





### **HAMPDEN COUNTY REENTRY &** RECOVERY PROGRAMS

We can help you explore your employment options, showcase your skills, create a solid resume, and prepare for the interviewing process through in-person counseling services, specialized workshops, and other offerings.

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MASSHIRE HOLYOKE - 850 HIGH STREET - HOLYOKE, MA 01040





413-532-4900 www.masshireholyoke.org



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#### **Production Associate**

WestRock Springfield MA WestRock Springfield MA in Springfield, MA 01129 \$18.32 an hour - Full-time

#### **Apply on Indeed**

**Job Details:** Ability to operate various manufacturing equipment, follow specific direction, operate powered equipment, and other duties as assigned. Ability to work daily overtime, weekend work and various shifts depending on your position. Must be willing to work any available shift. Ability to read a tape measure and have basic math and computer skills. Ability to push, pull, bend, squat, lift, reach and kneel for up to 12 hours a day and push or pull on a frequent basis. Manufacturing experience is preferred but not required.

**Requirements:** Experience as custodian, janitor or cleaner, Knowledge of commercial cleaning equipment, Conscientiousness, Ability to use cleaning chemicals safely, Excellent organizational skills, Able to stand for extended periods of time, Able to complete tasks on time with minimal supervision, Available to work mornings and evenings, plus weekends, as needed.

### **Chemical Operations worker**

Applied Chemistries Inc. 270 Main Street, Agawam, MA 01001 \$17 - \$19 an hour - Full-time **Apply on Indeed** 

**Job Details:** Assist in all areas of production and warehouse. Typical functions would include labeling, bottling, boxing, and preparing products for shipment. Maintain Warehouse in clean and organized condition. Shipping and receiving, verify deliveries match packing lists, put away in proper location. Prepare outgoing shipments according to customer specification, including proper labeling and shipping documents. Follow all production procedures.

**Requirements:** Fork Truck License (Preferred)





#### **Production Cook**

Greek Kitchen Management 35 Chestnut Street, Springfield, MA 01103 \$23 - \$25 an hour - Full-time

**Apply on Indeed** 

**Job Details:** Safely handle and use knives and other kitchen tools. Adhere to food safety and sanitation guidelines, maintaining daily sanitation logs. Maintain a clean and organized work area. Experience in the culinary field or related food industry. Knowledge of menu planning and meal preparation techniques. Ability to work in a fast-paced environment while maintaining attention to detail. Strong communication and teamwork skills, assisting teammates achieving common goal in service to the constituents served. Flexibility to adapt to changing menus and dietary needs.

**Requirements:** 3 years

#### Warehouse Order Builder

Coca-Cola Beverages Northeast 180 Silvio O Conte Drive, Greenfield, MA 01301 \$20 an hour - Full-time

#### **Apply on Indeed**

Job Details: Responsible for accurately building and staging orders based on pick ticket for loading onto delivery trucks. Manually lift and move product to restock and repack ensuring date code accuracy and proper rotation. Use appropriate manual or powered material handling equipment (i.e., pallet jack, hand-truck etc.) to move product and materials from/to designated locations. Adhere procedures relating to product age, quality, and safety. Responsible for meeting productivity requirements. Perform miscellaneous activities as directed to support the efficient operation of the warehouse.

**Requirements**: High school diploma, GED or equivalent preferred. Minimum 6 months of general work experience required. Prior warehouse experience preferred. Experience working with manual or powered pallet jacks preferred. Must have the ability to repetitively lift, push and pull 50+ pounds, reach above head height, squat, kneel, bend and reach. Must have the ability to stand and walk for long periods of time. Must have the ability to push and pull manual and powered material handling equipment (i.e., pallet jack, hand-truck etc.) containing product loads for a minimum of 100 yards without assistance. Must have the ability to repetitively grasp and manipulate objects of varying size and weight requiring fine motor skills and hand-eye coordination.





### **Dunkin's Sales Associate - South End - Opener & Closer**

The Waldwin Group (d/b/a Dunkin' Donuts)
Massachusetts
From \$17 an hour - Part-time, Full-time
Apply on Indeed

**Job Description**: Open the establishment in the morning and ensure everything is ready for business. Set up food stations for the day. Cleanliness, standards, and retail operations guidelines followed. - Provide excellent customer service by greeting customers and assisting with their needs. Operate cash register and handle transactions accurately. Upsell menu items and promotions to increase sales. Maintain cleanliness and organization of the dining area and kitchen. Follow food safety and sanitation guidelines during food preparation and handling. Collaborate with team members to ensure smooth operations.

