





HAMPDEN COUNTY REENTRY & RECOVERY PROGRAMS

We can help you explore your employment options, showcase your skills, create a solid resume, and prepare for the interviewing process through in-person counseling services, specialized workshops, and other offerings.

Meet employers hiring now through Virtual Career Fairs and other virtual and live hiring events. Our Employment Specialists are available to help you with your employment needs



- JOB APPLICATION ASSISTANCE
- RESUME **DEVELOPMENT AND** CRITIQUE
- CAREER **EXPLORATION**
- INTERVIEWING SKILLS
- JOB MATCHING AND JOB DEVELOPMENT
- ASSISTANCE OBTAINING YOUR CORI

MASSHIRE HOLYOKE - 850 HIGH STREET - HOLYOKE, MA 01040





413-532-4900 www.masshireholyoke.org



masshire@gmail.com





Team Lead

Rocky's Ace Hardware 10 Springfield Street, Agawam, MA 01001 Full-time

Apply on Indeed

Job Details: Open and close the store in the absence of the Store Manager and Assistant Manager. Safety and security, as assigned. Oversee the tasks assigned to store team. Assist in the training of store team to ensure optimum performance and customer service. Oversee store team in the absence of the store manager to ensure optimum performance and customer service. Assist in inventory maintenance, general housekeeping. Oversee receiving of merchandise, processing shipments and/or store stocking as well as management of cash & receivables in accordance with company procedures as assigned or in the absence of management. Work with management team to achieve established sales and productivity goals. Assist in maintaining the good working condition of store equipment and fixtures. Work with management to develop and execute ideas and activities to increase store traffic. Ensure that endcaps, cross merchandising, and feature displays are properly merchandised and maintained. Set the example and consistently execute the highest standards relative to providing amazing customer service to all Rocky's customers. Resolve customer complaints in a manner that is timely, courteous, and discreet. Authorize acceptance of checks, etc, in a manner that is consistent with company policy. Work with the processing of weekly hot sheets and price adjustments ensuring store bin tagging completed in a timely manner. Attending mandatory monthly store meetings.

Housekeeper

Greathorse
4.8out of 5
Hampden, MA 01036
\$17 an hour - Full-time
Apply on Indeed

Job Details: Previous work experience in a club/hotel setting. Multi-tasking abilities. Good oral communication skills. Ability to remain calm and professional in a fast-paced work environment.

Requirements: Must be at least 18 years old. Availability to work various shifts, including weekends. Must be able to stand and walk for extended periods. Have a good attitude and participate as a member of the team.





Maintenance Apprentice

Hazen Paper Company 240 South Water Street, Holyoke, MA 01040 \$17.53 an hour - Part-time

Apply on Indeed

Job Details: We are currently seeking entry level utility employees. This program, called our Apprentice Program, is designed to give people with little or no manufacturing experience the opportunity to learn about the Company and gain experience which can then be used and expanded upon as they develop with the Company. Maintenance Utility workers will work closely with the maintenance department on various assignments throughout the buildings. Tasks may include janitorial work, painting, cleaning production areas and ground keeping.

Requirements: Job requirements include ability to pass a drug test including THC, show up for work every day and be on time, get along with fellow employees, work productively and work safely.



Store Cleaning Associate

TJ Maxx 239 Memorial Avenue, West Springfield, MA 01089 \$15.00 - \$15.50 an hour - Part-time

Apply on Indeed

Job Details: Responsible for maintaining a clean and organized store environment with a focus on floor care. Responsibilities include the operation of the scrubber and buffer, dust mopping, damp mopping, sweeping, vacuuming, dusting, and spot cleaning glass and windows. Adheres to all operational, merchandise, and loss prevention standards. Cross-trained to work in multiple areas of the store in order to support the needs of the business.

Requirements: Excellent customer service skills. Able to work a flexible schedule to support business needs. Strong organizational skills with attention to detail. Physical stamina to perform cleaning tasks and run floor buffer and scrubber. Capable of multi-tasking. Able to respond appropriately to changes in direction or unexpected situations. Strong communication skills; verbal and written. Listen and respond appropriately. Capable of lifting heavy objects with or without reasonable accommodation. Standout colleague, working effectively with peers and supervisors. Retail customer experience preferred.





