGPT can turbocharge your job search! Join our workshop, 'ChatGPT-Your Job Search Key!' and learn expert strategies to optimize resumes, target job searches, ace interviews, and negotiate salaries. Regardless of where you are in the job search process, this workshop will revolutionize your approach to landing your dream job. Don't miss out — secure your spot now and accelerate your career with ChatGPT!

TORQ & ONET Secret Weapons for Your Job Search (Remote using Zoom): Learn how the easy-to-use tools found on TORQ Works can generate suggestions for new career pathways based on how your skills and experience apply to today's job market and break free from the trappings of "career tunnel vision" when choosing your next career. Discover the vast wealth of labor market information found on O*NET Online and explore ways to leverage this information to expand your career exploration, gain valuable insights into industry trends and job outlooks, cure your writer's block in preparing resumes, cover letters and job interviews by accessing professional language to describe your previous work experience, and even find job openings near you! Don't miss this opportunity to harness the full potential of what these two secret weapons can do to ensure a successful job search process!





The Curious Candidate-A Career Exploration Webinar (Remote using Zoom): Are you considering a career change either to earn more money, for greater personal fulfillment, more flexibility or simply to try something new? It is all too easy to get "career pathway tunnel vision" and feel stuck in one particular occupation. This webinar will help participants assess their priorities, needs and interests in choosing a new career pathway, as well as identifying where they can apply their transferable skills and experience to new opportunities, and how they can pursue training opportunities to fill any skills gaps.

Job Search Tips and Tools (Remote using Zoom): This webinar will go over the tools and strategies to ensure an efficient and successful job search. Topics include career exploration, labor market investigation (LMI), where to find job openings, how to leverage your social media accounts, and how to develop the skills you need to land the job that is right for you. We will also discuss how MassHire Career Centers can support you along the way!

Outsmart the Resume Robots (Remote using Zoom): In this webinar you will learn what Applicant Tracking Systems (ATS) are and what happens after an applicant applies for a job online through an ATS Platform. We will teach you how to create a resume that will get you noticed through these systems and how to maximize your chances of getting a response from employers throughout the online job application process. We will also discuss how the ATS benefits employers, and apply that knowledge to the online application process in order to maximize your chances of getting an interview.

Interviewing Skills (Remote using Zoom): During this interactive webinar you will know the steps to prepare for a successful virtual or in-person interview, draft a Personal Commercial, and practice questions and answers to enable you to relate your skills and accomplishments in ways to show how you can help the employer. The concept of "Information Interviews" and salary negotiations will also be discussed.

Networking to Your Next Job Webinar (Remote using Zoom): Networking is an important and often unused job search tool to access the "hidden job market." This webinar provides suggestions for creating a successful networking plan, as well as providing a description of the "Information Interview" process.

Job Search Strategies for Mature Workers (Remote using Zoom): This webinar will discuss. suggestions, advice, and information for older job seekers. It will discuss examples of what to include in a job search plan, including terminology, the assets older workers provide employers, resume and cover letter descriptions, as well as how to develop networking strategies and interview preparation.

Slay Your Resume (in-person): In this resume workshop you will find out what gets a resume noticed and placed at the top of the "Yes" pile. We will go over some best practices, as well as many common *Do's* and *Don'ts* in order to make a positive impression on employers. This workshop is good for people who need to improve their existing resume, are in the beginning stages of creating one, or for those who are just not quite sure why they are not getting interviews.

***This workshop will be held at our second location at the STEAM Building at 208 Race Street, Holyoke, MA.

Learn to Use WinWay Resume Builder: This Webinar will show you how to use the Resume Building Software in the Resource Center at MassHire Holyoke

HCC Grant Information Sessions (Remote using Zoom): Throughout the year, Holyoke Community College offers a number of free workforce training and certification programs in a number of different vocations. This webinar provides an overview of current offerings through the *HCC Adult Education and Workforce Development* and the process to apply for them.





Training Grant Opportunities (Remote using Zoom): This webinar will discuss various training grant opportunities, funding and eligibility possibilities.

*****Note**: Attending this webinar is a prerequisite first step in order to pursue grant funding through the *Workforce Innovation Opportunity Act (WIOA)* to pay for the cost of certain training programs.

Computer Competence Corner (in-person): is your place to get support and assistance for all your computer and digital literacy needs! At MassHire Holyoke, we understand the importance of technology for the modern job seeker, and this walk-in support service is designed to help you excel. Our Computer Competence Corner can improve your job search process, help you learn new computer skills and advance your career by assisting with a range of tech-related needs, including computer basics, effective internet use, cybersecurity, digital communications, online job search, online job applications and proficiency with commonly used software and apps. The Computer Competence Corner is a walk-in service and is first come, first served, so no appointment is necessary. However, registration is available for those who want to secure a spot and receive a courtesy call to discuss a plan before the workshop. Laptop computers will be available for use during the workshop, but feel free to bring your own laptop computer so that you can learn how to better use your own device.

***This workshop will be held at our second location at the STEAM Building at 208 Race Street, Holyoke, MA.

El Rincón de Competencia Informática (en persona): con MassHire Holyoke es tu lugar para obtener apoyo y asistencia en todas tus necesidades de competencia informática y alfabetización digital. En MassHire Holyoke, entendemos la importancia de la tecnología para el buscador de empleo moderno y este servicio de apoyo sin cita previa está diseñado para ayudarte a destacar. Nuestro *Rincón de Competencia Informática* puede mejorar tu proceso de búsqueda de empleo, ayudarte a aprender nuevas habilidades informáticas y avanzar en tu carrera, asistiendo en una variedad de necesidades relacionadas con la tecnología, que incluyen conceptos básicos de computación, uso eficaz del internet,

ciberseguridad, comunicaciones digitales, búsqueda y solicitud empleo en línea y capacidad en el uso de software y aplicaciones comúnmente utilizados. *El Rincón de Competencia Informática* es un servicio sin cita previa y se atiende por orden de llegada. Sin embargo, la inscripción está disponible para aquellos que deseen asegurar un lugar y recibir una llamada de cortesía para discutir un plan antes del taller. Habrá computadoras portátiles disponibles para su uso durante el taller, no obstante, puedes traer tu propia computadora portátil para que puedas aprender a usarla mejor.

***Este taller se llevará a cabo en nuestra segunda ubicación en el *Edificio STEAM en 208 Race Street, Holyoke, MA*.

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You can register for these workshops using any method below. Please have your MassHire Job Seeker ID Number ready.

- 1. Call us at (413) 532-4900 and speak to a receptionist.
- 2. Sign into your MassHire JobQuest account and click on the "Workshop Section."
- 3. Go to the event section of our website at www.masshireholyoke.org

If you are registering for a remote webinar on Zoom, a link will be emailed to you the day before or the day of the workshop.





MassHire Holyoke Career Center at 850 High Street, Holyoke MA 01040 413-532-4900 >>>Second Location: The STEAM Building at 208 Race Street, Holyoke MA 0104