**Qualifications**: Great Interpersonal Skills. Basic knowledge of retail math for cash handling purposes. General knowledge of POS and guest services. Ability to work early morning shifts and weekends as required. Excellent communication skills and ability to work well in a team environment.

### **Crew Member/Cashier/Cook**

Moe's Southwest Grill Moe's Southwest Grill in Westfield, MA 01085 \$15 an hour - Part-time, Full-time **Apply on Indeed** 

**Job Description:** Our Crew Members provide outstanding customer service to all guests while taking orders, completing food preparation, ensuring food quality with accuracy and energy, and maintaining cleanliness of the restaurant.





#### **Line Cook**

bNapoli Italian 185 Elm Street, West Springfield, MA 01089 Full-time **Apply on Indeed** 

**Job Description:** Cook food. Maintain a tidy work area. Perform clean up, including taking out trash, disinfecting and sanitizing work areas and equipment., and completing cleaning checklists. Follow instructions to prepare food in accordance with recipes and according to food safety guidelines. Take initiative. Perform other duties as assigned.

**Experience:** Restaurant experience: 2 years (Required). Line cook: 2 years (Required)

### **Rental/Yard Attendant**

MB TRACTOR & EQUIPMENT 1497 Riverdale Street, West Springfield, MA 01089 \$20 - \$25 an hour - Full-time **Apply on Indeed** 

**Job Description**: Responsible for determining the rental needs of customers calling or coming into the store. Quotes and schedules rental units for rental customers. Assist with yard work as needed. Exercises judgment in Customer satisfaction issues. Seeks approval when required. Coordinates and communicates with other store personnel as needed. Insures safe operating conditions and practices at the store. Complies with DOT file keeping requirements. Other duties as assigned.

Requirements: Landscape maintenance: 1 year (Preferred), Driver's License (Required)





#### Barista

Starbucks
1 Monarch Place, Springfield, MA 01103
Part-time, Full-time
Apply on Indeed

**Job Description:** Responsibilities and essential job functions include but are not limited to the following: Acts with integrity, honesty and knowledge that promote the culture, values, and mission of Starbucks. Maintains a calm demeanor during periods of high volume or unusual events to keep store operating to standard and to set a positive example for the shift team.

**Requirements:** Ability to learn quickly. Ability to understand and carry out oral and written instructions and request clarification when needed. Strong interpersonal skills. Ability to work as part of a team. Ability to build relationships.

#### Dishwasher

Ninety-Nine Restaurant & Pub Springfield, MA 01104 \$15.50 an hour - Part-time, Full-time **Apply on Indeed** 

**Job Description:** Responsible for cleaning dishes, glassware, and other items by hand or using dishwashers. Other duties of a Dishwasher may include cleaning the kitchen, washing garbage cans, sweeping floors, disposing of waste, and unloading food supplies.





#### Custodian

The Salvation Army
The Salvation Army in Springfield, MA 01105
\$18 - \$20 an hour - Part-time
Apply on Indeed

**Job Descriptions:** Keep inside of building clean. Empty waste baskets. Vacuum, mop, and clean all floors as needed. Check and clean all bathrooms and check that toilet paper and paper towels are supplied. Clean glass doors and windows. Remove all trash to dumpsters. Monitor activity areas and clean after use. Set up tables and chairs for programs as needed. Monitor and complete all minor repairs. Arrange with the corps officer any major repairs that need attention. Stripping and waxing floors twice a year and buffing floors when necessary. Assist donors with donations. Check security of buildings as needed. Monitor outside property for cleanliness: Rake up leaves during the fall months keeping parking lot and entrances clear. Clear entrances, walkways, of snow in winter months. Change front sign when assigned by Corps Officer. Maintain cleanliness of area around the dumpsters. Monitor cleaning and maintenance supplies. Making sure all supplies are put away in storage closet and closet is locked. Work with Administrative Assistant to order supplies as needed. Driving as needed (bread runs/food bank, toy pickup/delivery) Maintain cleanliness of vehicles as assigned. Supervise community service volunteers assigned to assist in cleaning of the building. Perform other related tasks assigned by the Corps Officers.