Pest Control Technician

Insight Pest Solutions Massachusetts \$900 a week - Full-time **Apply on Indeed**

Job Description: Be able to work outdoors for most of the day. Be able to lift at least 50lbs. Be able to crawl/kneel and/or fit in tight spaces. Be able to apply liquid treatments to the soil. Data Entry & Documentation into mobile devices for services performed. Flexible to work Monday-Saturday during the summer season.

Qualifications: Excellent Communication Skills. Attention to Detail. Ability to read and understand simple documents regarding safety, regulatory or protocol standards. Basic mathematical skills. A talent for solving practical problems and effective reasoning. Take and pass a series of exams as part of New Hire Training. Clean Driving Record. Pass a Drug Screen.

Store Associate

CVS Health Springfield, MA \$15 - \$19 an hour - Full-time **Apply on Indeed**

Job Description: Providing differentiated customer service by anticipating customer needs, demonstrating compassion and care in all interactions, and actively identifying and resolving potential service issues. Focusing on the customer by giving a warm and friendly greeting, maintaining eye contact, and offering help locating additional items, when needed. Accurately perform cashier duties - handling cash, checks and credit card transactions with precision while following company policies and procedures. Maintaining the sales floor by restocking shelves, checking in vendors, updating pricing information and completing inventory management tasks as directed by store manager. Supporting opening and closing of store activities, when needed. Providing customer support to all departments, including photo and beauty, ensuring departments are fully stocked and operational while remaining current with all updated services and tools. Assisting pharmacy personnel when needed, including working regular shifts in the pharmacy as part of opportunities for growth and career development. Embracing and advocating for new CVS services and loyalty programs that support our purpose of helping people on their path to better health.

Qualifications: At least 16 years of age. Remaining upright on the feet, particularly for sustained periods of time. Lifting and exerting up to 35 lbs of force occasionally, up to 10 lbs of force frequently, and a negligible amount of force regularly to move objects to and from, including overhead lifting. Visual Acuity - Having close visual acuity to perform activities such as: viewing a computer terminal, reading, visual inspection involving small parts/details.





Janitor and Cleaner

Powerhouse Gym 1452 Memorial Avenue, West Springfield, MA 01089 \$15 an hour - Part-time **Apply on Indeed**

Job Description: We are looking to add a hardworking, reliable employee to our team! You must be willing to learn & take your job seriously. This is a hands-on position, and you are expected to work independently and use time efficiently to ensure the highest-level cleanliness of the facility. Our ideal candidate is motivated, hardworking, reliable, a self-starter, responsible. This job does involve upkeep of locker rooms, restocking paper goods and supplies, cleaning fitness equipment, keeping the floor clean (vacuum & mopping) as well as other small cleaning tasks.

Office Cleaner

Uncle Sam's Contractors Agawam, MA 01001 \$15.50 an hour - Part-time

Apply on Indeed with Resume and Cover letter.

Job Description Sweeping, Mopping, Vacuuming, Bathroom Cleaning, Dusting etc..

Qualifications: 2 years of commercial cleaning experience.

Sandwich Artist

Subway - 19688-0 Springfield, MA 01101 Part-time, Full-time

Apply on Indeed

Job Description: Providing excellent Guest experience. Preparing and serving great food. Keeping restaurants clean and beautiful. Being a Team player. Working with our Guests to knowledgeably recommend meal options and fulfill their orders from start to finish. Upholding food safety standards as you prepare and serve fresh food daily. Working with your teammates to keep all areas of the restaurant clean while maintaining a pleasant atmosphere for our Guests.

Requirements: Some high school or equivalent. No previous experience required.





Merchandise Associate

HomeGoods 431 North Main Street, East Longmeadow, MA 01028 \$15.00 - \$15.50 an hour - Part-time **Apply on Indeed**

Job Descriptions: Responsible for delivering a highly satisfied customer experience proven by engaging and interacting with all customers, embodying customer experience principles and philosophy, and maintaining a clean and organized store environment. Adheres to all operational, merchandise, and loss prevention standards. May be cross trained to work in multiple areas of the store in order to support the needs of the business. Role models established customer experience practices with internal and external customers. Supports and embodies a positive store culture through honesty, integrity, and respect. Accurately rings customer purchases/returns and counts change back to customer according to established operating procedures. Promotes credit and loyalty programs. Other duties as assigned. Maintains and upholds merchandising philosophy and follows established merchandising procedures and standards. Accurately processes and prepares merchandise for the sales floor following company procedures and standards. Initiates and participates in store recovery as needed throughout the day. Maintains all organizational, cleanliness, and recovery standards for the sales floor and participates in the maintenance/cleanliness of the entire store. Provides and accepts recognition and constructive feedback. Adheres to all labor laws, policies, and procedures. Supports and participates in store shrink reduction goals and programs. Participates in safety awareness and maintains a safe environment.

Requirements: Possesses excellent customer service skills. Able to work a flexible schedule to support business needs. Possesses strong communication and organizational skills with attention to detail. Capable of multi-tasking. Able to respond appropriately to changes in direction or unexpected situations. Capable of lifting heavy objects with or without reasonable accommodation. Works effectively with peers and supervisors. Retail customer experience preferred.





General Production 1st, 2nd, and 3rd shifts

Smithfield Foods Springfield, MA \$15.94 an hour - Full-time **Apply on Indeed**

Job Description: Production employees at Smithfield handle materials and use hand tools, knives, machinery, and equipment to help deliver good food responsibly to America's dinner table. Production team members at Smithfield perform physically demanding work that requires good hand-eye coordination, attention to detail, strength, and stamina. Team members must be available to work scheduled hours, which may include mandatory overtime, depending upon production demands.

Requirements: Understand and follow oral and written instructions. Perform a task requiring continuous/repetitive movement, including grasping, pinching hands, flexing, and extending arms. Stand on concrete and/or platforms for up to a 12-hour shift. Work around animal blood and/or carcass parts. Work with a knife (if trained). Work in cold areas (approximately 20-40 degrees) and/or warm areas (over 100 degrees). Work in an environment that is wet and humid. Work while wearing a hard hat, hearing/eye protection, and steel-toed safety shoes. Work in a noisy environment using personal protective equipment (PPE). Work with sanitation/cleaning chemicals. Work around strong smells/odors. Climb/move on ladders, steps, stairways, walkways, and platforms. Bend, stoop, and twist repetitively over the course of an entire shift. Walk long distances. This work is physically demanding and can require the use of some or all body parts and muscle groups. Some positions may require repetitive overhead lifting up to 30 lbs, single lifting of heavy objects which can weigh up to 60 lbs or lifting of objects using mechanical assistance. Additional essential functions may be applicable to specific jobs.

Housekeeping

Residence Inn by Marriott Chicopee, MA From \$16 an hour - Part-time **Apply on Indeed**

Job Description: Respond promptly to requests from guests and other departments. Fill cart with needed supplies and transport cart to assigned floor/rooms. Always ensure privacy of guests. Enter assigned guest rooms following access procedures and ensure vacancy before entering. Replace amenities and supplies in rooms. Replace dirty linens and towels with clean items. Make beds to standard and fold towels. Clean bathrooms to standard. Remove all trash, dirty lines, towels, and room service items from rooms. Check that all appliances are in the room and in clean working order. Straighten desk area and furniture. Dust, polish furniture, and remove marks /stains from walls and furnishing. Vacuum carpets and clean floors. Report any maintenance issues to engineer on duty.

Experience: Cleaning Experience: 1 year (Preferred). Hotel Experience: 1 year (Preferred)







Overnight Forklift Driver Part Time

BJ's Wholesale Club Chicopee, MA 01013 \$16.75 an hour - Part-time

Apply on Indeed

Job Description: Operates a forklift in a safe and efficient manner. Inspects forklifts prior to use and follows established safety standards. Loads and unloads merchandise and materials to and from delivery trucks. Inspects and prepares delivery trucks for unloading. Accurately receives all merchandise and materials delivered to the club. Lifts, reserves, and drops pallets of merchandise to and from the overhead steel and the sales floor. Prepares pallets for safe reserving by wrapping, strapping, stacking, labeling, and correcting broken pallets. Transports merchandise, material, and pallets safely throughout the club. Utilizes a pallet jack as needed. Stocks, rotates, and stores general merchandise and food merchandise. Ensures that merchandise is fully stocked. Handles damaged and spoiled merchandise in accordance with company policies and procedures.

Qualifications: At least 18 years of age. Prior forklift operating experience preferred, but not required. Must successfully complete required training and certification processes.