#### **Motu Crew Member**

Motu Indian Kitchen 520 North Main Street, East Longmeadow, MA 01028 \$15 - \$18 an hour - Part-time, Full-time

**Job Description**: Customer Service: Provide friendly, efficient, and attentive service to our guests. Greet customers, take orders, and ensure their dining experience is excellent. Food Preparation: Assist in the preparation of menu items, following established recipes and procedures. Ensure all food is prepared with the highest quality standards.

**Requirements: Experience:** Previous experience in a restaurant or customer service environment is preferred but not required. We provide training for all new team members. Skills: Excellent communication and interpersonal skills. Ability to work in a fast-paced environment and handle multiple tasks simultaneously. Attitude: Positive attitude, strong work ethic, and a willingness to learn and grow. Must be a team player. Physical Requirements: Ability to stand for extended periods, lift up to 10 pounds regularly, 50 pounds sometimes, and perform tasks that involve repetitive motion.





#### **Warehouse Associate**

Alliant Power 604 Silver Street, Agawam, MA 01001 Full-time

**Apply on Indeed** 

**Job Description:** Receive shipments from vendors and customer parts returns. Verify correct part numbers and quantities shipped. Unpack and stock parts in correct bin locations. Pick parts for customer orders assuring correct item number and quantity; package orders for customers in a manner that will minimize damage during shipment; process orders using the delivery method required. Ensure this process takes place in a timely manner. Pick parts for technicians in the DSC and FIE departments assuring correct item number and quantity. Maintain clear and accurate records of service departments' part usage. Organize part returns for shipment back to vendors. Aid Warehouse Manager with daily inventories when required; maintain stock bins by assuring proper sizing, labeling and condition. Aid Warehouse Manager in securing warehouse contents against loss.

**Requirements:** High school diploma or equivalent. Forklift operator certification (training provided on-site if needed). Customer service oriented. Well organized. Detail oriented. Regular attendance is an essential requirement. Must have the ability to lift up to fifty pounds on a regular basis and up to one hundred pounds occasionally.

### **Medical Records Specialist**

New England Orthopedic Surgeons 300 Birnie Avenue, Springfield, MA 01107 Full-time **Apply on Indeed** 

**Job Description:** This full-time position is responsible for maintaining efficient completion and documentation of medical records, such as disability, social security, handicapped placards, and a variety of other issues. Oversees the reporting system to ensure that all medical records are scanned into the system properly and all report statuses are finalized. Ensures the efficient retrieval of medical documentation and the intake of documents (via email, faxes or other methodology) into the electronic medical record. Complete attorney and patient requests for medical records. Work the front window. Answers phones and performs clerical work as needed. Ensures a high level of customer service to patients, guests and employees as measured by satisfaction surveys, customer comments and direct observation.

**Requirements:** High school or equivalent (Preferred). Medical Records: 1 year (Preferred)





#### **Administrative Assistant**

BEHAVIORAL HEALTH NETWORK, INC. 417 Liberty Street, Springfield, MA 01104 Full-time

**Apply on Indeed** 

**Job Description:** Operates telephone and voice mail systems in a timely and welcoming manner. Maintains appearance of waiting room, kitchen, conference room, and office areas. Greets and directs visitors in a courteous, professional manner. Contact staff in a timely manner to let them know of a visitor's arrival. Assists individuals served to get to their destination in the building. Assists with processing staff paperwork. Provides program specific data entry and recordkeeping as required (individual incentives, gift cards, individual checks, etc.) Tabulates/reconciles receipts. Maintains accurate client records and completes reports as needed. Provides direct data entry into the state's EIM/ESM application in a timely manner to reduce supplemental billings to facilitate and ensure an accurate billing Enters all changes to client data, including demographic and insurance information, into the EHR with a high degree of accuracy, correcting any errors. Works closely with clinical staff to resolve, in a timely manner, any administrative matters in relation to a successful billing activity. Assists with preparing productivity and utilization reports for the programs as needed. Oversees the disbursement/management of Rep Payee funds in coordination with other program staff. Obtains prior authorizations with insurance companies.

**Requirements:** High School Diploma or GED required. Previous office experience preferred. Ability to schedule, meet and maintain daily and monthly routines. Ability to work extensively with computers and software with a minimum of supervision. Familiarity with EIM application preferred. Familiarity with Smartsheet and Excel preferred. Experience in Accounts Payable/Receivable (Required).

#### Tank Washer

Labor Services Company 121 Shaws Ln, Springfield, MA 01104 From \$20 an hour - Full-time **Apply on Indeed** 

**Job Description:** This facility cleans the interiors and exteriors of food grade over the road transportation equipment. Starting at \$20 per hour. Monday-Friday, 10:30AM to 7PM. Weekly pay, Direct deposit.