Cashier

Rocky's Ace Hardware 550 Island Pond Road, Springfield, MA 01108 **Apply on Indeed**

Job Description: Ability to combine amazing customer service with strong sales skills; Perform all tasks in the store including such activities as cashiering, product placement, receiving of merchandise, processing shipments and/or store stocking, store cleanliness, sales, and operating equipment; Work with management team to achieve established sales and productivity goals; Assisting in maintaining the good working condition of store equipment; Work with management to develop and execute ideas and activities to increase store traffic; Ensure that end-caps, dump bins and feature displays are properly merchandised and maintained; Ensure each customer receives amazing service which follows the Helpful Customer Service behaviors and mystery shop standards. Greet customers as they enter the store. Answer phone calls. Maintain awareness of all promotions and advertisements. Accurately and efficiently ring on registers and maintain all cash at registers. Maintain orderly appearance of register area and supplies stocked. Solicit customers to open an Ace Rewards card. Issuing receipts, refunds, credits, or changes due to customers. Attending mandatory monthly store meetings.





Crew Member

Apply on Indeed

Popeyes 489 State St, Springfield, MA 01109 Full-time

Job Description: Provide prompt and friendly service to customers in a way that will exceed customer expectations and ensure customer satisfaction. Follow procedures to prepare food products for customers, maintaining the highest level of product quality and cleanliness. Cleaning and sanitizing of food preparation area, storage areas, including interior and exterior of restaurant, equipment, and utensils.

KFC Team Member

KFC 931 Riverdale Street, West Springfield, MA 01089 **Apply on Indeed**

Job Description: As a Team Member, you could be the smiling face that greets and serves customers. Or you could be the cook that prepares our world-famous chicken (and tell your friends you know the "secret" - just kidding'). Whatever job you do, you know what you do matters - to your team and to your customers.

Server

Theodores 201 Worthington Street, Springfield, MA 01103 Part-time

Apply on Indeed

Job Description: Legendary BBQ and Blues Joint looking to add to our team. Fun, energetic individuals are encouraged to apply. A variety of shifts available. Must be available on Saturdays. We are closed on Sunday so plenty of time for family and friends. Waitstaff experience preferred but not required. Just a willingness to learn.





Customer Service Lead

Burlington Stores 390 Cooley Street, Springfield, MA 01128 \$16 an hour - Part-time **Apply on Indeed**

Job Description: Model company core values, Our Burlington philosophy, and appropriate back of house standards and execution strategies for the rest of the receiving team. Drive improvement of friendliness, speed of checkout and customer feedback surveys by maintaining a customer-first focus and delivering a consistently great experience to all our customers with a high level of professionalism. Maintain a neat and orderly front end area, troubleshooting issues with registers and transactions. Coordinate meal and break periods and monitor schedule adherence.

Requirements: Candidates must be able to work a flexible schedule including early mornings, nights, weekends, and holidays as required. Physical requirements include the ability to lift and move boxes weighing 40 lbs. or more, as well as the ability to stand and walk for extended periods of time.

Guest Service Associate/Sales Associate

European Wax Center West Springfield, MA \$16 - \$20 an hour - Part-time, Full-time **Apply on Indeed**

Job Description: Selling our money saving Wax Passes. Opening and closing the location, Managing the flow of guests in and out of the location, Managing the Reservation Book, checking guests in and out of the location, educating guests on EWC's programs, offers and promotions, Ensuring the register is accurate, and making sure the center always looks its best.

Requirements: MUST be able to work between 24-35 hours per week and work weekends, be positive, friendly, upbeat, and personable, maintain a professional appearance at all times, Able to work in a fun, fast paced environment, Ability to work flexible days and hours, and have reliable transportation.







Shift Supervisor

Red Robin 27 Holyoke Street, Holyoke, MA 01040 \$16.87 - \$20.35 an hour - Part-time, Full-time **Apply on Indeed**

lob Description: Effectively and efficiently support restaurant operations by following the best practices of the Company and Brand Equity Standards to ensure Guest satisfaction and profit maximization. Support and lead assigned day to day operations during scheduled shifts including guided decision making, Team Member support, Guest interactions, inspection of product quality and restaurant cleanliness. Assist in preparing end of shift reports including Daily Labor, Food Control and Daily Sales for management review and approval. Learn to positively impact revenue through direct interactions with Guests to further a positive Guest experience and promptly resolve Guest concerns, as appropriate. Strive to achieve 100% Guest satisfaction through legendary acts of leadership and quality. Encourage Team Member satisfaction of regulatory obligations, state & federal laws, liquor license requirements, local health and safety codes, Company safety and security policies, and meal/break period laws during assigned shifts through Team Member coaching and education. Assist Team Members' adherence to Company cash handling and payment processing procedures. Set an example for other Team Members by emulating consistent compliance with all Company standards and policies including the Code of Conduct, Attendance and Uniform and Appearance policy. Encourage and teach Team Members to provide world class Guest experiences. Protect Company assets and identify for management action situations that create potential organizational risks.

Job Requirements: Must be at least 21 years of age. Minimum of 1-year full-service restaurant experience preferred. Record of maintaining high standards in restaurant cleanliness, sanitation, food quality, and guest satisfaction. Business maturity and an ability to effectively supervise peers. High school diploma or equivalent required, some college preferred. Passion for business and compassion for people. Highly Energetic, self-motivated, goal oriented and dependable. Good oral and written communication skills, and outstanding leadership, interpersonal and conflict resolution skills. Basic business math and accounting skills, and strong analytical/decision-making skills. Basic personal computer literacy. Must be able to work a flexible schedule including opening, closing, weekends and holidays. Reliable transportation required. Serv Safe Certified preferred







Meet With us at MassHire Holyoke 2nd Location, 208 Race Street 3rd Floor, Holyoke MA

> Wednesday, April 24, 2024 1:00 - 4:00pm













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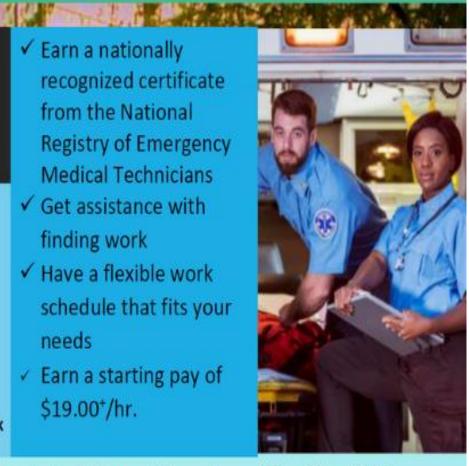
Multiple training sessions in 2024

Each session is in person

+/- 4 months

*Classes meet 3 times per week

- ✓ Earn a nationally recognized certificate from the National Registry of Emergency **Medical Technicians**
- ✓ Get assistance with finding work
- √ Have a flexible work schedule that fits your needs
- Earn a starting pay of \$19.00+/hr.



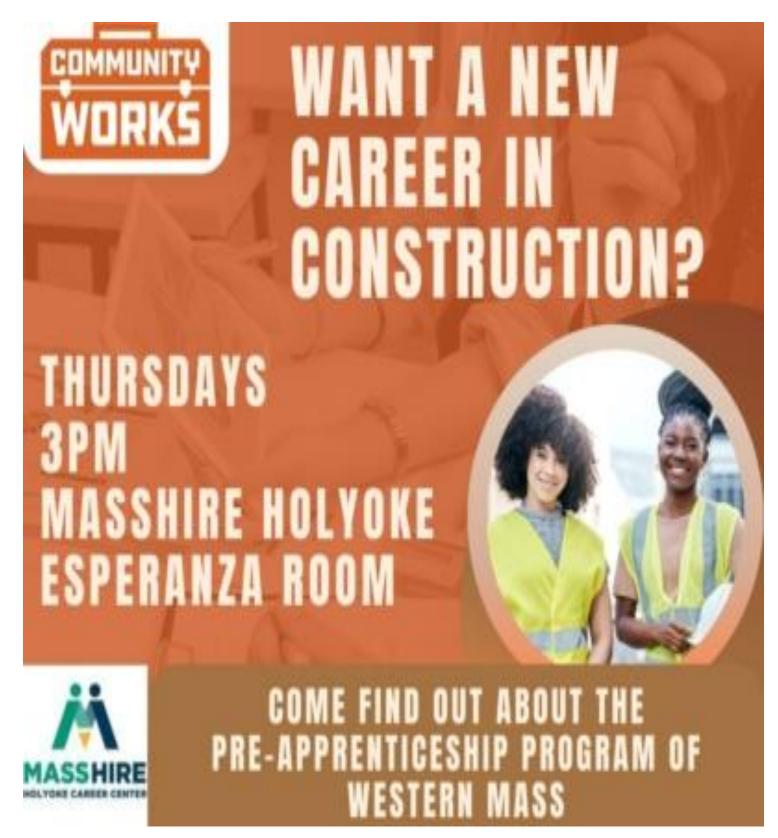
Copy and Paste the link https://tinyurl.com/MassHire-EMT or use QR Code for more information and to register!