**Experience:** Experience in tank/truck washing or environmental in-plant cleaning, including hydroblasting, is a plus.





#### **Baker**

Cerrato's Pastry Shop 255 Elm Street, West Springfield, MA 01028 \$18 - \$20 an hour - Full-time **Apply on Indeed** 

**Job Description:** Open the bakery early in the morning. Clean kitchen equipment and tools before use. Weigh flour and other ingredients to prepare dough. Adjust oven temperatures to ensure proper baking. Mix various ingredients to create fillings for cakes and pies (e.g. chocolate ganache, caramel sauce, and fruits). Decorate cakes with glazes, icings, buttercream and edible toppings, like flowers. Shape dough to prepare different types of pastries, including danish, cookies and specialty Italian pastry. Prepare custom-made pastries based on customers' preferences. Recommend recipes to renew our menu and attract more customers (e.g. gluten-free or vegan desserts). Track food supplies and place orders, as needed.

**Requirements:** Experience as a Baker, Pastry Chef or similar role. Familiarity with all professional kitchen equipment, including mixers, blenders, and dough sheeters. Understanding food safety practices. Experience with cake decoration techniques. Excellent time-management skills. Ability to remain calm and focused in a fast-paced environment. Team spirit, with a customer-focused attitude. Flexibility to work in early morning shifts. Certification from a culinary school is a plus......

### CASHIER/FOOD SERVICE WORKER (FULL TIME AND PART TIME)

Flik Hospitality Group (part of Compass Group) 1295 State Street, Springfield, MA 01111 \$16 - \$18 an hour - Full-time **Apply on Indeed** 

**Job Description:** Helps prepare foods such as meats, vegetables, baked goods and desserts. Also helps to prepare catering orders. Performs cashier duties using the POS system. Perform general cleaning duties; remove trash and garbage to designated areas. Provides service in all retail areas, including cashiering and line serving. Cashiers according to established procedures, maintaining cash accuracy with receipts. Makes deposits at the end of each shift. Inventories and restocks supplies and food products.





### **Part Time Inside Sales Representative**

Weed Man Lawn Care Springfield, MA \$20.94 - \$25.22 an hour - Part-time

**Job Description**: As a sales and marketing professional, you will be responsible for following up on pre-qualified sales leads to close the sale. There is NO cold calling. With your positive attitude and professional sales experience, you will be booking sales for customers for spring and summer lawn care services as we enter peak selling season.

**Requirements:** 1-2 years of selling experience is preferred. Excellent oral and written communication skills. High School Diploma or GED required 2-year degree, or some college preferred. Professional Appearance and Presentation. Advanced problem-solving skills and proven time management. Ability to work and thrive in a results-oriented team environment. Experience with basic computer programs.

#### **Hotel Room Attendant**

Courtyard by Marriott- West Springfield 885 Riverdale Street, West Springfield, MA 01089 Part-time

**Apply on Indeed** 

**Job Description:** A hotel Room Attendant is responsible for the cleaning and stocking of hotel guest rooms with appropriate supplies. The room attendant is responsible for changing the linens and towels, making beds, scrubbing of the bathroom, vacuuming, mopping, dusting, washing windows, mirrors, and walls, removing trash, placing of amenities, etc. Must make sure the television, telephone, heating/air conditioning, and lights are working. Must report any problems to the housekeeping supervisor immediately. Must respond and resolve housekeeping requests and complaints by guests in a timely manner. Must be courteous to all guests.

**Qualifications:** This position requires you to be on your feet, bending, walking, and standing all day.











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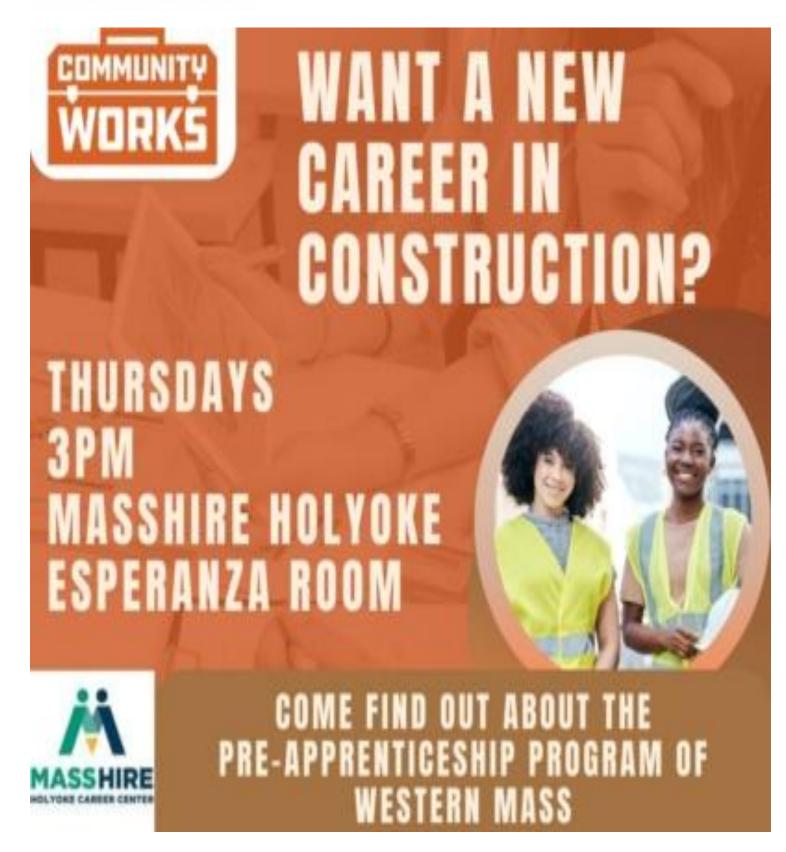
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### **Workshop Offerings at MHH**



For a current Calendar of workshop offerings, visit: <a href="https://masshireholyoke.org/events/">https://masshireholyoke.org/events/</a> or snap the QR Code above.

ChatGPT-Your Job Search Key!: Discover how ChatGPT can turbocharge your job search! Join our workshop, 'ChatGPT-Your Job Search Key!' and learn expert strategies to optimize resumes, target job searches, ace interviews, and negotiate salaries. Regardless of where you are in the job search process, this workshop will revolutionize your approach to landing your dream job. Don't miss out — secure your spot now and accelerate your career with ChatGPT!

TORQ & ONET Secret Weapons for Your Job Search (Remote using Zoom): Learn how the easy-to-use tools found on TORQ Works can generate suggestions for new career pathways based on how your skills and experience apply to today's job market and break free from the trappings of "career tunnel vision" when choosing your next career. Discover the vast wealth of labor market information found on O\*NET Online and explore ways to leverage this information to expand your career exploration, gain valuable insights into industry trends and job outlooks, cure your writer's block in preparing resumes, cover letters and job interviews by accessing professional language to describe your previous work experience, and even find job openings near you! Don't miss this opportunity to harness the full potential of what these two secret weapons can do to ensure a successful job search process!

The Curious Candidate-A Career Exploration Webinar (Remote using Zoom): Are you considering a career change either to earn more money, for greater personal fulfillment, more flexibility or simply to try something new? It is all too easy to get "career pathway tunnel vision" and feel stuck in one particular occupation. This webinar will help participants assess their priorities, needs and interests in choosing a new career pathway, as well as identifying where they can apply their transferable skills and experience to new opportunities, and how they can pursue training opportunities to fill any skills gaps.

Job Search Tips and Tools (Remote using Zoom): This webinar will go over the tools and strategies to ensure an efficient and successful job search. Topics include career exploration, labor market investigation (LMI), where to find job openings, how to leverage your social media accounts, and how to develop the skills you need to land the job that is right for you. We will also discuss how MassHire Career Centers can support you along the way!

**Outsmart the Resume Robots (Remote using Zoom):** In this webinar you will learn what Applicant Tracking Systems (ATS) are and what happens after an applicant applies for a job online through an ATS Platform. We will teach you how to create a resume that will get you noticed through these systems and how to maximize your chances of getting a response from employers throughout the online job application process. We will also discuss how the ATS benefits employers, and apply that knowledge to the online application process in order to maximize your chances of getting an interview.

Interviewing Skills (Remote using Zoom): During this interactive webinar you will know the steps to





prepare for a successful virtual or in-person interview, draft a Personal Commercial, and practice questions and answers to enable you to relate your skills and accomplishments in ways to show how you can help the employer. The concept of "Information Interviews" and salary negotiations will also be discussed.