Or Call DeAnna McHenry: 413-322-7173



















Workshop Offerings at MHH



For a current Calendar of workshop offerings visit: https://masshireholyoke.org/events/
Or snap the QR Code above.

Computer Conquest (In Person): Do you have problems using the computer or internet? This class is for you! In this beginner computer class, you will learn the basics of a keyboard, how to use the mouse and the features of your computer desktop. You will have Hands On Practice under the instruction of our qualified trainer and computer specialist!

Conquista de la computadora (In Person): Aprenda lo básico de un teclado, de un ratón, de una pantalla, de la Internet y del correo electrónico. Práctica manual bajo la supervisión de un entrenador de MHH.

The Curious Candidate -A Career exploration webinar (Remote using zoom): Are you considering a career change either to earn more money, for greater personal fulfillment, more flexibility or simply to try something new? It is all too easy to get "career pathway tunnel vision" and feel stuck in a particular industry. This webinar will help participants assess their priorities, needs and interests in choosing a new career pathway, as well as identifying where they can apply their transferable skills and experience to new opportunities, and how they can pursue training opportunities to fill any skills gaps.

HCC Grant Information Sessions (Remote using zoom): Throughout the year, Holyoke Community College offers free training programs in a number of different vocations. The webinar provides an overview of current offerings and the process to apply for them.

Interviewing Skills (Remote using zoom): During this interactive webinar you will know the steps to prepare for a successful virtual or in-person interview, draft a Personal Commercial, and practice questions and answers to enable you better able to relate your skills and accomplishments in ways to show how you can help the employer. The Information Interview and salary negotiations also will be discussed.

Job Search Strategies for Mature Workers (Remote using zoom): Suggestions, advice, and information for older job seekers. The webinar Includes examples of what to include in a job search plan, including terminology, the assets older workers provide employers, resume, and cover letter descriptions, as well as how to develop networking strategies and interview preparation.

Job Search Tips and Tools (Remote using zoom): This webinar will go over the tools and strategies to ensure an efficient and successful job search. Topics include career exploration, labor market investigation (LMI), where to find job openings, how to leverage your social media accounts, and how to develop the skills you need to land the job that is





right for you. We will also discuss how MassHire Career Centers can support you along the way!

Money Matters: Learn how to make better financial decisions that are in line with our values. Identify our financial priorities and challenges. Create long- and short-term financial goals. Learn how to budget, why it's important and practice budgeting. Discuss what makes up credit score and tips on how to rebuild credit.

Networking to Your Next Job Webinar (Remote using zoom): Networking is an important and often unused job search tool to access the "hidden job market." This webinar provides suggestions for creating a successful networking plan, as well as providing a description of the Information Interview process.

Outsmart the Resume Robots (Remote using zoom): You will learn what the Applicant Tracking System (ATS) is and what happens after an applicant applies for a job online through an ATS Platform. We will teach you how to create a resume in order to "beat" the system. We will also discuss how ATS benefits employers, and apply that knowledge to the online application process in order to maximize your chances of getting an interview.

Slay Your Resume (In Person): In this Resume Workshop you will find out what gets a resume noticed and put to the top of the "Yes" pile. We will go over some best practices, as well as Do's and Don'ts to make a positive impression. This workshop is good for people who need to improve their existing resume, are in the beginning stages of creating one, or for those who are just not quite sure why they are not getting interviews!

Training Grant Opportunities (Remote using zoom)

This webinar will discuss various training grant opportunities, funding and eligibility possibilities.

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You can register for any of these workshop using a method below. Please have your job Seeker Id ready.

- 1. Call us at (413) 532-4900 and speak to a receptionist
- 2. Sign into your jobquest account and click on the "Workshop Section".
- 3. Go to the event section of our website www.masshireholyoke.org

If you are registering for a webinar, a link will be emailed to you the day before the workshop.