**Networking to Your Next Job Webinar (Remote using Zoom):** Networking is an important and often unused job search tool to access the "hidden job market." This webinar provides suggestions for creating a successful networking plan, as well as providing a description of the "Information Interview" process.

Job Search Strategies for Mature Workers (Remote using Zoom): This webinar will discuss. suggestions, advice, and information for older job seekers. It will discuss examples of what to include in a job search plan, including terminology, the assets older workers provide employers, resume and cover letter descriptions, as well as how to develop networking strategies and interview preparation.

**Slay Your Resume (in-person):** In this resume workshop you will find out what gets a resume noticed and placed at the top of the "Yes" pile. We will go over some best practices, as well as many common *Do's* and *Don'ts* in order to make a positive impression on employers. This workshop is good for people who need to improve their existing resume, are in the beginning stages of creating one, or for those who are just not quite sure why they are not getting interviews.

\*\*\*This workshop will be held at our second location at the STEAM Building at 208 Race Street, Holyoke, MA.

**Learn to Use WinWay Resume Builder:** This Webinar will show you how to use the Resume Building Software in the Resource Center at MassHire Holyoke

**HCC Grant Information Sessions (Remote using Zoom):** Throughout the year, Holyoke Community College offers a number of free workforce training and certification programs in a number of different vocations. This webinar provides an overview of current offerings through the *HCC Adult Education and Workforce Development* and the process to apply for them.

**Training Grant Opportunities (Remote using Zoom):** This webinar will discuss various training grant opportunities, funding and eligibility possibilities.

\*\*\*Note: Attending this webinar is a prerequisite first step in order to pursue grant funding through the Workforce Innovation Opportunity Act (WIOA) to pay for the cost of certain training programs.

Computer Competence Corner (in-person): is your place to get support and assistance for all your computer and digital literacy needs! At MassHire Holyoke, we understand the importance of technology for the modern job seeker, and this walk-in support service is designed to help you excel. Our Computer Competence Corner can improve your job search process, help you learn new computer skills and advance your career by assisting with a range of tech-related needs, including computer basics, effective internet use, cybersecurity, digital communications, online job search, online job applications and proficiency with commonly used software and apps. The Computer Competence Corner is a walk-in service and is first come, first served, so no appointment is necessary. However, registration is available for those who want to secure a spot and receive a courtesy call to discuss a plan before the workshop. Laptop computers will be available for use during the workshop, but feel free to bring your own laptop computer so that you can learn how to better use your own device.

\*\*\*This workshop will be held at our second location at the STEAM Building at 208 Race Street, Holyoke, MA.





El Rincón de Competencia Informática (en persona): con MassHire Holyoke es tu lugar para obtener apoyo y asistencia en todas tus necesidades de competencia informática y alfabetización digital. En MassHire Holyoke, entendemos la importancia de la tecnología para el buscador de empleo moderno y este servicio de apoyo sin cita previa está diseñado para ayudarte a destacar. Nuestro *Rincón de Competencia Informática* puede mejorar tu proceso de búsqueda de empleo, ayudarte a aprender nuevas habilidades informáticas y avanzar en tu carrera, asistiendo en una variedad de necesidades relacionadas con la tecnología, que incluyen conceptos básicos de computación, uso eficaz del internet, ciberseguridad, comunicaciones digitales, búsqueda y solicitud empleo en línea y capacidad en el uso

ciberseguridad, comunicaciones digitales, búsqueda y solicitud empleo en línea y capacidad en el uso de software y aplicaciones comúnmente utilizados. *El Rincón de Competencia Informática* es un servicio sin cita previa y se atiende por orden de llegada. Sin embargo, la inscripción está disponible para aquellos que deseen asegurar un lugar y recibir una llamada de cortesía para discutir un plan antes del taller. Habrá computadoras portátiles disponibles para su uso durante el taller, no obstante, puedes traer tu propia computadora portátil para que puedas aprender a usarla mejor.

\*\*\*Este taller se llevará a cabo en nuestra segunda ubicación en el *Edificio STEAM en 208 Race Street, Holyoke, MA*.

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You can register for these workshops using any method below. Please have your MassHire Job Seeker ID Number ready.

- 1. Call us at (413) 532-4900 and speak to a receptionist.
- 2. Sign into your MassHire JobQuest account and click on the "Workshop Section."
- 3. Go to the event section of our website at www.masshireholyoke.org

If you are registering for a remote webinar on Zoom, a link will be emailed to you the day before or the day of the workshop.



